

Sustainability Report **2025**



FONDAZIONE
POLIAMBULANZA
Istituto Ospedaliero Non Profit

Governing Bodies

Founders' Committee

The legal representatives of the Founding Organisations

Board of Directors

Prof. Mario Taccolini (Chairman)
Dr Paolo Adami (Vice Chairman)
Dr Claudio Cracco (Vice President)
Mr Alessandro Azzi
Sister Maria Caspani
Dr Alessandro Masetti Zannini
Dr Fabrizio Nicolis
Prof. Maurizio Tira

Board of Auditors

Giovanni Nulli (Chairman)
Dr Marco Gregorini
Dr Lorenzo Spinnato

Bioethics Board

Msgr. Giacomo Canobbio
Dr Tania Aida Caputo
Dr Laura Chiarini
Prof. Don Maurizio Chiodi
Dr Sabrina Maioli
Don Gianluca Mangeri
Dr Samuele Manzoni
Dr Angelo Meloni
Dr Federico Nicoli
Dr Tony Sabatini

General Director

Dr Marcellino Valerio

Health Director

Dr Angelo Meloni

Health and Social Care Director

Dr Elia Croce

Administrative Director

Dr Paolo Fiori

Human Resources Director

Daniela Conti

Scientific Director

Prof. Cristiano Spada

The challenges of our time, with clarity and responsibility

There is no denying that, particularly in recent years and at an accelerating pace, our hospital has committed significant resources to technological innovation. A particularly significant example is the opening, in October 2025, of the new Nuclear Medicine Department, dedicated to the memory of Alessandra Bono. It brings together advanced innovation and a strong focus on the person, providing an additional resource for cancer diagnosis and treatment through the installation of the new PET scanner.

Throughout 2025, clinical and care activities continued at a sustained pace, with further refinement and enhancement of diagnostic and clinical pathways, as amply documented in the pages of this Sustainability Report.

We also continued to strengthen our commitment to fostering an ever greater shared sense of belonging and purpose, aimed above all at demonstrating through our actions the value and deeper meaning of the mission that has always guided us.

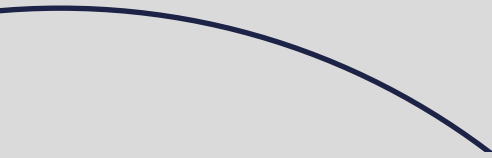
Nothing can be taken for granted and nothing is self-evident, not least because we are constantly faced with new and unpredictable challenges that call on each of us, in our different roles, to take responsibility and move forward in a positive, constructive and committed direction, while remaining economically sustainable. At the same time, we are realistically mindful of our responsibility to guarantee, through our passionate dedication in the present, the future that concerns younger generations. This is why continuing education and scientific research are proving ever more indispensable and decisive. Moreover, we cannot ignore a shared concern regarding the so-called generational transition. We are concerned that, as one generation succeeds another, the passing of the baton — above all in terms of ideals, ethics and professional values — may not always take place in an entirely consistent and successful manner.

Yet we remain confident, knowing that we can rely on each and every one of us, as humble heirs to and interpreters of a history, a tradition and a culture capable of looking beyond the present, towards not only the immediate future but an epochal horizon. We do so in the clear knowledge that difficult times, daunting challenges, and boundless expectations and hopes are, and will continue to be, part of the journey ahead.

Against this backdrop, which is drawing ever closer and has indeed already become a present reality, the challenge of artificial intelligence comes into view. In this regard, we are reminded of the wise and illuminating reflection offered by Pope Leo XIV in his very recent Encyclical, significantly entitled 'Magnifica Humanitas', in which the Pontiff observes that *'In recent years, it has become increasingly evident how rapidly and profoundly digitalization, artificial intelligence (AI) and robotics are transforming our world. Technology should not be considered, in itself, as a force antagonistic to humanity. On the contrary, it has formed part of our history since the beginning as "a profoundly human reality, linked to the autonomy and freedom of man." ... Today, however, we find ourselves facing a new situation. The power and prevalence of emerging technologies are interwoven into the fabric of daily life, shaping decision-making processes and deeply affecting the collective imagination.'*

Above all, however, we are challenged by Pope Leo's impassioned appeal: *'It now falls to us to face the challenges of our time with clarity of thought and responsibility. It is necessary to establish adequate regulatory tools capable of upholding justice and curbing the distorting effects of technological power. Nevertheless, the issue is not limited to regulation. As Pope Francis warned, we must realistically ask ourselves who holds this power today and how they use it: "... For this reason it is necessary to begin a shared discernment process for identifying the spiritual and cultural roots of ongoing transformations.'*

Professor Mario Taccolini
Chairman, Fondazione Poliambulanza



Methodological Note

The Sustainability Report is the reporting tool chosen by Fondazione Poliambulanza Istituto Ospedaliero, a non-profit hospital institute, to detail the value created by its operations for its various stakeholders (patients, employees and associated, students and trainee doctors, the scientific world, suppliers and the environment), with a view to transparency and improving the dialogue with patients and all those who refer to Fondazione Poliambulanza.

Unless otherwise specified, data is presented as aggregates for all the facilities run by the Fondazione Poliambulanza and is taken from the Hospital Database and the accounting, warehouse, purchasing and human resources management software packages used. Economic and financial data are taken from the 2023, 2024 and 2025 Fondazione Poliambulanza's Financial Statements, approved by the Board of Directors. The other quantitative data are derived from publications by the Lombardy Region and Brescia Health Protection Agency (ATS). In

particular, the data relating to the reference context were drawn from the document 'The Territorial and Demographic Context of Brescia Health Protection Agency' and from the '2023 Hospital Admissions Report' of the Lombardy Region (the updated version of this report was not available at the time of drafting the Sustainability Report).

In the section on admissions, we compared the quality of care provided by Fondazione Poliambulanza with the information made available by the National Agency for Regional Health Services (Agenas) in the National Outcome Evaluation Programme (PNE) based on the Hospital Discharge Forms for the period 2005-2024.

The Environment, Social and Governance Report was prepared by drawing on the United Nations Sustainable Development Goals and the Sustainability Reporting Standards of the Global Reporting Initiative 2021 (GRI Sustainability Reporting Standard 1: Foundation 2021).

The document was drawn up by a

Index

A charitable legacy that looks to the future

<i>Our mission at the service of people</i>	8
<i>More than a century of history</i>	10
<i>Every day, at the Poliambulanza</i>	14
<i>The local context</i>	16
<i>The organisational structure and governance model</i>	18

1. Clinical activities

<i>Patients</i>	22
• <i>Oncological patients</i>	24
• <i>Cardiovascular patients</i>	30
• <i>Geriatric and general medicine patients</i>	36
• <i>Head and neck patients</i>	38
• <i>Orthopaedic-traumatology patients</i>	42
• <i>Mothers and children</i>	46
• <i>Clinical and social frailty: rehabilitation, assisted discharges and liaison with local services</i>	52
<i>Accident and Emergency department</i>	56
<i>Outpatient specialist services</i>	58
<i>Expenditure on drugs, blood and blood products</i>	62
<i>Foreign patients and multiculturalism</i>	64
<i>Customer satisfaction</i>	66
<i>Enterprise risk management</i>	70

2. Sustainability

<i>2030 Agenda for Sustainable Development</i>	78
<i>Employees and collaborators</i>	82
• <i>Trade union relations</i>	84

• <i>Internal communication</i>	84
• <i>Absences and maternity leave</i>	84
• <i>Staff evaluation</i>	85
• <i>Health and safety in the workplace</i>	86
• <i>Corporate Welfare</i>	88
• <i>SFERA Continuing Education</i>	89
• <i>Fundraising</i>	92
• <i>2025 Events</i>	96
<i>Health pastoral care and volunteering</i>	100
<i>Humanitarian hospital admissions</i>	101
<i>Suppliers</i>	104
<i>The environment</i>	106

3. University education and scientific research

<i>University education</i>	112
<i>Scientific research</i>	113
<i>The Bioethics Board</i>	115

4. Financial report

<i>Economic value generated, distributed and retained</i>	118
<i>Equity and financial position</i>	122
<i>Investments</i>	124
<i>2026 Performance</i>	128
<i>Accredited beds</i>	129
<i>GRI Standards</i>	130

A charitable legacy that looks to the future

Our mission to meet the needs of the most vulnerable has given rise to an approach to care rooted in compassion and attentiveness and deeply embedded in the Brescia community.





*"Because
without
charity
all work
would be
useless"*

*Saint Maria
Crocifissa di Rosa
(1813-1855)*

"I was sick and you visited me"
from the Gospel according to St Matthew, 25, 36



Our mission of service to people

Treating people, engaging in scientific research and education, pursuing the objectives of protecting life and promoting health, with respect for human dignity, with the best professional skills, with efficiency and quality, with the greatest safety and comfort.



For the people committed to putting them into practice every day, the ideological roots of this very demanding commitment reach back to the charitable charisma and apostolic spirit of Saint Maria Crocifissa Di Rosa (1813-1855), the founder of the Handmaids of Charity who have been tending patients admitted to the Poliambulanza hospital with loving care since the early 20th century. For Paola Di Rosa, serving the sick was not just a social obligation, or even the outcome of a particularly strong sense of humanity: it was first and foremost the result of a response to a call: «The first of their duties is to love the sick with tender care, recognising in them, with a firm faith, the person of our dear Saviour Jesus Christ, who is always to be adored» (*Constitutions*, 1851).

This specific, Brescia-born project confirms and precisely expresses the teachings of the universal Church. To mark the 2012 World Day of the Sick, Pope Benedict XVI specifically reminded the faithful that «in the generous and loving welcoming of every human life, above all of weak and sick life, a Christian expresses an important aspect of his or her Gospel witness, following the example of Christ, who bent down before the material and spiritual sufferings of man in order to heal them».

On 13 May 1992, when he decided to establish the World Day of the Sick, to be celebrated on 11 February every year - coinciding with the feast day of Our Lady of Lourdes - Pope John Paul II underlined the fact that «the Church, following the example of Christ, has always paid particular attention to the sick and the world of suffering as an integral part of its mission» and «is aware that "in the generous and loving welcoming of every human life, above all of weak and sick life, it is currently going through a fundamental phase of its mission" [...]. Together with Mary, Mother of Christ, who stood at the foot of the cross, we stand beside all the crosses of the people of today».

Drawing strength from its ecclesiastical heritage and its secular legacy in the exercise of a wide variety of professional skills, a structure like today's Fondazione Poliambulanza cannot restrict the potential of this founding charisma simply to the routine application of the best therapeutic and nursing techniques. For this reason, the Non-Profit Hospital – whose founders include the Catholic University of the Sacred Heart – has chosen to complement these activities with education and training initiatives, fostering close relationships with leading institutions in Italy and abroad, also with a view to ensuring the continuous professional development of its staff, while pursuing its own initiatives through its Research Centre.

WITH A TRUTH IN THE HEART

«You will hold firmly in your hearts this great truth, that since the sick people you are tending take the place of Jesus Christ your Bridegroom, they are your masters and you are their Handmaids».

Saint Maria Crocifissa
Di Rosa
(*Constitutions*, 1851)



More than a century of history

The right trade-off between the high principles of the past and the challenges of the present and future provides the ideal operating horizon for the outstanding skills the Poliambulanza strives to place at the service of everyone, and the sick and vulnerable in particular.



Origins

It was in January 1903 that twelve doctors from Brescia opened the Poliambulanza Medica to the public, in the heart of the city's Carmine district.

With the full, active, growing support of the Congregation of Apostolic Charity, Brescia's oldest charitable organisation, active since the 13th century, the volunteer doctors opened their outpatient clinic on the first floor of a house belonging to the City Council, on what was then via S. Rocco and is now via Elia Capriolo.

The project's main purpose was to 'examine the poor sick of the city and province free of charge, also treating sick persons who are not poor on payment of a fee of just 2 lire'.

Continuing to read the archive papers, we learn that 'the success of the institution and its warm welcome from the Brescia public' persuaded the Poliambulanza's directors to apply to the Congregation – which provided regular contributions to help to fund it – for the 'construction of larger, more modern premises, in keeping with the institution's needs and the best hygiene and medical science standards'.

The charitable organisation granted this request in a resolution passed on 10 March 1907 and «thus the Poliambulanza moved to more fitting premises on via Calatafimi», in a new building with more than fifty rooms: «alongside the medical service for the poor, it was also able to open a hospital».

The Poliambulanza and the Handmaids of Charity

Over the years which followed, the sector's efforts on behalf of Brescia's disadvantaged citizens increased to the point where the volunteer efforts of the doctors and nursing staff were no longer sufficient to meet the growing demand from the community.

It was at this point that the unusual, providential, generous decision on the part of the Congregation of the Handmaids of Charity to assist the Poliambulanza through the constant commitment of a given number of nursing sisters allowed the new facility and the services offered to be expanded even further.

In 1940 and 1961, the increasingly strong involvement of the Brescia nuns in the Poliambulanza's operations led to two highly important events in its institutional history: during the war, a group of nuns took over the health care operations, which in 1961 were donated, together with the entire building, to the Congregation, which proceeded to renovate and expand the facility, definitively reorganising it as a hospital.

The new premises

With the passing of the decades and with the complete change in the social and health needs of the territory, the headquarters in Via

THE FOUNDING FATHERS

In January 1903, twelve doctors from Brescia opened to the public the 'Pia Ambulanza medica', the embryo of today's Hospital Institute:

Dr Angelo Bettoni
Dr Giacomo Bontempi
Dr Ferruccio Cadei
Dr Roberto Jacotti
Dr Antonio Jori
Dr Giovan Battista Locatelli
Dr Artemio Magrassi
Dr Giuseppe Montini
Prof. Giuseppe Palazzi
Dr Paolo Rovetta
Prof. Giuseppe Seppilli
Dr Giuseppe Zatti

Fondazione Poliambulanza - Milestones



The Congregation of the Handmaids of Charity takes over the running of the Hospital

1940



Relocation of activities to the new premises in Via Bissolati



Opening of the Accident and Emergency Dept.



The Eugenia Menni Research Centre (CREM) opens

2002



Creation of the Fondazione Poliambulanza

2005



Acquisition of Sant'Orsola Hospital's Healthcare Activities



1903

Opening of the "Poliambulanza Medica"

Calatafimi proved to be unsuitable to fully meet these needs. So in the first half of the 1990s construction began of the new premises in Via Bissolati, in a green area located in the southern part of the city, which began operating on 1 September 1997.

The Accident and Emergency department, opened in April 2000, soon became the second largest in the province of Brescia after that of the city's Spedali Civili.

The "Eugenia Menni Research Centre" was created to undertake biomedical scientific research, and a Training Centre - for undergraduates and postgraduates - was also established in association with the Università Cattolica del Sacro Cuore. Both these centres were housed in a completely renovated farm complex next door to the hospital.

After the transfer of the facility's management to the Fondazione Poliambulanza, an initial period of consolidation of the new organisation was followed by further adaptation and expansion of the premises, to respond more effectively to developments and growth in medical activity.

A initial enlargement of the Accident and Emergency department was completed in 2008, and further expansion followed in 2011/2012. The end of 2009 saw the start of construction of the new building, called the 'Tower', to accommodate the new Radiotherapy and Nuclear Medicine services, an expanded Endoscopy service and the new sample collection point and inpatient rooms, which have housed all the inpatient services from the old Sant'Orsola hospital since the end of July 2012.

The Oncological Radiotherapy Centre was inaugurated in 2011 and was named in memory of Guido Berlucci. Various projects were subsequently planned to bring car parking into line with the greater



Opening of the new
Radiotherapy and
Nuclear Medicine
services

2011



Opening of the
new Inpatient
Tower (200 beds)

2012



Opening of the
Multifunctional
Unit (new
operating
block, new
Multifunctional
Intensive Care,
new Maternity
Block, new
Neonatal Intensive
Care)

2016



Inauguration of
the Radiosurgery
Functional Unit
(Gamma Knife
Icon technology)
and start-up
of the new
Trigeneration.
plant

2017



New 'Alessandra
Bono'
Cardiovascular
Operating Theatre
Complex featuring
a Hybrid Theatre



Introduction of
Robotic Surgery
with the da Vinci
Xi System

2020

numbers visiting the hospital: 2012 saw the opening of a new multi-storey car park with 600 spaces for employees, while in 2013 the main visitor car park was transformed into a paid car park (managed by Brescia Mobility), while a new ground level car park with 400 spaces was opened near the Poliambulanza station on the Brescia underground.

In 2016, the New Multifunctional Unit (ten Operating Rooms, Intensive Care, Delivery Block and Neonatal Intensive Care) became fully operational, while in 2017 the hospital launched the automated pharmacy, the new Sterilisation Centre, the Trigeneration system and the innovative Elekta's Leksell Gamma Knife Icon system for intracranial stereotactic radiosurgery.

In 2018 the "Navio" Robotic Surgery System for mono-compartmental knee prosthesis and the new laser diagnosis and treatment service for premature newborn retinopathy (ROP) were introduced.

The inauguration of the new Cardiovascular Operating Block stands out in 2019, thanks in part to the substantial contribution of the Fondazione Alessandra Bono Onlus, in which the new Hybrid Theatre was placed, which is unique in Italy for its overall size – 124 square metres – and for cutting-edge technology, for traditional and minimally invasive cardiovascular surgery.

In 2020, the Cardiovascular Operating Theatre Complex was completed with the addition of new Haemodynamics and Electrophysiology Suites, and the da Vinci Xi robotic system was installed.

In 2025, the new 'Alessandra Bono' Nuclear Medicine Department was officially opened.

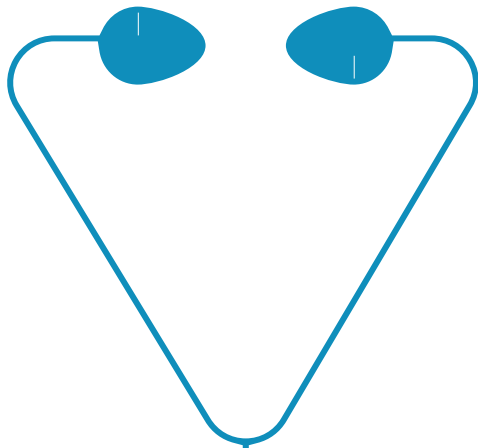


2025

Opening
of the new
'Alessandra Bono'
Nuclear Medicine

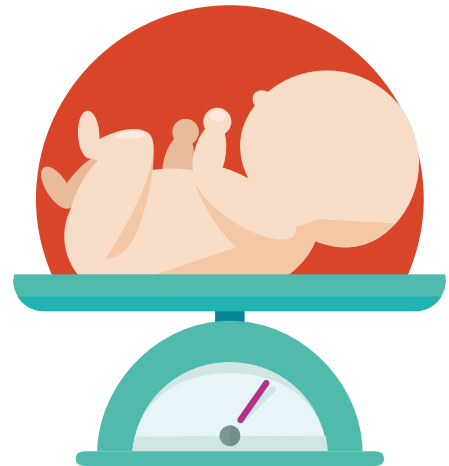


Every day, at Poliambulanza ..



7

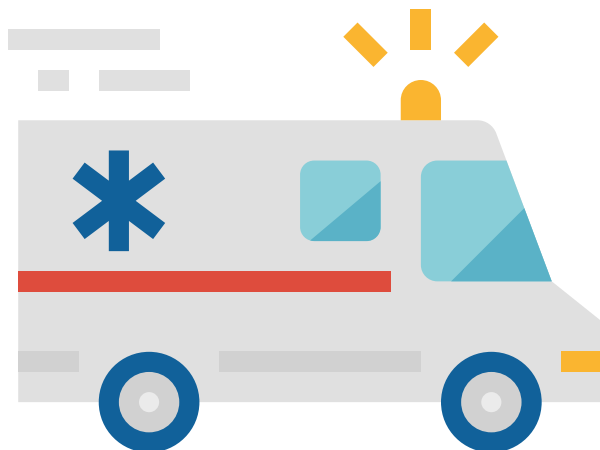
*Babies
are born*



85



NEW PATIENTS ARE ADMITTED



5

*People accessing the A&E
Department in life-threatening
situations*



1 *Person
dies*



Outpatients

Visit Poliambulanza for treatments and examinations

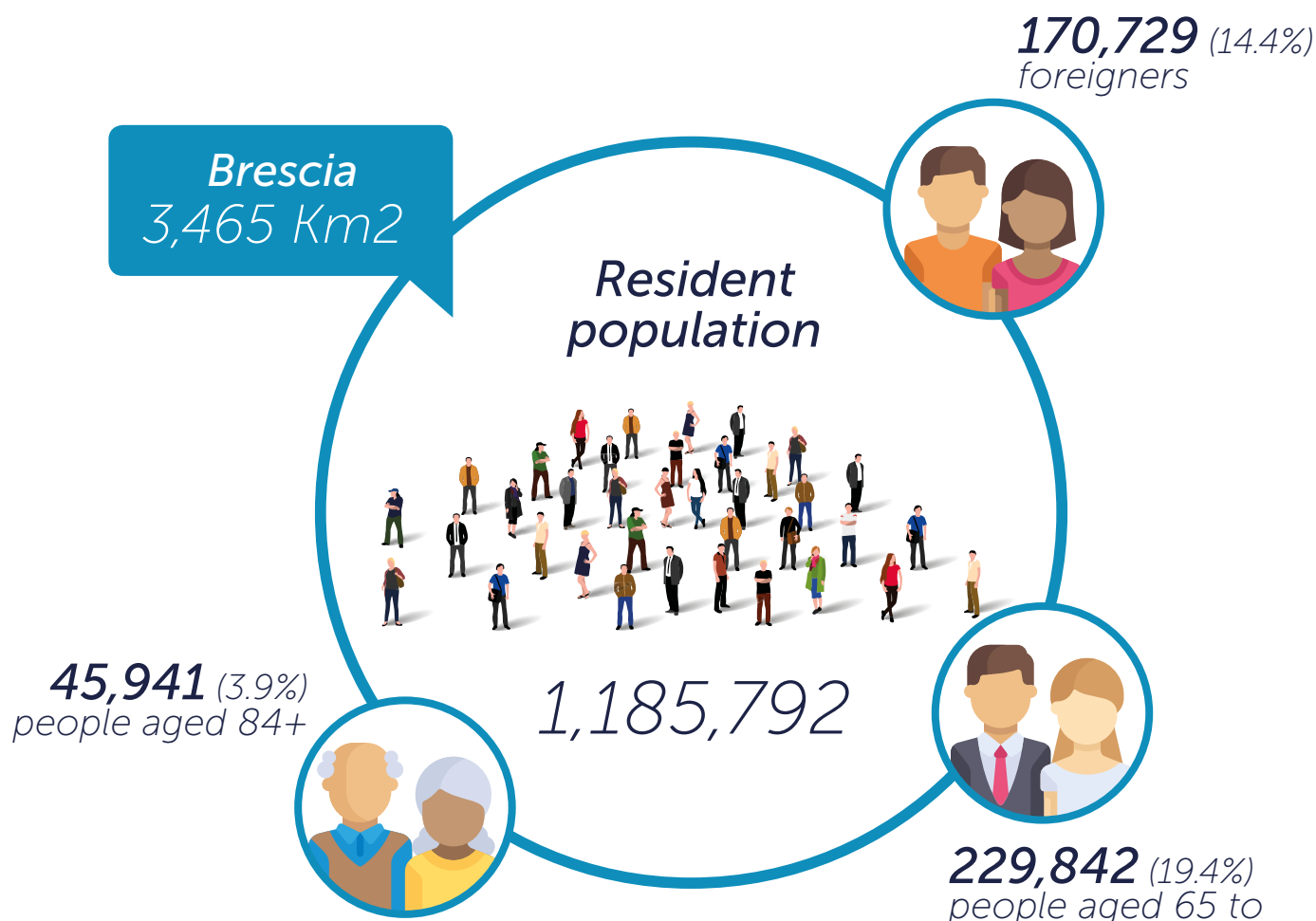


94
operations
performed

240 People accessing the
A&E Department



The local context



Fondazione Poliambulanza is one of the organisations approved to handle the management of chronically ill patients.

Fondazione Poliambulanza operates within the Lombardy Regional Health Service in the area served by the Brescia Health Protection Agency, which has a population of approximately 1,186,000 (as at 31 December 2025) across an area of 3,465 km². Almost all the services provided by Fondazione Poliambulanza are delivered to people covered by the Brescia Health Protection Agency (85% of the total).

Considering the period 2016–2025, there have been significant changes in the population of Brescia, in particular a 12.8% increase in the number of people aged 65 and over (2016: 244,436 patients served; 2025: 275,783), while the increase was even more evident on the number of older elderly (>= 85 years), equal to +27.5% (2016: 36,020; 2025: 45,941). The number of newborn babies from 2016 to 2025 decreased by 22.7% (from 9,875 to 7,632). The average age of the population is 46.1 years (43.8 in 2016).

Network of hospital facilities

	Total accredited beds	Admissions 2021	Admissions 2022	Admissions 2023	Var %	Gross inpatient revenue 2023
<i>Spedali Civili di Brescia Local Health Authority</i>	2,262	54,505	56,595	58,090	3.8%	237,207,981
<i>Garda Local Health Authority</i>	836	22,316	24,823	25,428	11.2%	81,263,295
<i>Franciacorta Local Health Authority</i>	409	10,951	12,443	13,226	13.6%	42,888,807
Tot. Public Hospital Authorities	3,507	87,772	93,861	96,744	6.9%	361,360,083
<i>Fondazione Poliambulanza - Brescia</i>	615	27,981	28,463	29,037	1.7%	119,195,266
<i>Domus Salutis - Brescia</i>	195	2,016	2,081	2,143	3.2%	16,974,397
<i>Centro riabilitazione Spalenza, (Spalenza Rehabilitation Centre) - Rovato</i>	120	951	1,052	1,025	10.6%	12,469,622
<i>S. Camillo - Brescia</i>	138	2,606	2,503	2,578	-4.0%	8,858,635
<i>Istituto San Giovanni di Dio FBF - Brescia</i>	60	461	519	560	12.6%	5,810,553
<i>Fondazione Richiadei - Palazzolo S/O</i>	30	270	456	549	68.9%	2,061,313
Total private non-profit facilities	1,158	34,285	35,074	35,892	2.3%	165,369,786
<i>S. Anna - Brescia</i>	289	11,718	12,670	12,390	8.1%	45,614,784
<i>City of Brescia - Province of Brescia</i>	615	9,924	10,547	10,181	6.3%	45,426,918
<i>S. Rocco - Ome</i>	183	6,688	7,521	7,474	12.5%	42,573,409
<i>Fondazione Maugeri - Lumezzane</i>	149	1,289	1,088	1,190	-15.6%	10,694,703
<i>Villa Gemma - Villa Barbarano - Salò</i>	141	1,840	1,921	1,977	4.4%	11,018,282
<i>Residenza Anni Azzurri - Rezzato</i>	38	323	310	322	-4.0%	1,479,418
Total private profit-making facilities	1,112	31,782	34,057	33,534	7.2%	156,807,514
Total Brescia Health Protection Agency	5,777	153,839	162,992	166,170	5.9%	683,537,383



Organisational structure and governance model

Fondazione Poliambulanza Istituto Ospedaliero, a non-profit hospital institute, has adopted a lean organisational model that aims to simplify decision-making processes as much as possible, taking into account the complexity of the healthcare system and hospital organisation.

The management of medical operations is based on a deep-rooted "working culture based on collaboration" between Operational Units. Together with the strong "feeling of belonging", this is the main distinguishing factor of the Poliambulanza's organisation and allows the adoption of a truly multidisciplinary approach to the patient.

In order to support dimensional growth and pursue constant improvement of its quality of care, the organisation has evolved, seeking to achieve the best synergies between the different categories

of professionals by optimising the use of resources, taking a multidisciplinary approach to the management of clinical and nursing processes by adopting shared Diagnostic, Treatment and Nursing Protocols.

To this end, 26 working groups have been established to focus on patient care pathways, case discussions and the sharing of Care Plans, particularly in relation to head and neck conditions, colorectal diseases, erectile dysfunction, biliopancreatic diseases, lung diseases, breast diseases and breast care, Gamma Knife treatment, pain therapy, aortic diseases, coronary artery disease, hepatocellular carcinoma, gynaecological oncology, heart-brain disorders, urological cancers, valvular heart disease, neuro-oncology, pelvic care, and hospital-community coordination for assisted discharges.

Homogeneous Area	Operational Unit	Director
Cardiovascular Area	Cardiac surgery Cardiology Vascular Surgery	Dr Giovanni Troise Dr Antonio Maggi Dr Raffaello Bellosta
Critical Area	Accident & Emergency department Intensive Care Unit	Dr Paolo Terragnoli Dr Giuseppe Natalini
Women's, Maternal and Child Health Area	Obstetrics and Gynaecology Paediatrics NICU and Neonatology	Dr Federico Quaglia Dr Giuseppe Riva Dr Giuseppe Luigi Paterlini
Surgical Sciences Area	General Surgery Neurosurgery Neurology Ophthalmology Orthopaedics and Traumatology Otorhinolaryngology Urology	Prof. Nicola de' Angelis Dr Oscar Vivaldi Dr Eugenio Magni Dr Nicola Canali Prof Francesco Benazzo Dr Umberto Pignatelli Dr Angelo Peroni
Medical Sciences Area	Digestive Endoscopy Medicine and Geriatrics Nuclear Medicine Oncology Radiotherapy Specialist Rehabilitation	Dr Paola Cesaro Dr Tony Sabatini Dr Giordano Savelli Dr Alberto Zaniboni Dr Alessandra Huscher Dr Chiara Mulé
Services Area	Pathological Anatomy Analysis Laboratory Radiology Pharmacy Medical Physics Eugenia Menni Research Centre	Dr Marco Ungari Dr Piera Reghenzi Dr Claudio Bnà Dr Nadia Faroni Dr Marco Galelli Prof. Ornella Parolini

A photograph of three surgeons in an operating room, illuminated by blue surgical lights. The surgeons are wearing blue scrubs, masks, and caps. One surgeon on the right is wearing a head-mounted magnifying device. They are focused on a surgical procedure. The background shows medical equipment and a large surgical light fixture.

1 Clinical activity

From inpatient care to the vast range of outpatient services, and from the human and technological know-how used in surgery to the ability to respond to new treatment needs. A key facility for the community, developing excellences at the service of the patient.



31
thou-
sand

Patients are
admitted

520
thousand

People visit our
outpatient clinics

2,600

Babies are born

Patients



	2023	2024	2025	% change 2025 vs
Acute admissions	29,969	29,151	29,953	2.8%
Rehabilitation admissions	491	520	449	-13.7%
Subacute admissions	279	466	490	5.2%
Total admissions	30,739	30,137	30,892	2.5%

The average age of the admitted patients is 54,3 years, with the elderly over eighty years of age accounting for 16.2% of the total

In 2025, 30,892 patients were admitted to the Poliambulanza, a 2,5% increase compared to 2024. Surgical admissions increased by 6% and accounted for 52.2% of total admissions, while there was a 8.8% increase in the number of surgical procedures performed on outpatients.

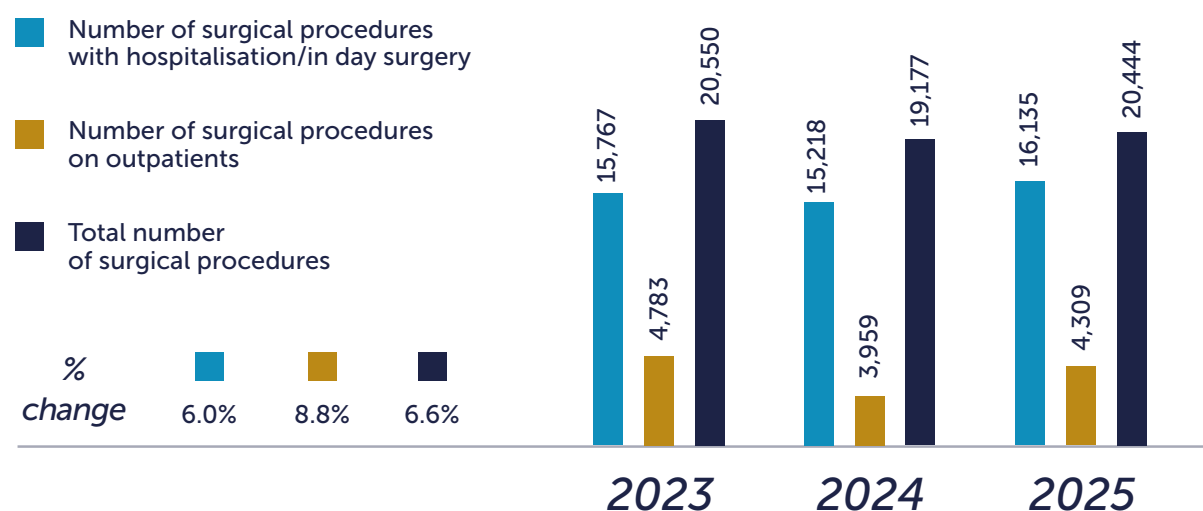
A total of 20,444 surgical procedures were performed in the 19 operating rooms (+6.6% compared to 2024), for a total of 26,166 hours of operating room activity. In 2025, 37% of inpatients were admitted through the Accident and Emergency Department, with the following departments accounting for the largest shares: Neurology and Stroke Unit (89% of admissions through A&E), Geriatrics (88% of admissions through A&E), Paediatrics (80% of admissions through A&E), General Medicine (78% of admissions through A&E) and Cardiology (40% of admissions through A&E).

In the 20 Intensive Care beds (Multifunctional, Cardiovascular and Postoperative) a total of 5,924 days of hospitalisation were recorded

Acute surgical / medical admissions

	2023	2024	2025	% change
Number of surgical admissions	15,767	15,218	16,135	6.0%
Number of medical admissions	14,202	13,933	13,818	-0.8%
Total acute admissions	29,969	29,151	29,953	2.8%

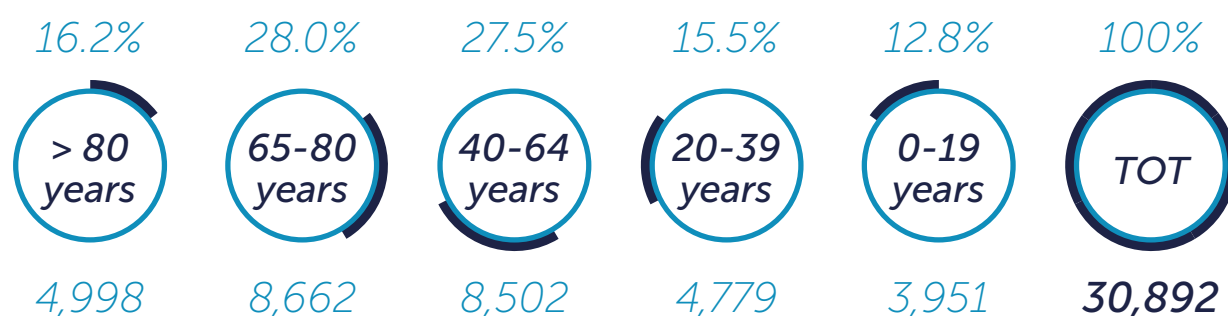
Number of surgical procedures



Other indicators

	2023	2024	2025	% change
Average length of stay for acute admissions	4.5	4.4	4.4	-0.1%
% admissions from A&E dept	39.8%	38.7%	37.4%	-3.3%
Average weight of DRG	1.2799	1.2383	1.2699	2.6%

Number of admissions per age brackets in 2025





Oncological patients

A team of professionals with vast experience, interdisciplinary expertise, state-of-the-art technologies and clinical research for a comprehensive treatment

1,950

Oncological surgery procedures

0%

30-day mortality following surgery for malignant colon cancer (fourth-best outcome nationally)

803

Radiotherapy Cycles, 620 patients treated

Activities for oncological patients

	 Invasive cancers diagnosed	 Oncology surgery procedures	 Admissions / complex outpatient	 Oncology radiotherapy cycles
2023	3,168	1,880	9,926	789
2024	3,785	1,732	10,123	741
2025	4,315	1,950	10,404	803
% change 2025 vs	14.0%	12.6%	2.8%	8.4%

At Poliambulanza, there is a multidisciplinary unit specialising in diseases of the breast, with input from radiologists, surgeons, anatomical pathologists, radiotherapists, oncologists, oncological psychologists and physiotherapists. In 2018 it was recognised by the European Society of Breast Cancer Specialists (EUSOMA), which verifies quality indicators that cover the entire course of patient care, from diagnosis to treatment and follow-up. Every year the Poliambulanza Breast Unit handles over 400 cases of women.



At the Poliambulanza hospital, cancer patients will find a team of professionals with vast experience, interdisciplinary expertise, state-of-the-art technologies and clinical research for a comprehensive treatment programme comprising diagnostics, cancer surgery, reconstruction surgery, chemotherapy, radiotherapy and counselling, as well as all the most appropriate medical treatments.

The Pathological Anatomy Department, which in 2025 examined over 65,600 samples, including 189 examinations conducted during surgery, helped in all cases to define the essential diagnostic parameters for any post-operative treatment, and in 2025 diagnosed 4,315 new invasive cancer cases on the basis of outpatient tests performed at the Fondazione Poliambulanza’s facilities.

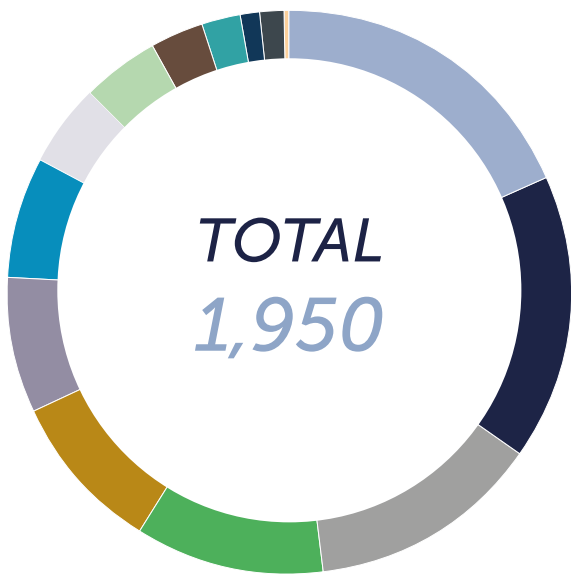
In 2025, 1,950 cancer surgery procedures were performed, including 362 for breast cancer, 319 for cancers of the digestive system (mainly the colon, rectum, stomach and liver), 259 for bladder cancer, 210 for prostate cancer, 180 for cancers of the female reproductive system and 153 for brain cancer.

This activity is the main workload of the General Surgery, Urology, Gynaecology, Urology, Gynaecology, Neurosurgery and Otorhinolaryngology Units. The incidence of and mortality rates from malign gastric tumours are decreasing all the time, but every year it is estimated that about 13 thousand new stomach cancer cases are diagnosed in Italy. Once the disease has been diagnosed, it is important for patients to be treated by a centre where the surgeon, gastroenterologist, oncologist and radiotherapist are able to assess the situation and decide on the best treatment.

Over the three-year period 2022–2024, 208 residents of the area served by the Brescia Health Protection Agency underwent pancreatic resection surgery for malignant tumours. Of these, 69 procedures were performed at Poliambulanza (33.2% of the total), with the seventh-best outcome in

Oncological surgery procedures

Breast	362
Digestive system	319
Bladder	259
Prostate	210
Female reproductive system	180
Brain	153
Kidney	133
Thyroid	95
Skin	83
Lymphatic tissue	60
Connective tissue	42
Respiratory system	26
Other	25
Oral cavity and pharynx7	3



Lombardy (AGENAS data).

With regard to malign cancer of the colon and rectum, screening for early diagnosis is very important for a favourable prognosis. This type of tumour develops very slowly from small benign formations called polyps, which start to bleed several years before the onset of any further disorders. Fondazione Poliambulanza participates in the screening programme run by Brescia Health Protection Agency, in which the stools of men and women from 50 to 69 years of age are examined for occult blood, and if the test gives a positive, a colonoscopy is performed to identify the origin of the bleeding. Colonoscopy allows the entire inside surface of the intestine to be examined, and if necessary the endoscopist removes the polyps. Surgery is only required if there is a tumour, or a polyp with particular characteristics. The type of treatment depends on the stage of the tumour at the time of diagnosis: in the initial stages, it may consist only of surgery, while in advanced stages this is combined with chemotherapy and/or radiotherapy.

During 2025, the Digestive Endoscopy Service performed 473 colonoscopies and 810 polypectomies within the Brescia Health Protection Agency screening programme. The latest data published by Agenas shows that, in the two-year period 2023-2024, 786 patients from Brescia underwent surgery for malignant colon cancer; of these, 177 were performed at the Poliambulanza (22.5% of the total) with better results than the national average and those recorded in the territory of the Brescia Health Protection Agency.

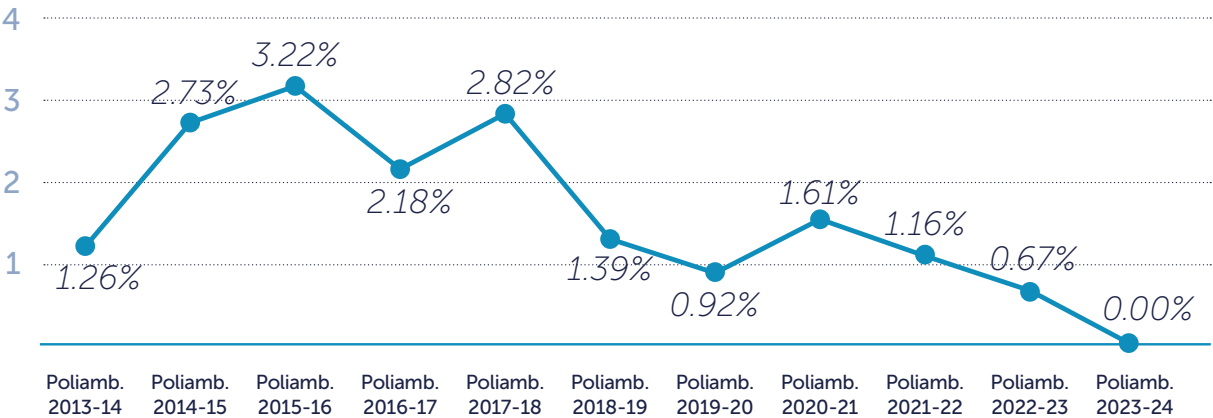
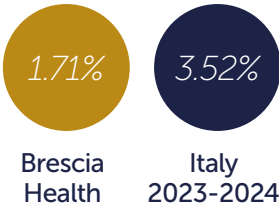
Breast cancer is the most common form of cancer among women, and can be treated more easily if it is discovered early. For this reason, Poliambulanza participates in the breast cancer screening programme promoted by the Brescia Health Protection Agency for women aged 50 to 69, performing 7,740 mammograms in 2025. In partnership with

UFA - ANTIBLASTIC DRUGS UNIT

A new Antiblastic Pharmaceutical Preparation area was created within the Pharmacy service. In order to optimise precision, accuracy and traceability of the production cycle, the Fondazione Poliambulanza has been equipped with a robotic production system for the preparation of most chemotherapy cycles (about 85% of production) and an assisted manual preparation system that guarantees the same preparation precision for the remaining part of the production (about 15%).

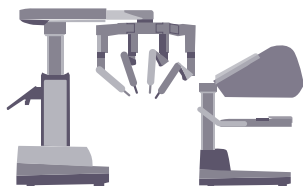
Surgical procedure for malignant tumour of the colon: 30-day mortality rate

Source: AGENAS



DA VINCI Xi ROBOT THE LATEST FRONTIER FOR MINIMALLY INVASIVE INTERVENTIONS

In late September 2020, the Da Vinci Xi Robot was installed. It provides maximum precision for the surgeon and the patient with less pain and faster recovery



the ESA (Active Health Education) Association of Brescia, it also runs the ‘Familiarità’ (family history) project, which offers the relatives of women who have had breast cancer the opportunity for a free breast diagnosis, and enables them to set the frequency of checks for correct prevention. In 2025, a total of 569 patients underwent breast surgery, including both malignant and benign conditions, marking a decrease compared to the previous year. In 2025, the Poliambulanza Medical Oncology Unit treated 2,606 patients, 2,171 of whom were on the Complex Outpatient Treatment programme.

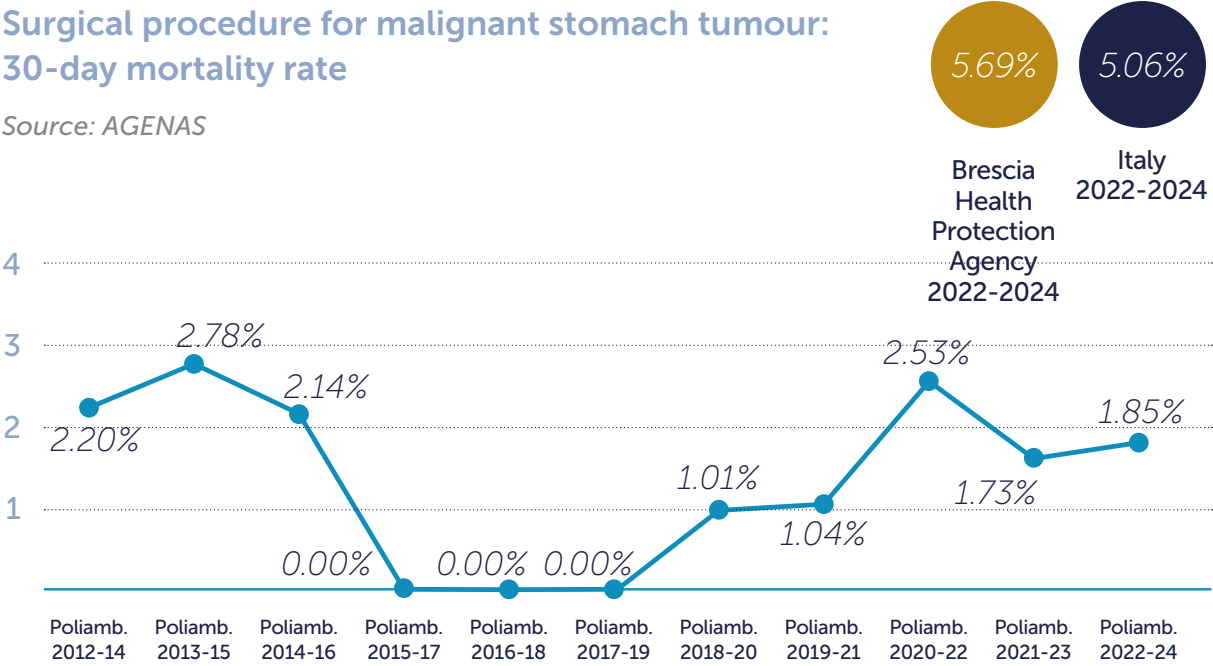
In October 2025, Poliambulanza’s Breast Unit received new equipment thanks to a generous donation from Associazione Nadia Moretti versus tumore raro APS.

Various projects have been run in the Oncology department to attempt to create a more intimate environment for family members and provide patients with psychological support, including:

- In 2025, clinical activities in Medical Oncology included 801 counselling sessions involving 216 people, including patients and caregivers.
- ‘Memory Training Groups Project’, run from May to December 2025, with the aim of assessing possible cognitive deficits and organising group cognitive training sessions to help counter the effects of chemobrain. A total of 15 sessions were held, involving 24 participants overall.
- ‘Service in collaboration with the Cancro Primo Aiuto association’: the Psycho-oncology Service provides a space for consultation and, where necessary, the selection of wigs for patients undergoing alopecia-inducing chemotherapy. During a dedicated session, patients are supported throughout the selection process and the procedure for requesting a wig, which is provided free of charge. In 2025, 67 wigs were distributed.

Surgical procedure for malignant stomach tumour: 30-day mortality rate

Source: AGENAS



- "Breast Unit Psychological Consultancy": within the broader Breast Unit project, pre-operative psychological clinical interviews are available for breast cancer patients undergoing quadrantectomy or mastectomy surgery. The interviews currently take place within the pre-hospitalisation pathway. In 2025, 461 interviews were conducted, of which 318 were pre-surgical and 143 post-surgical.

For the 2024-2025 two-year period, Fondazione Onda once again awarded Fondazione Poliambulanza 3 Bollini Rosa (Pink Stamps), based on a scale from one to three. The Bollini Rosa (Pink Stamps) are awards that Fondazione Onda, which has long been committed to promoting gender-specific medicine, has presented since 2007 to Italian hospitals that demonstrate a genuine commitment to women through services and care pathways for conditions of particular clinical and epidemiological significance to women and, equally importantly, by placing the patient at the centre of care. Specifically, several assessment criteria were taken into consideration: the availability of clinical specialties addressing health issues typically affecting women and issues common to both genders that require differentiated pathways; the type and appropriateness of multidisciplinary, gender-oriented diagnostic and therapeutic pathways and clinical care services; the provision of support services for diagnostic and therapeutic pathways (volunteers, cultural mediation and social care); and, finally, the Hospital's level of preparedness in managing victims of physical and verbal violence.

Since 01/02/2011, Poliambulanza patients have also been able to use the services of the Oncological Radiotherapy Centre named in memory of Guido Berlucchi. In 2025, the Radiotherapy Service carried out 803 treatment cycles, providing care to approximately 620 new patients.

Poliambulanza supports Race for the Cure, the trademark event of the Associazione Susan G. Komen Italia, which aims to raise public awareness on the importance of prevention and to raise funds for breast cancer.

From 26 to 28 September 2025, Brescia hosted the tenth edition of the event, with numerous free events and initiatives focusing on health, sport and solidarity, culminating on Sunday with the traditional 5 km run and 2 km walk through the city centre. The 2025 edition saw the participation of more than 10,000 registered participants. At the Health Village, Poliambulanza specialists, together with professionals from the area's main hospitals and in collaboration with the Brescia Health Protection Agency, also provided 465 free preventive healthcare services.





Cardiovascular patients

Active since 2019, the Hybrid Operating Room is unique in Italy in terms of size and technology and it is used for traditional cardiovascular surgery and minimally invasive surgery.

313

Transcatheter Aortic Valve
Implantation (TAVI)

0.56%

30-day mortality rate
after valvuloplasty or cardiac of
a heart valve (tenth-best result
nationally)

943

Patients operated in Vascular Surgery
procedures

Cardiovascular patients

	 Cardiology	 Cardiac surgery	 Vascular surgery	
	<i>admissions</i>	<i>admissions</i>	<i>admissions</i>	<i>Total</i>
2023	2,420	484	697	3,601
2024	2,272	442	727	3,441
2025	2,489	430	817	3,736
% change 2025 vs	9.6%	-2.7%	12.4%	8.6%

Fondazione Alessandra Bono contributed to the establishment of the new Cardiovascular Operating Block with a €1.5 million donation, allocated for the purchase of a state-of-the-art robotic angiographic system and the funding of research scholarships.



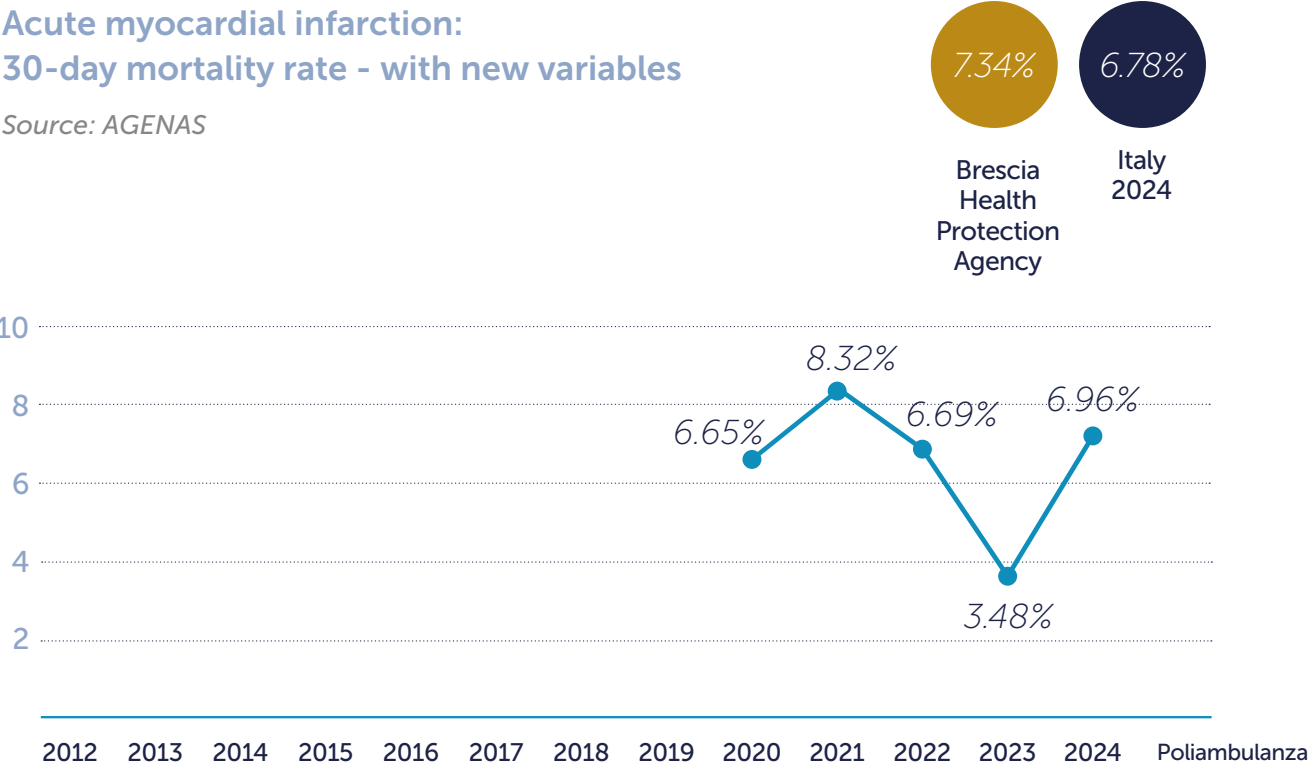
At the Fondazione Poliambulanza Cardiovascular Medicine Department's various units, cardiovascular patients will find a complete range of diagnostic and treatment services, with a highly specialised, multidisciplinary approach.

In 2025 about 2,489 patients were admitted to the Cardiology Operational Unit, an increase over the previous year. Every year more than 1,600 people resident in the Brescia Health Protection Agency area are admitted to hospital due to an acute myocardial infarction (AMI). Of these, 591 were admitted to Poliambulanza and underwent coronary angioplasty, in 92% of cases within 48 hours of admission to the facility (AGENAS data).

As in other surgical procedures, the speed of intervention and the manual skill of the haemodynamic cardiac interventionalist are crucial. In order to achieve reliable results, it is fundamental for patients to reach hospitals which have a Haemodynamics Unit operating 24 hours a day, and which handles a large number of cases. Scientific studies prove that when the number of cases handled is large, the results in terms of safety, quality and efficiency of care are better. The value recorded by the Poliambulanza for the "Acute myocardial infarction: mortality at thirty days" indicator is better than the national average and the average recorded in the Brescia Health District (Agenas data). In order to provide an even better response to the needs of patients and staff, May 2014 saw the opening of the new Coronary Care Unit, providing roomier premises with a total of 6 beds, an increase of 2 beds over the previous arrangement. In 2025 the Haemodynamics Unit treated a total of 1,727 patients

Acute myocardial infarction: 30-day mortality rate - with new variables

Source: AGENAS



(569 for angioplasty and 709 for coronography) and 811 patients underwent diagnostic and curative procedures in the Electrophysiology Unit (pace-maker implantations and replacements, automatic defibrillator systems and transcatheter radio-frequency ablations). The Non-Invasive Cardiology Diagnostic Unit handled over 25,000 patients in 2025, performing cardiological examinations, cardiac colour doppler ultrasound scans, electrocardiograms, stress tests and ultrasound stress tests, together with carotid artery and peripheral doppler ultrasound scans where relevant to the work of vascular surgeons. Over 90% of procedures are conducted under the Regional Health Service. Non-invasive diagnosis is also very important for the prevention and early diagnosis of cardiovascular diseases, and most examinations are performed by technical staff specially trained in a certified in-house programme (sonographers). In 2025, approximately 16,300 echocardiographic examinations and around 3,900 stress ultrasound tests were performed, the majority of which followed physical exercise.

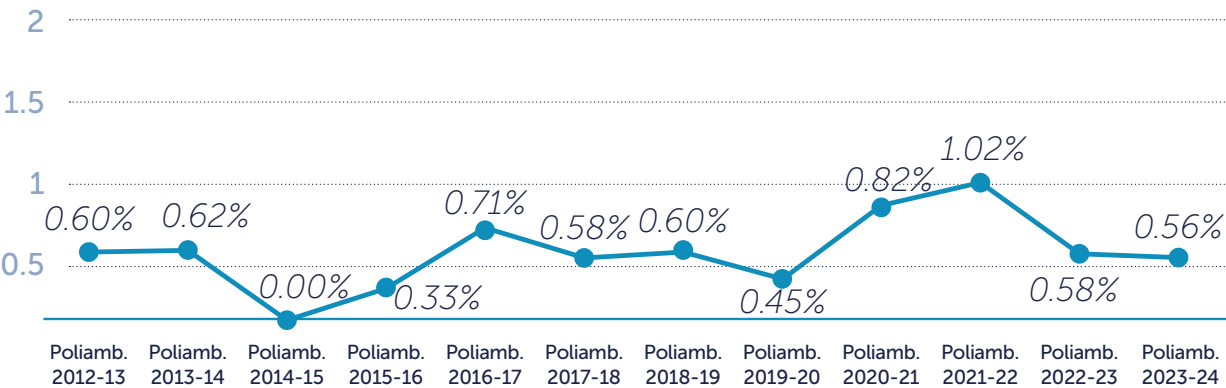
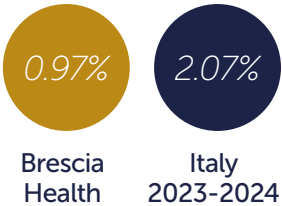
The Cardiovascular Department has a new Operating Block, with 1 hybrid theatre, 5 rooms dedicated to Cardiac Surgery, Vascular Surgery, Electrophysiology and Hemodynamics and a dedicated Anaesthesia and Resuscitation Service with 5 beds. About 356 patients underwent cardiac surgery (55% from other Health Protection Agencies). Top procedures carried out in Cardiac Surgery include coronary bypass grafting, in 80% of cases without the use of extracorporeal circulation ("beating heart" surgery), mitral and tricuspid valve repair surgery, also carried out through minimally-invasive

ABDOMINAL AORTA ANEURYSM

The activity volumes related to the treatment of abdominal aneurysms indicate Poliambulanza as the 2nd reference hospital in the province of Brescia and the 3rd at regional level. The 30-day mortality rate outcome places it in 9th position at the regional level. (AGENAS data 2023-2024).

Heart valve repair or replacement: 30-day mortality

Source: AGENAS



BEATING HEART BYPASS SURGERY

Coronary bypass surgery is performed in more than 80% of cases without the use of extracorporeal circulation ("beating heart" surgery), with the advantage for the patient of less invasive procedure and the possibility of spending the immediate post-operative transfer in the ward and not in the Intensive Care Unit (LE.A.S.T. pathway - LEss invASive Surgical Track).

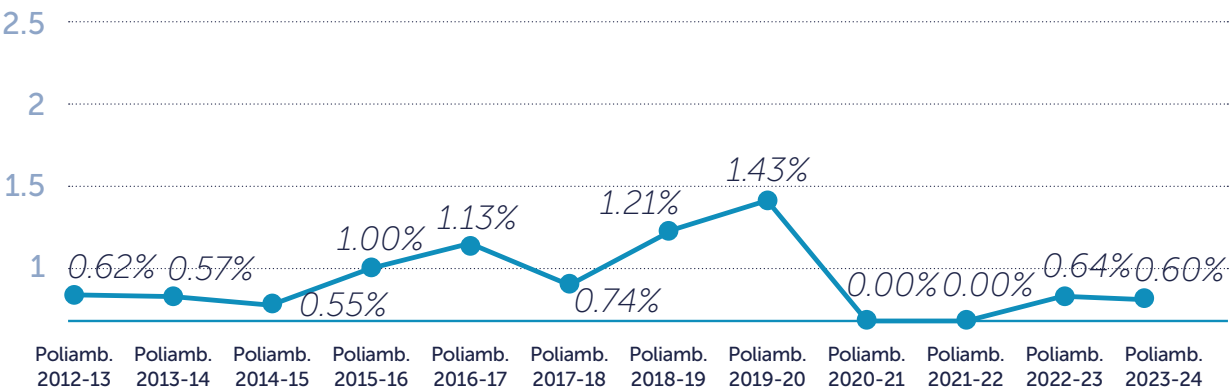
procedures, and conservative aortic valve surgery (reconstruction and valve-sparing), with the advantage for the patient of avoiding anticoagulant therapy and its related problems.

To achieve a statistically reliable patient volume for calculating mortality following coronary artery bypass grafting and aortic valve replacement, AGENAS considered hospital admissions over the two-year period 2023–2024. Poliambulanza’s 30-day mortality rate following heart valve repair or replacement, calculated on this basis, is the lowest in Lombardy, while its outcome for coronary artery bypass grafting places it ninth in the region.

943 patients underwent Vascular Surgery procedures. Patients with artery diseases (representing two-thirds of the total patient population) were treated with both traditional surgical techniques and endovascular methods (161 cases of aortic and thoracic endoprostheses in 2025). Vein disorders (treated on an outpatient basis in 95% of cases) are handled using both traditional stripping techniques and laser thermal ablation. Every year, around 200 patients residing in the Brescia Health Protection Agency (ATS) area undergo abdominal aortic aneurysm repair (to correct a collapse or weakening of the aortic wall), with an average 30-day post-operative mortality rate of 0% for the period 2023–2024. 30-day mortality is considered a good indicator of the overall care pathway, which involves not only the vascular surgeon but also specialists in cardiology, radiology, anaesthesia and intensive care. Poliambulanza’s result (190 procedures over the two-year period considered) ranks ninth in Lombardy (AGENAS data).

Non-ruptured abdominal aortic aneurysm repair:
30-day mortality rate

Source: AGENAS



The 'Vascular Lesion Treatment' clinic of the Vascular Surgery Unit reached 16 years of activity in 2025. Since 2009, its activities have been conducted by internal nursing staff, who have acquired specific expertise in the treatment of these injuries. There were also a significant number of patients originating from outside the facility, who had never been admitted to its Vascular Surgery Unit, confirming the Clinic's important service to the community.

In October 2019 the New Cardiovascular Block was inaugurated, which includes the hybrid operating room, the only one of its kind in Italy in terms of size and technology, equipped with a latest generation angiographic robot. In addition to the hybrid room the block includes 5 other rooms dedicated to cardiac surgery, vascular surgery, electrophysiology and haemodynamics and an area comprising 3 operating rooms for low complexity surgery.

Thanks to a generous donation from the Rastrelli family, the 'Margherita Rastrelli' outpatient clinic for the care, treatment and assistance of patients suffering from pulmonary embolism and pulmonary hypertension was opened in 2021. Enlarged premises and dedicated staff make it possible to treat more patients and to increase the frequency of checks. The focus lies on enhancing telemedicine as a tool for intervention in the field.

TAVI

In 2025, in collaboration with the Haemodynamics and Cardiac Surgery Units,

313 transcatheter aortic valve implantation ('TAVI') procedures were performed – an innovative technique only indicated for patients at high surgical risk.

Geriatric and general medicine patients

An integrated medical and nursing care model focusing on overall assessment of patients and their needs.

General Medicine Admissions

3,910

Geriatric admissions

1,860

Subacute Admissions

490

During 2025, more than 6,250 patients were admitted to the General Medicine Units and the Geriatrics Unit at Poliambulanza, an increase over the year 2024 (+10.9%). In these wards, where over 80% of patients come from the Accident and Emergency Department, an integrated medical-nursing care model has long been implemented, aimed at providing a comprehensive assessment of the patient.

The Geriatrics Unit, which concentrates on the management of acute conditions in the elderly, treats clinically unstable patients mainly suffering from respiratory and cardiovascular diseases and infections, endocrinological and metabolic diseases, admitted through Accident and Emergency department. Poliambulanza also has 8 beds in the Subintensive Care Unit (UCSI in Italian), with equipment allowing continual monitoring of patients' vital functions and support for their respiratory functions (treatment of acute respiratory failure originating from bronchopulmonary or heart conditions, with the support of non-invasive respiratory assistance). Every patient undergoes a multidimensional assessment using the United States ACE model: the aim is to limit the disability arising from the acute disease which led to hospitalisation. In 2020 the activities of the Sub-Acute Care Unit were suspended in March and reopened at the end of August at RSA Vittoria (care home) through the establishment of a Temporary Association of Purpose. As of May 2023, this activity has been reopened on Poliambulanza's premises.

During the last few years, the Unit has trialled a system of triage (colour-coded beds) with the aim of assigning patients with specific diseases or syndromes to specially trained teams. The General Medicine Unit mainly treats patients with respiratory, gastrointestinal or liver, endocrinological and oncological diseases, as well as patients with cardiovascular diseases, with comorbidity in more than half of cases. The unit admits patients with symptoms of uncertain meaning (breathlessness, chest pain, abdominal pain, etc.) for diagnosis, and patients with chronic diseases (hypertension, diabetes, gastrointestinal and liver diseases, anaemia, etc.) in various stages. During the hospital stay, a systematic screening is conducted with preventive aims (hypertension, hypercholesterolemia, neoplasms, etc.). In November 2011, in accordance with the recommendations of Regional Council Decree 1479/2011, 19 beds were created for subacute patients by transforming 10 General Medicine and 9 Specialist Rehabilitation beds. In 2012 the number of these beds was increased to 20.

SUBACUTE ACTIVITIES

Subacute activities fall midway between hospital care for acute conditions and the community, and were established by the Lombardy Region to reduce the hospital stays of post-acute patients and provide chronic patients with a facility with less intensive levels of care that is more attuned to their needs. The Province of Brescia has about 100 subacute beds.

"Head and neck" patients

From the Stroke Unit to advanced forms of Parkinson's Disease, through to ophthalmic surgery, a department where know-how is supported by state-of-the-art

Neurology Admissions, of which 356
in Stroke Unit for stroke

740

Patients treated with Gamma Knife
Icon in 2025

301

Ophthalmology and
Otorhinolaryngology Procedures

3,300



738 patients were admitted to the Neurology Unit in 2025, 356 of whom were in the Stroke Unit due to ischaemic and haemorrhagic stroke. In 2025, the Stroke Unit performed 74 fibrinolysis treatments. Stroke is the third most common cause of death after cancers and cardiovascular diseases, but it is the number one cause of disability and the number two cause of dementia. About 1,300 patients from Brescia are admitted to hospital every year with this condition (27% are treated at Poliambulanza), which requires a multidisciplinary approach and particularly effective organisation of the community network: the acute phase of stroke involves the Emergency System (118 Emergency Ambulance Service and A&E), while the Stroke Unit performs a complete clinical assessment, provides treatment in the acute phase and monitors and controls complications.

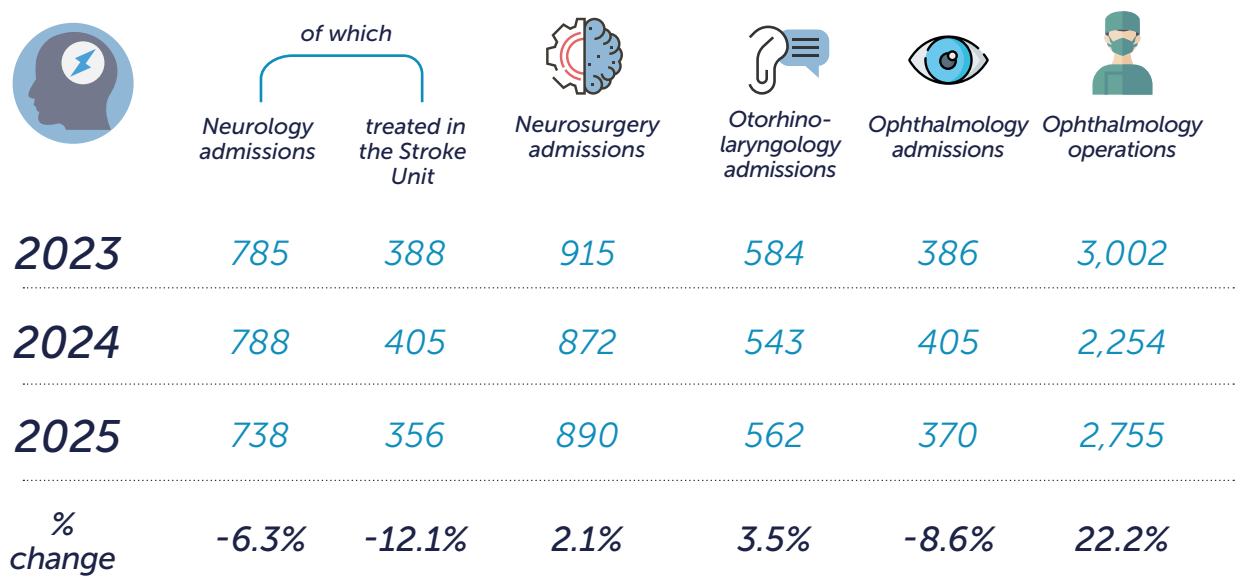
The continuity of care offered to patients to enable functional recovery and prevent complications and recurrences is particularly important. In 2024, Fondazione Poliambulanza achieved Platinum Centre status under the ESO-Angels Awards programme, a global initiative dedicated to implementing best clinical practices in stroke care.

Neurosurgery admissions included patients with malignant and benign brain tumours (151), cerebrovascular diseases (cerebral ischaemia and haemorrhage, 70 surgical procedures), lumbar and cervical herniated discs (97 surgical procedures in 2025), intervertebral disc degeneration (220 stabilisation procedures), degenerative and/or

GAMMA KNIFE ICON

Fondazione Poliambulanza, first in Italy in 2017 to use the Gamma Knife Icon technology in the field of stereotactic radiosurgery for the treatment of brain tumours, has treated around 2,600 patients over 8 years.

Head and neck patients



MAJOR TRAUMA NETWORK

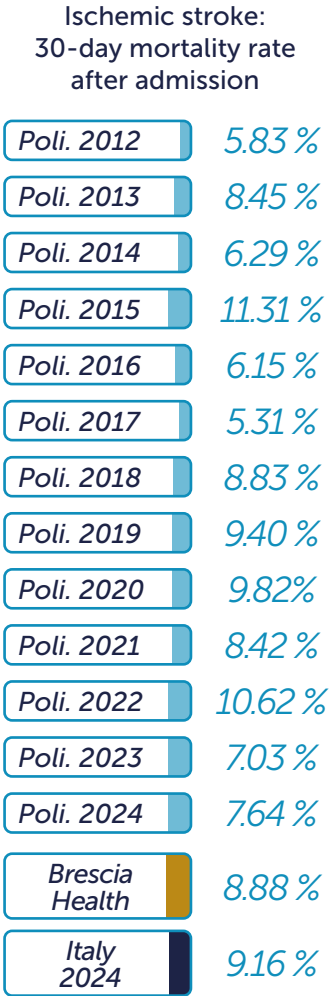
Regional Decree No. 8531 ‘Determinations concerning the organisation of an integrated major trauma care system’ issued in 2012 designated Poliambulanza as a Zone Trauma Centre (CTZ in Italian), with the professionalisms, technologies and organisation necessary for the 24/7 definitive treatment of traumatic injuries, including neurotrauma lesions.

post-traumatic instability of the spine (117 surgical procedures for exploration and decompression of the vertebral canal). A Parkinson's disease and movement disorder outpatient clinic has been in operation in the Neurology and Neurosurgery Department since 2001. The Department now has impressive experience in the treatment of the most advanced forms of complicated Parkinson's disease, in which standard drug therapy is no longer able to provide adequate control of symptoms and give the patient a satisfactory quality of life. The implantation of subthalamic deep brain stimulators has been undertaken since January 2005. This procedure requires combined skills in stereotactic and functional neurosurgery and neurophysiology if it is to succeed. Since September 2011, thanks to a new organisation and the acquisition of a state-of-the-art biplane angiography system (with funding from the Lombardy Region under art. 25 of Law 33/2009), Poliambulanza's surgical neuroradiology scope has been extended, permitting the endovascular treatment of vascular malformations and cerebral aneurysms, amongst other conditions. In 2025 the Surgical Neuroradiology unit performed a total of 590 procedures, of which 22 were embolisations of intracranial vessels, 75 vertebroplasties and 138 radiofrequency procedures. The Neurophysiopathology Service performed about 11,430 examinations in 2025, including electromyograms, nerve conduction speed tests, electroencephalograms and evoked potential tests. In September 2017, Poliambulanza acquired the innovative Leksell Gamma Knife Icon system, the latest frontier of technological evolution in stereotactic radiosurgery. The new Icon model introduces the possibility of using a customised thermoplastic mask to increase



patient comfort and guarantees greater precision, thanks to an integrated stereotactic imaging system and Adaptive Dose Control, which updates the treatment plan and dose delivery in real time, for every treatment session. In selected cases, the radiosurgery treatment can be performed with a customised thermoplastic mask, a kind of preheated mesh applied to the patient's face, which, being removable, favours multisession treatments.

The Head and Neck Department receives patients not only for Neurology and Neurosurgery but also for other specialities relating to the same anatomical district, meaning Ophthalmology and Otorhinolaryngology. Most Ophthalmology treatments are performed at an outpatient level: in 2025 the Unit performed 2,755 procedures (including 2,559 cataract and 196 laser refractive surgery procedures), as well as 1,825 intravitreal injections to treat exudative age-related macular degeneration (AMD). Patients admitted to the Otorhinolaryngology Unit totalled 562, including 180 procedures on the nose and paranasal sinuses, 55 procedures on the larynx and trachea, 150 procedures on the tonsils and adenoids, and 43 procedures involving reconstruction of the middle ear. In November 2019 the new area dedicated to Private Ophthalmology Outpatient Clinics was inaugurated, equipped with the latest technology such as the new cataract method with femtosecond laser technique.



Source: AGENAS

Orthopaedic-Traumatology Patients

A perfect combination of excellence in specialist surgery and rehabilitation plans. And the ability to cut waiting times, a crucial factor.

Prosthetic surgery procedures

1,090

the most widely used
organisational model for
hip and knee prosthesis:

FAST
TRACK

The percentage of patients who
underwent surgery within 48 hours after
a femoral neck fracture.

67%



Orthopaedic - traumatology patients

	 Admissions	 Outpatient surgical procedures	of which Hip and knee prosthesis procedures for femoral neck fracture	
2023	3,367	743	1,078	180
2024	3,286	832	989	154
2025	3,510	703	1,089	176
% change 2025 vs 2024	6.8%	-15.5%	10.1%	14.3%

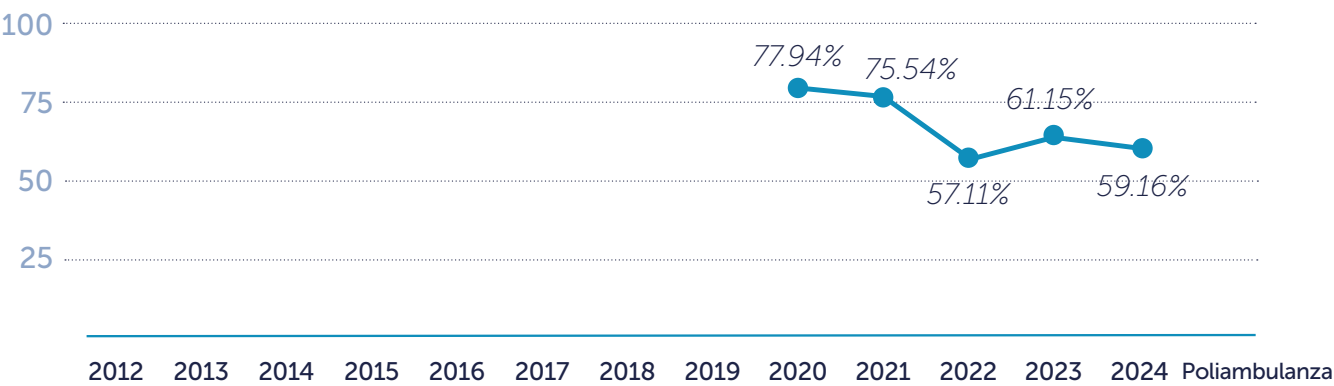
KNEE PROSTHESES:
ROSA KNEE AND CORI
ROBOTIC SYSTEMS

Poliambulanza uses advanced robotic technologies for knee replacement surgery, including the ROSA Knee System, a robotic navigation system that supports surgeons during total knee replacement procedures by enabling precise bone preparation and assessment of soft-tissue status, and the CORI system, a robotic platform that assists surgeons through intelligent image-free mapping, the creation of 3D models of the joint, real-time planning and precision milling.

In 2025, 4,213 patients were treated by the Orthopaedics and Traumatology Unit (3,510 as inpatients and 703 undergoing out-patient surgery), including 1,089 patients who underwent joint replacement surgery, as well as patients undergoing arthroscopic surgery (shoulder, elbow, wrist, hip, knee and ankle), foot surgery and hand surgery, and those treated for congenital or post-traumatic deformities using external fixators. Straight after surgery, patients join a rehabilitation programme run by the physiotherapy team which supports the Department. Every year about 330 people from Brescia undergo surgery for tibia and fibula fracture, about 98 of them at Poliambulanza. 176 patients underwent urgent hip prosthesis surgery due to femoral neck fracture (34.6% of total hip prostheses), a particularly common injury amongst the elderly, caused in most cases by chronic bone disease (e.g. senile osteoporosis). All international guidelines reveal that long waiting times for urgent prosthetic surgery are correlated with an increase in the risk of death and disability for the patient: therefore, the general recommendations are that femoral neck fracture patients should receive surgery within 24 hours after admission to hospital, since various complications (infections, thrombosis, bedsores) are common in the bed-bound elderly. The Poliambulanza figure for 2024 (59.16% of patients operated within 48 hours) is one of the best results at the regional level. In 2025, 12,600 patients received orthopaedic treatment in the Accident and Emergency department and about 25,200 were

Femoral neck fracture: aurgery within 48 hours of admission to the hospital

Source: AGENAS



treated as outpatients under the Regional Health Service, as well as 10,751 private patients.

Prosthetic surgery on all joints is carried out using the newest computerised navigation tools or with specific models for each patient (PSI - Patient Specific Instruments) in order to customise the implant to the patient’s physical and functional characteristics. The organisational model for hip and knee prostheses is “fast track”: a preoperative care procedure which reduces the use of urinary catheters and joint drains, eliminates transfusions, and delivers optimal pain control with the aid of L.I.A. (Local Infiltration Analgesia). Moreover, patients regain independent mobility at once, 2/3 hours after they return to the ward, and on the 3rd/4th day after surgery they can be discharged to their home (if agreed in advance) or transferred to a rehabilitation ward.

FEMORAL NECK FRACTURE

At Poliambulanza, surgery following a femoral neck fracture is performed within 48 hours in 59% of cases.





Mothers and children

*Obstetrics and Gynaecology oriented towards natural birth,
Paediatrics which hands a wide range of problems and
state-of-the-art Neonatal Intensive Care.*



18%

Births by primary caesarean section
(22.2% is the national average)



734

Children admitted to Paediatrics



296

Newborns admitted to Intensive
Care and Neonatal Pathology



EPIDURAL ANALGESIA

In the labour and delivery unit, the presence of the partner or someone close to the woman during birth is allowed and the epidural analgesia service is available 24 hours a day, 7 days a week, without any charge to the patient, as required by regional legislation.

2,623 children were born in 2025 at the Poliambulanza birth unit, down by 2.2% compared to 2024. It should be noted that the number of births in recent years in our area has fallen by 22.7%, going from 9,875 newborns in 2016 to 7,632 in 2025.

Care during childbirth focuses on the naturalness of the procedure, enabling women to experience their labour and give birth in alternative positions of their own choice, including the option of a water birth.

The incidence of deliveries by caesarian section is particularly low in the Fondazione Poliambulanza Obstetrics Unit. The proportion of deliveries by caesarian section is one of the quality indicators most widely used at the international level. In fact, studies show that children born by caesarian section have a higher risk of asthma and neonatal respiratory disease and are less likely to be breastfed. In terms of maternal health, there is an increased risk of complications arising from the surgical procedure, such as fever, embolism, infections and scar adhesions, as well as a higher risk of placenta accreta in subsequent pregnancies (risk that the placenta may implant on the scars of the earlier caesarian, causing haemorrhages or loss of the womb). At the national level, the percentage of caesareans among women giving birth for the first time is decreasing, and fell from 38% in 2008 to 22.2% in 2024 (AGENAS data). Poliambulanza's figure for the year 2024, considering the data published by AGENAS, is 18% compared to the 22.2% recorded at a national level.

The Obstetrics Unit encourages donation of umbilical cord blood

Activities for mothers and children

		<i>of which</i> Number of newborns	by caesarean section	Newborns treated in Neonatal Intensive Care and Neonatal Pathology	 Paediatric admissions	 Paediatric A&E attendances	 No. of natural births with epidural pain	 Births in the Brescia Health
2023		2,743	648	300	733	15,243	665	8,069
2024		2,683	692	322	835	15,164	617	7,829
2025		2,623	699	296	734	13,907	620	7,632
% change		-2.2%	1.0%	-8.1%	-12.1%	-8.3%	0.5%	-2.5%

in association with the 'Milano Cord Blood Bank', serving the Lombardy Region, which has collected, stored and distributed placental blood for transplants since 1993. The placenta can be donated to the Fondazione Poliambulanza's Eugenia Menni Research Centre for stem cell research. During hospitalisation after birth, rooming-in is operated without time limits, with free access to the crèche for parents only; continuity of care is ensured by the Fondazione's midwives, who provide support to the newborn, mother and family. In the field of obstetrics, the access routes of patients coming from the Accident and Emergency department have been reviewed in order to facilitate the flow of care activities and increase the level of safety. During 2013, the accepting centre of the Obstetric Accident and Emergency department was strengthened in order to manage the entire path following the patient's triage in complete autonomy, including possible discharge, without the need to return to the Accident and Emergency department clinics.

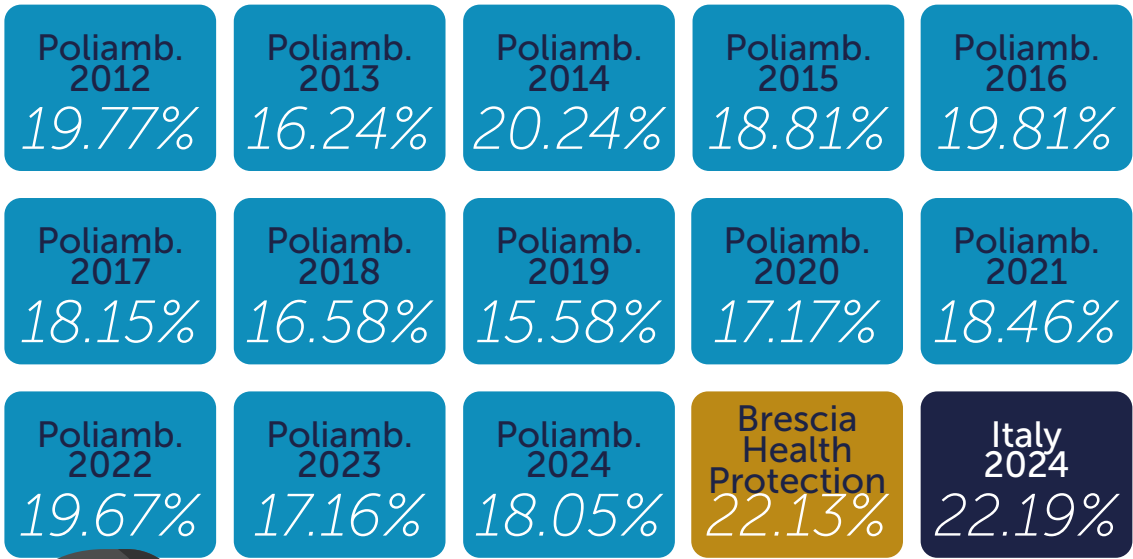
Within the Women's and Children's Health area, the Paediatrics Unit is also active, where in 2025, 734 children were admitted, while 13,907 were seen in the Paediatric Accident and Emergency Department. In addition to inpatient care, Fondazione Poliambulanza's paediatricians provide outpatient services for children with overweight and obesity, allergic and respiratory conditions, gastrointestinal diseases and nephrourological conditions. In treating gastrointestinal diseases, they are also supported by the digestive endoscopy service. The last service activated in terms of time is an auxo-endocrinological

The "Child-Friendly Hospital" Certification has introduced improvements in the surgical process of children with tonsillectomy/adenoidectomy, including direct admission to the Paediatrics ward and a multidisciplinary management of this type of admissions.



Proportion of births with primary caesarean section

Source: AGENAS



ANTENATAL TRAINING

In 2025, in-person antenatal training courses continued: 508 expectant mothers and 417 expectant fathers attended the sessions.

outpatient clinic, thanks to which, with the Regional Council Decision No. 4814 of 06/02/2013, Poliambulanza has joined the network for rare diseases of the Lombardy Region concerning therapeutic pathways for ‘autoimmune polyendocrinopathies’, a nosological condition classified in the group of “diseases of the endocrine glands, nutrition, metabolism and immune disorders”. With Regional Council Decision No. 419 of 19/07/2013, Poliambulanza was authorised to also treat rare diseases in the diagnostic category “Congenital malformations” with particular reference to Beckwith-Wiedemann and Prader-Willi syndrome. Since 2013, rotavirus vaccination has been the most common cause of paediatric gastroenteritis, especially in newborns. Since 2016, vaccination against meningococcal B, the most frequent form of meningitis in Europe, has been successfully introduced at a discounted price corresponding to the purchase cost of the drug.

In 2013 the Paediatric Unit obtained the “Child-friendly Hospital” Certification issued by the Fondazione ABIO Italia for children in hospital and by the Società Italiana di Pediatria (SIP). The ABIO-SIP manual used for certification is the reference standard for the verification of paediatricians’ compliance with the Charter of Rights of Children and Adolescents in Hospital. The ABIO association of Brescia, by setting up the ‘Progetto Dolci Notti’ (‘Sweet Night Project’), has provided new armchair beds, which allow parents a more comfortable rest for the nights spent in the ward next to their children.

In March 2025, two new courses for new parents were launched: ‘BABY CARE ESSENTIALS’, a practical session guiding parents through the early stages of caring for a newborn, and ‘TOUCH... BABY MASSAGE’, which introduces parents to the art of infant massage, a

practice that promotes the child's healthy development, improves sleep and helps relieve minor problems such as colic.

Also in 2025, Poliambulanza's Paediatrics Operational Unit received a new ultrasound scanner, thanks in part to a donation and support from the Associazione 6 Luglio. The new equipment, a Canon Aplio ultrasound system with a 23-inch monitor and dedicated probes for paediatric applications, represents a significant step forward in day-to-day clinical practice. Thanks to advanced technology that produces ultra-high-definition images, it will be possible to obtain faster and more accurate diagnoses, significantly reducing waiting times and the need for more invasive examinations.

In 2012, the new Neonatal Intensive Care Unit began operating, which was further expanded in 2016 with the transfer of all activities to the new multifunctional unit from 01/04/2016. The Operational Unit comprises 6 Neonatal Intensive Care beds and 14 Intermediate Care beds, dedicated to the treatment of preterm and full-term neonates with respiratory, neurological, cardiac, or infectious pathologies. It uses all the main diagnostic techniques (X-ray, cerebral, cardiac and abdominal ultrasound scans, magnetic resonance, computed tomography, EEG, tests for ROP, audiological controls) and assistance (traditional and high frequency assisted ventilation, nitric oxide, hypothermia, surfactant, total parenteral nutrition, catheterisation of peripheral and central vessels) required by modern and advanced neonatal assistance with a high level of professionalism of the medical and nursing staff.

From the perspective of humanised care, the Neonatal Intensive Care Unit remains open to parents for most of the day and actively collaborates with the parents' association 'Nati per Vivere', which supports families of premature infants, as well as with the association 'I Bambini Dharma', which cares for newborns not recognised by their parents (three cases in the past five years). The latter, as part of the "Progetto il Guscio", donated 18 armchairs that allow greater empathy in cradling the unborn children.

Parents can be present in the Neonatal Intensive Care Unit (NICU) 24 hours a day. Proximity to the child is essential for their well-being, as well as that of the entire family. The voices of parents contribute to the well-being and neurodevelopment of the newborn. If parents are unable to be present, it is possible to record their voices and play them to their child using a 'Mami Voice' device donated by Feralpisalò.

In 2025, 296 newborns were treated, 15 of whom weighed less than 1,500 grams. The average hospitalisation was 10.7 days and 12 children were hospitalised for more than 40 days.

DONATION OF THE PLACENTA

Within Poliambulanza, it is possible to donate the placenta to the Centro di Ricerca Eugenia Menni (CREM), which studies the properties of the cells taken from the placenta for applications in regenerative medicine, studies that have been the subject of important publications and presentations at international level.

Clinical and social frailty: rehabilitation, assisted discharges and liaison with local services

The days of hospitalisation decrease and the benefits for patients increase. With increasingly advanced rehabilitation techniques and specific protection

Patients for
Motor rehabilitation

225

Patients for
Neurological rehabilitation

192

Assisted discharges

3,166



In 2025, 449 patients were treated by the Specialist Rehabilitation Unit, with an average length of stay of 27.9 days, [down/up] compared with the previous year.

In the Operational Unit, specific expertise in Neuromotor Rehabilitation has been acquired and in particular in the treatment of motor, neuropsychological and language deficits in the hemiplegic subject after a stroke. Rehabilitation techniques are applied after an assessment with measurement scales that quantify lost functions and improvements.

Neurophysiological techniques (electromyography, cortical magnetic stimulation) are used to predict the possibility and quality of recovery over time. The Physiotherapy service is available for both inpatients and outpatients. In the last years a particular expertise has been developed in the use of botulinum toxin in the treatment of spasticity, dystonia, dysphagia and voice disorders. Swallowing disorders are assessed in a specific and multi-professional manner through an innovative treatment with updated speech techniques, electro-stimulation of the swallowing muscles and electromyographic biofeedback.

In order to reduce the risk of falling, postural instability resulting from various conditions (cerebellar ataxia, peripheral neuropathies, Parkinson's disease, multiple sclerosis, cervicalgia, vestibulopathies) is treated.

Training courses are also organised for family members of neu-

NEW REHABILITATION UNIT AND GYM

The new Rehabilitation Unit has a coplanar gym equipped with a Sensory Room for patients with motor and cognitive deficits who are doing a personalised rehabilitation project. In the ward there is also an actual "two-room apartment" with kitchen and bathroom, a real occupational therapy apartment where stroke patients or patients with other disabling diseases and their families are put in a position to face, already in the hospital phase, the difficulties of daily activities and regain autonomy with the help of an occupational therapist.

Number of assisted discharge services

	2025
Home Care/Home Palliative Care/Home Assistance/Social Services	1,966
Rehabilitation/Intermediate Care/Subacute Care/Community	737
Hospital/General Geriatric Rehabilitation	228
Hospice	124
Residential care	106
To other internal Operational Units	100
Deceased	100
Night Shelters/Homeless People	44
Referrals to the Public Prosecutor's Office/Child Protection Services/	28
Residential Care Facilities	17
Alcohol Treatment Service/Community Mental Health Centre/Drug	5
Addiction Service/Psychiatric Diagnosis and Treatment Service	
Appointment of Support Administrators	
Total	3,355

ASSISTED DISCHARGE

In 2025, the Assisted Discharge Service supported 3,166 patients (+15.4% compared with 2024), referred from General Medicine (602 cases), Geriatrics and Neurogeriatrics (681 cases), Neurosurgery and Neurology (416), the Accident and Emergency Department (124), the Subacute Care Unit (251), General Surgery (157), the Cardiovascular Area (154), Orthopaedics (149), and other Operational Units

rological patients with severe problems for home rehabilitation. In December 2025, Fondazione Poliambulanza and Cromodora Wheels S.p.A. unveiled the new Brain-Up Therapeutic Play Centre at the rehabilitation gym of the Poliambulanza Medical Center Flaminia, a space dedicated to the inclusion and rehabilitation of children with neuropsychomotor vulnerabilities. The initiative represents a further development of the Brain-Up project and strengthens its clinical and care framework, which is the result of a fruitful and well-established collaboration between the two organisations.

Hospital Medical Directorate and Health and Social Care Directorate

The Hospital Medical Directorate, whose organisational structure was updated with effect from 1 October 2024, ensures the effective operation of the hospital through a wide range of functions. It issues directives and monitors compliance with hospital and environmental hygiene regulations; oversees infection prevention and control; contributes to organisational management and development; supports the introduction of new clinical governance tools and technologies from an organisational perspective; manages organisational emergencies; and contributes more broadly to Fondazione Poliambulanza's operational efficiency.

In particular, in 2025 the Hospital Medical Directorate oversaw the formal establishment of the Infectious Diseases Simple Unit and the appointment of a full-time social worker, with the aim of ensuring better care and support for vulnerable people.

In June 2025, the Health and Social Care Directorate was established with the aim of integrating hospital care with community services and health and social care services. The strategic objectives of this Directorate are to improve continuity of care, optimise assisted discharges, strengthen coordination with community services and, finally, ensure patient follow-up.

The key areas on which the Health and Social Care Directorate focuses its activities are the development of the local healthcare network, improving care outcomes, home care and telemedicine, relations with General Practitioners, management of the CIDAF Family Counselling Centre, and organisation of the Assisted Discharge Service.

Assisted discharge is an assistance path for frail patients who, after discharge, due to the lack of adequate support from close or extended family or friendship networks, due to socio-economic inadequacy or due to particular pathologies that are not curable in acute care, are at risk of new hospitalisations or social exclusion.

During their hospital stay, patients undergo a series of assessments of their health and social care needs, using the Multidimensional Assessment methodology. All necessary procedures are also put in place to ensure a safe and supported discharge, involving community care providers such as General Practitioners, residential care homes (RSA), the Community Operations Centre (COT) of the relevant Local Health Authority (ASST), rehabilitation facilities, hospices and municipal social services.

By improving the integration and communication between the hospital and the region, we want to improve the quality of life of patients and of those who care for them. The Service is delivered by two nurses and two social workers and is coordinated by a Healthcare Assistant. The number of assisted discharges is gradually increasing, from 1,995 cases in 2016 to 3,166 cases today (+ 63%). Of the patients supported by the Assisted Discharge Service, 58.6% return to their own homes once community support services have been put in place, while 22% are admitted to rehabilitation facilities.

In December 2025, the first operational protocol was signed with ASST Spedali Civili di Brescia (Spedali Civili di Brescia Local Health Authority), the Municipality of Brescia, and local healthcare and socio-sanitary facilities. Designed around a One Health approach and serving as a model for community-based healthcare, the protocol focuses on the integrated management of complex assisted discharges to ensure the holistic care of clinical and social vulnerabilities. This initiative is supported by digital tools for tracking performance

Accident and Emergency department

*Permanent focus on process improvement
and an increase in dedicated resources.*

A&E dept attendances

87,000

Red Codes

796

Admissions followed by
hospitalisation
(excluding childbirths)

11%



In 2025, 87,028 patients attended the Poliambulanza Accident and Emergency Department, a decrease of 1.7% compared to 2024 but an increase of 5.8% compared to 2016 (+4764 attendances). The percentage of admissions followed by hospitalisation is 11%. The average time from triage to discharge (5.3 hours) was in line with the 2024 figure. The Accident and Emergency facilities - expanded in May 2012 and equipped with 20 Short-stay Observation Unit beds, 6 of which monitored, a CT scanner and dedicated X-ray equipment, new easier access for vehicles and new triage - have been good for the increase in activity, even if some corrections have been necessary for the management of patients waiting in the area in front of the clinics, such as the creation of different waiting areas for different types of patients and the restriction of access to accompanying persons through the delivery of an identification tag. Alongside the development of the facilities, the Accident and Emergency Department's organisation has also grown over time and now includes 20 doctors, 60 nurses, 21 healthcare assistants, and 14 support staff. In 2025, 175 patients were transported by the 112 emergency helicopter service using the helipad, which is equipped for night-time operations.

In 2022, Dr Antonio Capezzuto donated state-of-the-art radiology equipment to the Accident and Emergency department: the machine allows, among other things, to perform the X-ray examination directly on the stretcher without the need to move the patient to the X-ray table.

Specialist outpatient activity

External patients who use the outpatient services of Fondazione Poliambulanza are growing. Thanks also to state-of-the-art equipment.

Outpatient patients

520,000

Patients for Radiology examinations
and analysis Laboratory

48%

Millions of outpatient
services

over
2



In 2025, there were around 520,000 outpatients who used the outpatient services of Fondazione Poliambulanza, an increase of 4.5% compared to the previous year.

2025 marked the fourteenth full year of operation of the new Nuclear Medicine Complex Operational Unit, which is equipped with a PET-CT scanner (positron emission tomography combined with spiral CT), a SPECT scanner (gamma camera) and a SPECT-CT scanner (gamma camera combined with CT), enabling it to perform the full range of diagnostic examinations using radioactive isotopes. Throughout 2025, in addition to the PET-CT surveys with 18F-FDG, a radiopharmaceutical that is supplied to Poliambulanza on the basis of commercial agreements with the Nuclear Medicine Service of the Hospital of Negrar, PET-CT investigations with 18F-Choline also continued (useful in prostate tumour pathology), and with 18F-radiolabelled tracers for the detection of the presence of beta amyloid in the brain (the latter in clinical trials, for the diagnosis of Alzheimer's neurodegenerative disease) thus expanding the spectrum of available PET surveys.

In 2025 about 4,300 services were performed on outpatients and inpatients, 2,800 of whom were PET-CT with instrumental equipment that allow the dose delivered to the patient to be significantly reduced by about 40% on average, compared to the recommended LDR dose limits, thus reducing the 'risk' of radiation to patients. In addition to carrying out diagnostic activities, the Operational Unit also carries out clinical activity of medical-nuclear therapy through the administration of radiopharmaceuticals in diseases caused by thyroid hyperfunction and in oncological

VIDEO CAPSULE WITH AI

As one of the first in Europe, Fondazione Poliambulanza uses an artificial intelligence system capable of extrapolating the most diagnostically relevant images from the footage recorded by a video capsule passing through the human intestine.

Outpatient and instrumental diagnostic patients

	2023	2024	2025
 Other Clinics	212,255	214,678	221,193
 Radiology	71,976	77,710	76,017
 Analysis laboratory	123,855	154,447	172,283
 Pathological Anatomy	21,996	22,539	21,781
 Digestive endoscopy	21,953	20,720	20,888
 Nuclear Medicine - Radiotherapy	4,410	4,420	4,296
 CIDAF health centres	3,470	3,755	4,270
Total	459,915	498,269	520,728

FONDAZIONE BERLUCCHI MRI SYSTEM

Poliambulanza's Radiology Department houses the MRI system donated by Fondazione Berlucci, installed in specially refurbished facilities. The equipment helps relieve the patient's usual sense of confinement by displaying videos projected onto a monitor positioned in front of their eyes. It also features very high gradient strength, enabling ultra-high-resolution imaging, and a slew rate of 200 T/m/s, placing it among the highest-performing systems in its class.



disease that has spread to the skeleton.

In October 2025, Fondazione Poliambulanza held the opening ceremony for its new 'Alessandra Bono' Nuclear Medicine Department, a project combining technological innovation with a strong focus on the person and opening up new possibilities for cancer diagnosis and treatment. The new state-of-the-art digital PET/CT scanner produces ultra-high-definition images while reducing examination times and the dose of radiopharmaceutical administered. It can also detect extremely small tumour lesions, paving the way for theranostics, an approach that integrates diagnosis and therapy into a single personalised care pathway. Approximately 11,300 patients were referred to the Endoscopy Service for an instrumental service in 2025 (4,171 for colonoscopies, 3,893 for gastroscopies, 2,220 for polypectomies and operative EGD or RSC, 336 for ERCP operations and about 650 for other services), while about 8,000 specialist visits were performed. Also in 2025, Poliambulanza participated in the colorectal cancer screening programme managed by the Brescia Health Protection Agency, involving the Digestive Endoscopy and Pathological Anatomy Departments. From September 2011 a completely new site of the Endoscopy Service has been active, in an area of about 1,300 square metres with 5 endoscopic rooms, equipped with the best diagnostic technology currently available, in high definition and with a fully integrated cycle management system diagnostic and flow tools. A new outpatient clinic dedicated to genetic typing of the microbiota was opened in October 2020. This not only identifies which bacteria are present in the gut, but also what strength ratios exist and in what percentages. Moreover, as one of the first in Europe, the Fondazione Poliambulanza

uses an artificial intelligence system capable of extrapolating the most relevant images for diagnostic purposes from the footage recorded by a video capsule passing through the human intestine: this makes it possible to significantly shorten the time needed to diagnose the pathology. In 2025, the Gastroenterology and Digestive Endoscopy Operational Unit reaffirmed its position as a leading-edge centre with the introduction of the new PillCam Genius for examination of the small intestine. The third Centre in Lombardy, fifth in Italy and eleventh in Europe, Fondazione Poliambulanza is among the pioneering centres in the use of the new video capsule. The benefits are numerous: it provides a more comprehensive view of the small intestine, requires no sedation, simplifies the diagnostic process and offers greater patient comfort.

Compared with 2024, Radiology recorded an increase in the overall volume of several types of activity, particularly CT scans (+13.2%), ultrasound scans (+4.2%), breast imaging services (+3.2%) and X-rays (+3.2%), while MRI scans remained broadly stable (+0.2%).

To guarantee fast and reliable answers to the requests for diagnosis, both the Analysis Laboratory and the Pathological Anatomy have developed technical and organisational adjustment programmes, which have allowed us to improve the services offered and the patient care path, reducing the expectations. In particular, more than 70% of the requests relating to the Analysis Laboratory were performed within 24 hours from the date of collection.

Towards the end of 2025, Fondazione Nadia Toffa promoted the 'SequenziAMO: Medicine for Life' initiative in support of Fondazione Poliambulanza's Pathological Anatomy Operational Unit. The aim is to raise funds to equip the laboratory with state-of-the-art technology that will revolutionise cancer diagnosis and treatment in the field of precision medicine.

In 2025, Fondazione Poliambulanza strengthened its network of community services with the opening of its twelfth blood collection centre at the Villa di Salute residential care home (RSA), a long-established institution in the Mompiano district of Brescia. An initiative that confirms Poliambulanza's commitment to promoting community-based healthcare, serving not only the guests of the facility but all citizens.

Furthermore, from 1 October 2025, the Poliambulanza Medical Center Raphaël, located at the 'Laudato Si' Health Citadel in Desenzano, has been operational. The project is a joint initiative of Fondazione Poliambulanza, Cooperativa Raphaël and Fondazione Laudato Si', strengthening the provision of healthcare and health and social care services in the Lake Garda area. The facility operates as an integrated healthcare centre: alongside the blood collection service, which has been available for several years, patients can now access new specialist outpatient clinics covering a wide range of medical specialties, with services available both through the National Health Service and on a private basis. The new

CIDAF (Interprovincial Family Assistance Counselling Centre) is a Christian-inspired family counselling centre opened in 1977 by Fr Mario Pasini.

Since 2017 it has been managed by Fondazione Poliambulanza which offers



Pharmaceutical expenditure and for blood

The start of the activities of the Automated Pharmacy makes processes more efficient. While pharmaceutical expenditure is increasing.

Pharmaceutical expenditure for File F

69%

Intravitreal injections for the treatment of degenerative exudative maculopathies

1,855

Drugs/medical devices managed by the new Automated Pharmacy

55,000

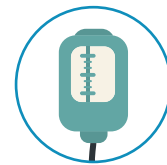
Expenditure on medicines, blood and blood components

				
	<i>Hospital</i>	<i>Expenditure for direct distribution drugs</i>	<i>Expenditure on blood and blood components</i>	<i>Total*</i>
2023	6,284,986	13,626,160	1,658,771	21,569,918
2024	5,902,913	16,648,009	1,393,931	23,944,854
2025	6,158,152	17,112,686	1,440,036	24,710,874
% change	4.3%	2.8%	3.3%	3.2%

The expenditure for the purchase of drugs and blood products was €24.7 million in 2025, an increase of 3.2% compared to the previous year.

‘File F’ drugs, which are reimbursed by the Regional Health Service at pure cost with a deduction of a few percentage points depending on system constraint overruns, represent 69% of pharmaceutical expenditure. These also include medications used in the treatment of neovascular (exudative) age-related macular degeneration, managed by the Ophthalmology Unit, with 1,855 injections administered compared to 1,624 in 2024 and 1,535 in 2023. The overall incidence of oncology drugs on the total pharmaceutical expenditure of Po-liambulanza is 48.8%. In order to guarantee the continuity of care between the company and the region, in agreement with the Brescia Health Protection Agency, some types of drugs in "Direct Distribution" to patients and in some cases also the drugs for the first cycle of therapy to patients being discharged are supplied.

For the supply of blood and blood components, Fondazione Po-liambulanza uses, as per regulations and on the basis of the regional tariffs, the Centro Trasfusionale degli Spedali Civili di Brescia, which guarantees a very efficient service for the management of these particularly important supplies. In March 2017, the Automated Pharmacy was inaugurated: an automation system, 20 metres long, sized to handle about 55 thousand packages of drugs/medical devices, which allows improvement of the traceability of the entire prescription path, assignment and management of medicine.



***including expenditure on cancer drugs**

2023
9,157,540

2024
10,939,443

2025
12,063,512

% change
10.3%

Foreign patients and multiculturalism

There are different initiatives and skills put forward to facilitate dialogue with foreign patients.

Total foreign patients

34,091

The percentage of foreign patients out of all admissions

5.3%

Patients with outpatient or Accident and Emergency department admission

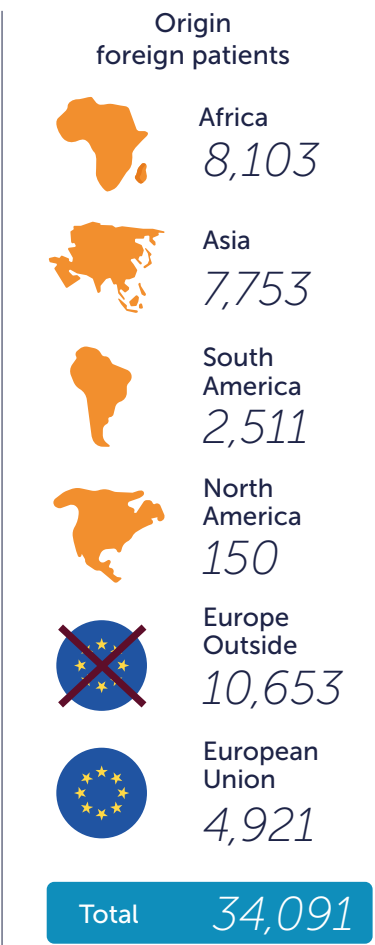
31,266

Activities for foreign citizens

	 Number of hospitalisations	 Number of outpatients	 Number of A&E dept patients	Total
2023	2,778	20,506	8,812	32,096
2024	2,738	19,120	10,386	32,244
2025	2,825	20,842	10,424	34,091
% change	3.2%	9.0%	0.4%	5.7%

A total of 34,091 foreign patients used the healthcare services provided by Fondazione Poliambulanza, including 2,825 inpatients and 31,266 patients who accessed outpatient or Accident and Emergency services. This represents approximately 5.3% of all patient attendances, a slight increase compared with the previous year (5.2%). In 2024, the figure was 32,244 (2,738 inpatients and 29,506 patients who accessed outpatient or A&E services). Fondazione Poliambulanza has put in place a series of initiatives to improve understanding between health personnel and foreign patients. Among these we highlight:

- the agreement with a Cultural Mediation Company that intervenes with native speakers to support clinicians in cases of need;
- a multilingual questionnaire, in 29 languages, available in all the Operational Units to enable patients and relatives to be asked the essential questions in emergency situations;
- the availability of health information materials, forms and information on the main diseases treated with a multilingual translation;
- the census of the languages known among the staff to activate this form of internal collaboration when necessary.



Customer satisfaction

The commitment to reduce the criticality of waiting times and an incessant activity to measure the degree of patient satisfaction. Also through social channels.

Average waiting time for oncologic interventions priority class A

12

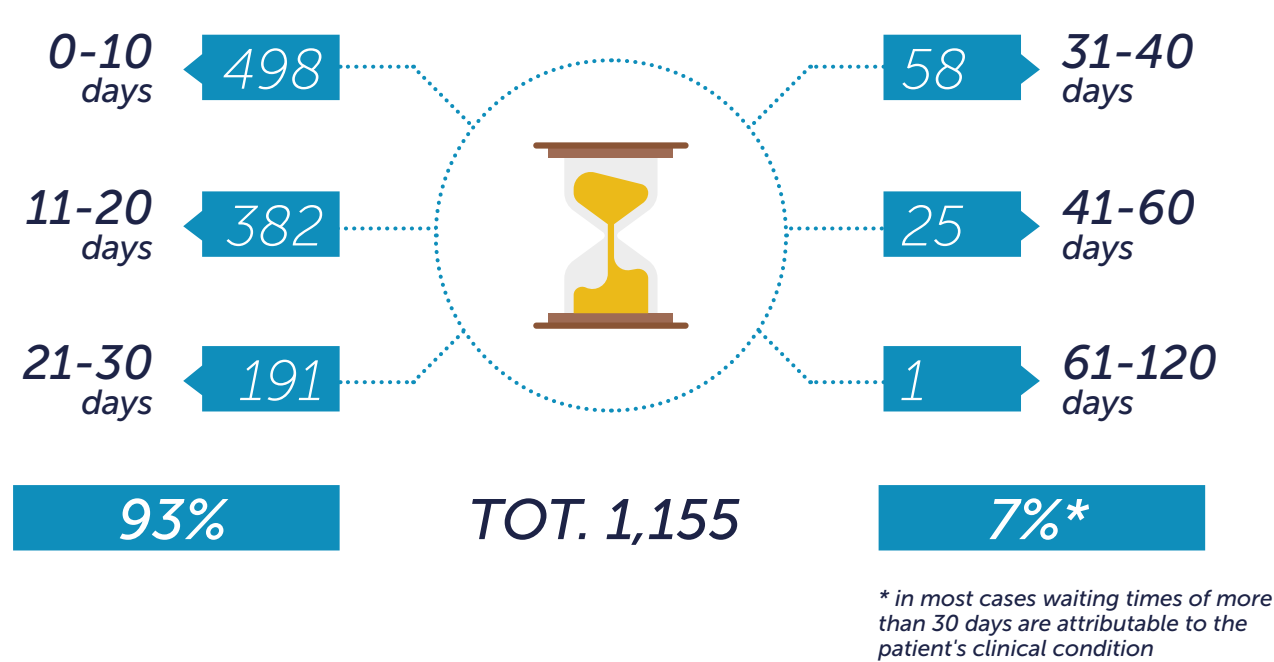
Score for admissions and the outpatient department (customer satisfaction 2025 - range from 1 to 7)

>6

Percentage of Public Relations Office reports with a reply within 7 days

70%

2025 Cancer Surgery Procedures:
time for interventions coded in priority class A (within 30 days)



Waiting times

in collaboration with the Brescia Health Protection Agency, Fondazione Poliambulanza has developed numerous initiatives to modulate the range of services and to improve the management of waiting times. In particular, this problem concerns the instrumental performances of Digestive Endoscopy, Non Invasive Cardiology Diagnostics and Nuclear Magnetic Resonance and the specialist visits of Orthopaedics, Ophthalmology, Urology, Neurology and Dermatology.

The quality of the care provided, the multiplicity of clinical specialties offered, the strategic position of the hospital (easily accessible by the new metro and adjacent to the ring road and motorway) have put considerable pressure on the Accident and Emergency department and waiting times for the services provided.

The analysis of waiting times highlights some critical issues also at the level of hospital admissions, particularly for scheduled surgical procedures, for which Poliambulanza serves as a key reference point in the area. In most cases, waiting times are nevertheless consistent with the priority class assigned to admission, particularly with regard to oncological surgical interventions. In 2025, 1,156 cancer surgery procedures were recorded as Priority Class A (admission within 30 days for clinical cases that may deteriorate rapidly to the point of becoming emergencies or seriously compromising the prognosis), with a median waiting time of 12 days, in line with the 2024 figure (12 days).

Reports to the public relations office

	2023	2024	2025	% change
 Telephone accessibility	0	0	1	
 Relations with the operator and the company	24	14	12	-14.3%
 Improper co-payments	10	18	22	22.2%
 Waiting time	2	3	4	33.3%
 Perception of professional technical quality	72	99	77	-22.2%
 Commendations	40	42	30	-28.6%
 Other	87	33	28	-15.2%
Total	235	209	174	-16.7%

Listening to the opinion of patients and visitors

Patient satisfaction questionnaires. In 2020, the customer satisfaction survey was fully computerised by periodically sending text messages to users to fill in the questionnaires. The areas assessed are accessibility, waiting times, structural and hospitality aspects, quality of care and hospital organisation. The data is sent to the region according to the regulations and shared with each Operational Unit Manager. In 2025 more than 28,000 questionnaires were collected and analysed, 11.6% of which related to the inpatient area and 88.4% to the outpatient area. The analysis shows a positive evaluation, with a synthetic value that in a range from 1 (very bad) to 7 (excellent), in both areas, was higher than 6. Between January and December 2025, 3,249 questionnaires were collected from inpatients, with 66.8% giving a score of 7 ('very satisfied') and 20.4% a score of 6 ('satisfied'). In the outpatient services area, 24,782 questionnaires were collected, with 66% of responses awarding a score of 7 and 19.8% a score of 6.

Social Network. The opinions expressed on Fondazione Poliambulanza's social networks are becoming increasingly important. At the end of December 2025, Poliambulanza's Facebook page was followed by approximately 333,000 people (an annual increase of around 5,000), about 80% of whom were from outside the region, with a positive rating percentage of 86%. The Instagram page, created in 2021, had 38,432 followers at the end of 2025, of which 15% were in Brescia.



and its province, and 45% in Lombardy. Finally, the LinkedIn page has 20,500 followers, an increase of +15% in 12 months.

The Public Relations Office. The Public Relations Office (URP in Italian, PRO in English) is a service available to patients and their carers to report problems or cases of dissatisfaction. The investigation that follows each report allows us to intervene promptly and improve the level of service offered and the hospital's organisation in general. Each report sent to the Public Relations Office is recorded in a specific database and examined according to its gravity, with the involvement of appropriate levels of the hospital management; each message is answered and the dossier is closed within the maximum term of 30 days (in 2025, 70% of the messages received a reply within a week). The activities of the Public Relations Office are brought to the attention of all the Managers and a specific annual report is transmitted to the Brescia Health Protection Agency and to the Lombardy Region. In 2025, the Public Relations Office (PRO) received 174 reports, down 16.7% compared with 2024. Of these, 77 concerned perceptions of the technical and professional quality of staff, 12 concerned relations with staff and the organisation, and 22 concerned payment of A&E charges. A total of 30 commendations for staff and the institution were also recorded, a number that has been gradually decreasing due to the opening of Poliambulanza's social media channels.

Listening to the opinions of patients and visitors

1 (very poor) - 7

What is the overall satisfaction level with the hospitalisation

2023 6.3

2024 6.4

2025 6.4

What is the overall satisfaction level with the outpatient service?

2023 6.4

2024 6.4

2025 6.4

The management of corporate risks

Rules and procedures, control systems and specific training projects have been adopted in each area which are aimed at protecting patients, operators, the public administration and Fondazione Poliambulanza itself.

Prevalence of patients with
healthcare-associated infections
(better than the European benchmark
of 7.1%)

6.31%

Rate of falls among inpatients (better
than the Lombardy Region benchmark
of 2.09)

1.91/
1,000

Reconfirmation of the excellence
accreditation according to the Joint
Commission International (JCI)

JCI

Internal control, implemented at all levels, is the fundamental instrument through which the protection of all stakeholders is pursued. In every area, rules and procedures, control systems, and targeted training programmes have been implemented to foster a sense of responsibility among staff.

Regular audits, inspections, and meetings are organised to review reports and the outcomes of the activities carried out. Regulation systems and control procedures are built with reference to international standards, certification systems and legal provisions.

Business risks

The whole accounting system is under the control of the Board of Auditors, appointed by the Council of Founding Bodies. The Auditors carry out periodic checks on the keeping of accounts and on compliance with regulatory requirements and express a binding opinion on the budget and on the final financial statements of Fondazione Poliambulanza.

With regard to Italian Legislative Decree 231/2001, Fondazione Poliambulanza has had an Organisation, Management and Control Model and a Code of Ethics and Conduct in place since 2008. At the same time, it established the Supervisory Body to monitor compliance with the Model and oversee its updating.

The Supervisory Body proposes recommendations to the Board of Directors for the implementation and/or integration of the Model in order to keep it effective and efficient in preventing offenses. The Supervisory Body relies on the other internal control functions (Internal Auditor, Service Control and Coding of Clinical Folders, Prevention and Protection Service, Risk Management and Quality, HSE, Environmental Officer) to carry out its own surveillance activities, as well as operating directly through audits and inspections. In 2025, seven plenary meetings of the Supervisory Body were held in person.

The Supervisory Body carried out a review of the Risk Assessment relating to Customs Offences. It also followed all Facility Tours and updates to procedures relevant to Legislative Decree 231/2001, including in connection with the Joint Commission International accreditation survey conducted in November 2025.

In addition to the customary annual meeting with the Board of Auditors—which provides a valuable opportunity for the exchange of information and auditing procedures—and active participation in evacuation and emergency drills, on-site inspections were carried out to assess the use of dosimeters in clinical areas, supporting broader audits related to radiological protection.

Meetings with the auditing firm Crowe Bompani S.p.A. are also actively ongoing, particularly to review the medical malpractice insurance situation.

The following activities were also carried out:

- Initial assessment audits were conducted for all newly introduced predicate offences, along with audits in other risk areas that included specific in-depth analyses, corrective actions, and improvements.
- Acquisition and evaluation of all reports produced by the Internal Auditor, Prevention and Protection Service, Consultancy and Coding Control Service, Risk Management and Quality, DPO Team, Health Management with updating of the documents produced;
- Report to the Board of Directors, the Board of Auditors and the General Manager;
- Discussion and analysis of recent case law and the correct interpretation of the predicate offences for the existing Model.
- Specific audits covering training, pharmacy, the safety management system, the points-based qualification system for contractors, administrative transparency and the Transparency Decree, and the Accessibility Act; coordination of the Supervisory Body in connection with the acquisition of the Raphael business unit; and direct participation in multidisciplinary Facility Tours covering areas considered particularly sensitive, as well as selected healthcare areas identified by the new healthcare member of the Supervisory Body.

During 2025, the following training courses were organised on topics relevant to Legislative Decree 231/2001:

- 'Digital Awareness in Healthcare': focus on privacy (Special Part D), the proper maintenance of clinical documentation (Special Part A) and cybersecurity (Special Part D).
- 'Navigating the AI Act': training on the EU Artificial Intelligence Regulation, with a specific focus on cyber offences under Legislative Decree 231/2001 and the implications of the new Legislative Decree 132/2025.

2025 was a particularly important year in terms of compliance with 'Directive (EU) 2022/2555 on measures for a high common level of cybersecurity across the Union, amending Regulation (EU) No 910/2014 and Directive (EU) 2018/1972, and repealing Directive (EU) 2016/1148 (NIS 2 Directive)', with roles, procedures and methods for managing NIS2-critical suppliers being defined.

Health Risk Management at Fondazione Poliambulanza

At Fondazione Poliambulanza, in accordance with Lombardy Region Circular No. 46/SAN of 2004 and Law No. 24 of 8 March 2017, organisational measures for healthcare risk management are overseen by the Risk Management Service (RM) through a management process aimed at identifying, analysing, treating and monitoring risks associated with any activity or process.



Safe care is also achieved through a range of activities aimed at preventing and managing the risks associated with the provision of healthcare services and ensuring the appropriate use of structural, technological and organisational resources. All staff, including self-employed professionals working within the facility, contribute to risk prevention activities.

The hospital functions dedicated to healthcare risk management specifically comprise the Risk Manager, supported by administrative staff and a network of representatives across all Operational Units and Services, together with the Risk Management and Coordination Group (RMCG). The latter comprises professionals able to address a wide range of clinical, administrative and management information needs in the areas of prevention, protection and safety, legal affairs, technical and property management, quality, healthcare organisation, communication with the public, pharmacy and clinical engineering. The Risk Management and Coordination Group (RMCG), which lies at the heart of risk management activities, is responsible for developing and implementing, through its operational and steering functions, a gradual risk management programme formalised in the Annual Risk Management Plan (ARMP), prepared by the Risk Manager.

The 2025 Annual Risk Management Plan (ARMP) sets out the strategy and areas for action identified on the basis of the regional operational guidelines and an analysis of reported incidents (near misses, adverse events, sentinel events, falls, assaults and

healthcare-associated infections), submitted by staff through the internal Talete Incident Reporting system.

It also takes into account compliance with JCI standards, trends in compensation claims (claims and litigation), and the assessment of reports received by the Public Relations Office (PRO).

Four organisation-wide operational projects were developed as part of the 2025 ARMP:

1. Monitoring of healthcare-associated infections through six prevalence surveys;
2. Safe use of antibiotics through two antibiotic prevalence surveys;
3. Enterprise Risk Management (ERM): from the 2025 Risk Management operational guidelines of the Lombardy Region to the acquisition of tools necessary to implement an ERM model;
4. Sustainable Enterprise Risk Management, a project based on an integrated approach to risk management that involves all areas of the organisation. Operational Units and Services are called upon to identify the areas most exposed to potential events that could cause harm to patients, staff or the organisation, and to propose improvement projects for inclusion in the ARMP. In 2025, 34 improvement projects were submitted and completed.

During 2025, the Risk Management Service carried out a wide range of activities aimed at ensuring the safety and quality of care. In the area of governance and evaluation, it conducted 34 audits with representatives from each Operational Unit, supported 34 improvement groups as part of the 'Sustainable Enterprise Risk Management' project, and produced five reports on clinical care indicators and JCI standards. It also took part in 51 Facility Tours and three meetings of the Claims Assessment Committee. In the clinical area, it conducted six prevalence surveys on healthcare-associated infections, monitored compliance with Ministry of Health Recommendations, CedAP data and perinatal mortality, and analysed claims and reports submitted to the Public Relations Office (PRO). In the area of training and communication, it organised the 2025 ARMP Award events in collaboration with SFERA, developed the 2025 risk management training plan and monitored participation in the distance-learning course on aggression. Finally, it oversaw the publication of the report on transparency regarding adverse events pursuant to Law No. 24/2017 and contributed to the fourth three-year renewal of JCI accreditation, achieved in December 2025, which covers more than 300 standards and over 1,200 measurable elements.

The Risk Manager also attended two Quality Conferences and one Poli-AS (Antimicrobial Stewardship) Conference held at Fondazione Poliambulanza, as well as three Risk Management Network meetings organised by the Lombardy Region. Other events attended

included the advanced course 'Communication and relationship management tools to support the role of the Risk Manager', organised by ECOLE (Enti Confindustriali Lombardi per l'Education), and the conference 'Artificial Intelligence and New Clinical Policies', promoted by Dr Angelo Meloni, Corporate Medical Director, and Prof. Nicola De Angelis, Director of the General Surgery Operational Unit.

During 2025, the internal audit activity concerned 9,111 files regarding the completeness requirements of the health documentation and 4,111 files regarding the congruence of coding and organisational appropriateness, corresponding to 29.5% and 13.3% of production respectively.

Excellence accreditation according to the Joint Commission International (JCI)

Joint Commission International (JCI), established in 1990 and operating in more than 100 countries, collaborates with healthcare organisations to enhance patient safety and the quality of care. By adopting rigorous care standards, the accreditation process provides concrete solutions that enable hospitals to achieve excellence in both healthcare and organisational performance.

In December 2025, Fondazione Poliambulanza achieved its fourth three-year renewal of JCI accreditation, confirming its compliance with the international standards for quality and patient safety set out in the eighth edition of the JCI Accreditation Standards for Hospitals.

Maintaining accreditation, which requires compliance with more than 300 standards and over 1,200 measurable elements, demonstrates Fondazione Poliambulanza's ongoing commitment to ensuring clinical excellence, patient safety and continuous improvement.

During 2025, targeted audits were conducted across all areas and Operational Units of the hospital to assess compliance with JCI standards and identify opportunities for improvement.

The renewal of accreditation represents significant recognition of the progress made and confirms Fondazione Poliambulanza's continued commitment to quality of care.

The 2025 National Outcomes Programme, developed by AGENAS (National Agency for Regional Healthcare Services), a public body that supports the Ministry of Health and the Regions in assessing the quality of healthcare, ranks Fondazione Poliambulanza among the 15 best hospitals in Italy, with an overall quality rating of 'high' or 'very high' in seven clinical areas.



2 Sustainability

Patients, employees and collaborators, the local community. The commitment and activity of Fondazione Poliambulanza are constantly oriented to putting people first.



2,175

Poliambulanza
employees and
collaborators

330

Training events
with over
14,000 internal
and external

-3,500
tonnes

Reduction of CO2
emissions per year
with the start-
up of the new
Trigeneration plant

2030 Agenda for Sustainable Development

OBIETTIVI PER LO SVILUPPO SOSTENIBILE



The 2030 Agenda for Sustainable Development is a global action plan adopted by the United Nations in September 2015.

It consists of 17 Sustainable Development Goals (SDGs) and 169 specific targets covering a wide range of economic, social and environmental challenges that the world is facing.

The main objective of the 2030 Agenda is to promote global sustainable development that can meet the needs of present generations without compromising the ability of future generations to meet their own needs.

The agenda addresses the most urgent and pressing issues affecting the world today, including extreme poverty, hunger, inequality, climate change, protection of the environment, health, education and peace.

To achieve the goals, collaboration between governments, the private sector, civil society and citizens worldwide is required. Fondazione Poliambulanza, with the due premise of recognising and supporting all the 17 goals identified by the United Nations,

operates, in particular, on the following objectives:

Health and well-being

It is the core-business of Poliambulanza and involves the entire organisation at 360°.

Stakeholders concerned

- Patients
- Community

Indicators considered

- Healthcare performance: over 31,000 hospital admissions, 87,000 A&E dept attendances, and more than 2 million outpatient services
- Territorial coverage: headquarters, medical centres and sample collection points
- Scientific research: more than 20 years of activities of the M. Eugenia Menni Research Centre (CREM)
- Scientific Publications 275, with a raw Impact Factor of approximately 1,139
- Customer satisfaction (scale from 1 to 7): score greater than 6

Quality education

Fondazione Poliambulanza's propensity to provide quality training for both today's and tomorrow's professionals is emphasised.

Stakeholders concerned

- Collaborators
- Healthcare Community
- Students/future professionals
- Community
- Patients

Indicators considered

- University and post-graduate education: Bachelor's Degree in Nursing and Master's Degree Course for the Health Professions
- Continuing education: over 71 thousand hours of training provided to internal and external participants by Fondazione Poliambulanza's School of Higher Education, Training and Research (SFERA)

Gender Equality

Poliambulanza is a guarantor of universal access to health.

Stakeholders concerned

- Patients
- Community

Indicators considered

- Dedicated pathway for post-hospital care and support for women victims of violence





Clean and affordable energy

Poliambulanza's constant focus on reconciling the pursuit of a quality clinical outcome with respect for the environment.

Stakeholders concerned

- Environment
- Community
- Future generations

Indicators considered

- Self-production for the hospital's energy needs (trigeneration plant and photovoltaic system)
- Reduction in CO2 emissions: -3 thousand tonnes per year



Decent work and economic growth

Poliambulanza guarantees the best working conditions for all stakeholders.

Stakeholders concerned

- Collaborators
- Suppliers
- Community

Indicators considered

- €239 million of economic value generated
- 100% of the economic value generated is distributed to employees, suppliers and public administration
- Confirmation of the Top Employer certification (150 companies in Italy)
- 93% of staff have an employment contract
- 93% of employees are hired on a permanent basis.



Companies, innovation and infrastructure

Poliambulanza pursues innovation and structural and instrumental improvement.

Stakeholders concerned

- Collaborators
- Suppliers
- Community

Indicators considered

- Ordinary investments for the renewal of systems and equipment
- Non-recurring investments for new services and extension of facilities: €190 million since 2010

Reducing inequalities

Fondazione Poliambulanza implements inclusion policies, aiming for a tangible impact on the whole country.

Stakeholders concerned

- Patients
- Community

Indicators considered

- More than €9 million of extra-budgetary services provided
- More than 34 thousand foreign patients treated
- Humanitarian admissions: 8 cases involving indigent foreign nationals not funded by the NHS

Responsible production and consumption

Poliambulanza promotes the correct management of hospital and non-hospital waste, with a pervasive focus on waste.

Stakeholders concerned

- Environment
- Community
- Future generations

Indicators considered

- Adequate hospital waste management, recycling and disposal processes
- Objective of reducing non-hospital waste

Partnership for the goals

Fondazione Poliambulanza broadens its horizon with active interventions beyond national borders.

Stakeholders concerned

- Patients
- Collaborators
- Community

Indicators considered

- ATS Kiremba: financial support of approximately €150,000 per year
- Bor Hospital: healthcare, training and technical support provided by Poliambulanza staff on a voluntary basis



Employees and collaborators

Collaborators by professional category

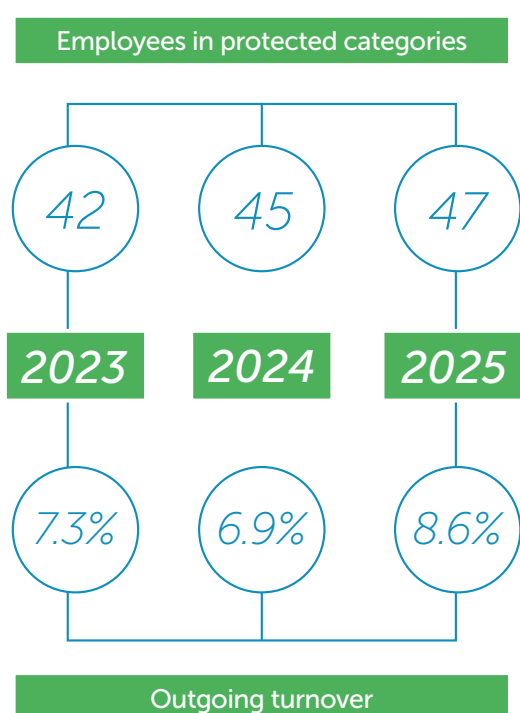


	2023	%	2024	%	2025	%
Doctors	469	22.3%	483	22.5%	475	21.8%
Nurses / midwives	723	34.4%	739	34.4%	751	34.5%
Healthcare assistants / Support staff	408	19.4%	415	19.3%	413	19.0%
Medical technicians	210	10.0%	210	9.8%	228	10.5%
Non-medical technicians	62	3.0%	60	2.8%	67	3.1
Administrative	229	10.9%	239	11.1%	241	11.1%
Total collaborators	2,101	100%	2,146	100%	2,175	100%

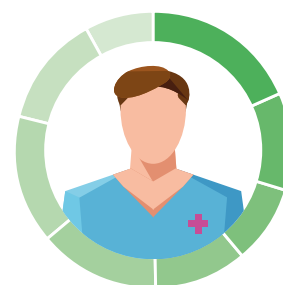
92.5% of collaborators are employed under employment contracts.

The employees and collaborators, together with the patients, are the main "stakeholders" of the company. The relationship of trust and the sense of belonging are essential elements for the proper functioning of the hospital and for the wellbeing of the worker. The working environment should not only be comfortable and safe, but also a place of self-fulfilment where one feels part of a project that is as full of values as it is aimed at sick and fragile people. In December 2025 there were 2,175 Fondazione Poliambulanza employees and collaborators (including about 50 collaborators of CIDAF health centres), of which 22% were doctors, 64% non-doctor health personnel and 14% non-healthcare personnel. 75% of employees are women and the average age of staff is 43.2 years. Compliance with the rules on the employment of employees belonging to protected categories is followed with particular attention, in constant dialogue

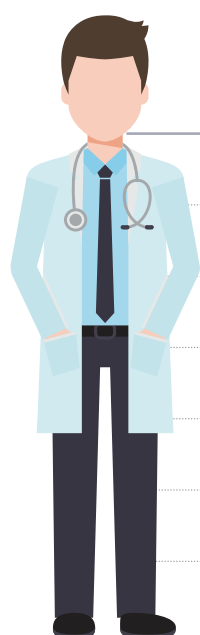
	2023	2024	2025	% change
Collaborators (persons)	2,101	2,146	2,175	1.4%
% men	25.5%	25.2%	25.2%	0.1%
% women	74.5%	74.8%	74.8%	0.0%
of which independent professionals	152	157	163	3.8%
% employed workers	92.8%	92.7%	92.5%	-0.2%



Staff distribution by age brackets (year 2025)



< 30 years	18.4%
30–34 years	11.4%
35 - 39 years	9.2%
40–44 years	10.9%
45–49 years	14.0%
50–54 years	15.2%
55–59 years	13.1%
≥ 60 anni	7.8%



Average age of staff by role

	2023	2024	2025
Employees	43.1	43.3	43.2
OU managers	58.8	59.8	58.6
Medical staff	45.9	46.3	46.3
Nursing / obstetric staff	41.6	41.8	41.7
Technical medical staff	41.5	41.3	41.1
Administrative staff	45.3	45.2	45.4



Hours of strike

2023	684
2024	1,332
2025	1,663

Hours of strike per employee

2023	0.4
2024	0.7
2025	0.8

Union assembly hours

2023	85
2024	79
2025	94

Trade union relations

Relations with the Trade Unions have been open and constructive, respecting the parties. In 2025, a total of 4 union-related meetings and gatherings were held, focusing on the organisation's performance and the progress of projects currently being implemented.

Internal communication

An essential element for the development of the sense of belonging of the staff is the dissemination of information and knowledge of the data concerning the Fondazione Poliambulanza. For this purpose, particular attention is paid to the widespread dissemination of news with traditional channels and the use of the corporate email tool, but above all through the intranet site reserved for staff.

Absences and maternity leave

The total number of absence hours decreased by 1% compared with 2024, reflecting a 20.7% reduction in maternity leave hours alongside a 13.1% increase in sickness absence hours. In absolute terms, in 2025 there were approximately 73,000 maternity leave hours (equivalent to 2% of available working hours) and approximately 102,000 sick leave hours (equivalent to 2.9% of available working hours). Absence hours per capita amounted to 116, down from 119 hours in 2024.

Hours of absence by type/cause

		2023	2024	2025	% change
MATERNITY	Hours of absence per year	68,996	91,442	72,558	-20.7%
	% hours of absence on workable	2.0%	2.6%	2.1%	-20.7%
	Hours of absence per capita	35	46	36	-21.6%
ILLNESS	Hours of absence per year	92,194	90,448	102,313	13.1%
	% hours of absence on workable	2.7%	2.6%	2.9%	13.1%
	Hours of absence per capita	47	45	51	11.8%
TOTAL	Total working hours per year	3,426,017	3,527,178	3,580,250	1.5%
	Total hours of absence per year	215,245	236,725	234,330	-1.0%
	% hours of absence on workable	6.3%	6.7%	6.5%	-2.5%
	Hours of absence per capita	110	119	116	-2.1%

Staff Performance Assessment

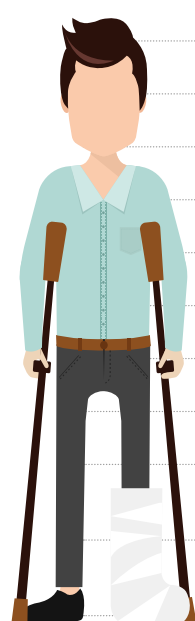
For several years, Fondazione Poliambulanza has been pursuing a programme designed to recognise the merits, values and competencies of its staff. The project, already fully operational for healthcare staff for several years, has been extended to almost all staff.

The performance management systems introduced are aligned with Joint Commission International certification requirements, which expressly call for a formal process whereby work objectives are agreed jointly and individual competencies are assessed. Under these systems, competencies and performance are evaluated against Fondazione Poliambulanza's average values, AGENAS data and benchmarks reported in the literature on best practices in clinical, scientific and teaching performance, organisational and managerial skills, and interpersonal and behavioural competencies. This performance management system also makes it possible to establish professional development pathways consistent with the company's objectives.

PERMANENT CONTRACTS

93.4% of employees are hired on a open-ended contract.

Number and duration of injuries



	2023	2024	2025	% change 2025 vs
<i>Number of injuries</i>	78	75	93	24.0%
<i>of which commuting</i>	14	11	8	-27.3%
<i>of which biological risk</i>	33	38	44	15.8%
<i>of which chemical risk</i>	1	1	0	-100.0%
<i>of which accidental causes</i>	28	20	34	70.0%
<i>of which handling loads</i>	2	5	7	40.0%
<i>Number of COVID-19 injuries</i>	66	0	0	
<i>Days of absence due to injury</i>	1,679	1,002	1,220	21.8%
<i>Days of absence due to COVID-19 injury</i>	264	0	0	
<i>Average duration of absence due to injury (days)</i>	21.3	13.4	13	-1.8%
<i>Average duration of absence due to COVID-19 injury (days)</i>	4	0	0	



Injury frequency index

*Number of injuries
x 1,000,000 / hours worked*

2023	18.97
2024	18.14
2025	24.10
% change 2025 vs	32.8%

*Number of COVID-19 injuries
x 1,000,000 / hours worked*

2023	19.26
2024	0.00
2025	0.00
% change 2025 vs	-

Health and safety in the workplace

The protection of the health and safety of its employees is one of Poliambulanza's priority objectives. With the contribution of the Prevention and Protection Service (PPS), the company procedures and the operating procedures to the standards established by Legislative Decree 81/2008 and subsequent amendments are constantly updated. (Consolidated Law on occupational health and safety).

Occupational risks that may result in injuries to personnel are attributable to the categories of biological risk (accidents due to exposure to biological agents mainly in the event of unintentional needle penetration, chemical risk (accidents due to exposure to chemicals, to cancer drugs, etc.), risk of accidental nature (slips, shocks, etc.) and risk from manual handling of patients and inert loads.

In addition to these are 'commuting injuries', which may occur on the journey between the home and the workplace and accidental injuries (slipping, accidental bumps, falls not due to disruptions and other events).

The periodic analysis conducted by the Prevention and Protection Service (SPP) and discussed collectively at the periodic meeting shows that, although the number of workplace accidents has generally been declining in recent years, an increase was recorded in 2025.

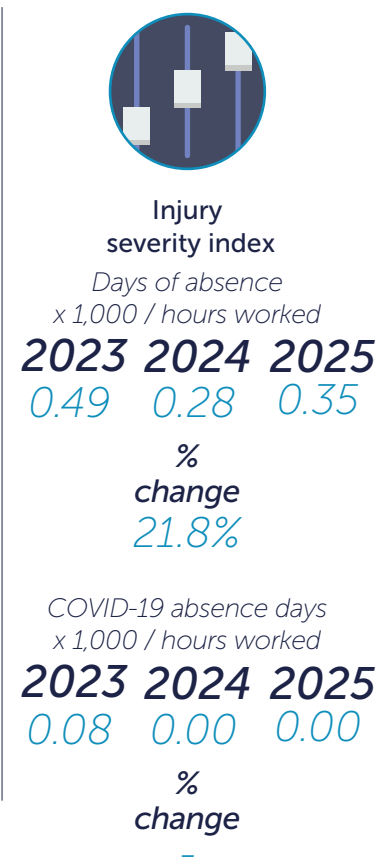


During 2025, numerous risk assessments were updated, covering harassment and violence, aggression, access to confined spaces and/or areas with potentially hazardous atmospheres or similar environments, electromagnetic fields, noise and vibration, artificial optical radiation, and chemical hazards.

The Prevention and Protection Service (PPS) in cooperation with the Health Management, the Technical Office and the Clinical Engineering Service, periodically carries out internal audits concerning the 'safety and security' aspects of the Joint Commission International standards with the aim of continuous improvement. Training activities play a fundamental role in the occupational health and safety management policies.

In 2025, the training courses were mainly delivered through e-learning. Classroom-based training courses were organised for new members of the emergency response team, Workers' Safety Representatives and staff using trolleys.

Several refresher training courses were organised for forklift operators, emergency response team members, the Head and Officers of the Prevention and Protection Service, and Workers' Safety Representatives. In addition, an internal course was organised for members of the emergency team on the emergency plan and the safe management of magnetic resonance imaging systems.





REMOTE WORKING

In 2020, the new remote working mode was activated for professionals who can work from home

Corporate welfare

With the aim of strengthening the relationship between Fondazione Poliambulanza and its staff and promoting their well-being, a Corporate Welfare Plan has been in place since 2008 to help employees achieve a better work-life balance and increase their purchasing power.

In 2025 the project called 'Local Alliance in Districts 1 and 3' continued. This is an initiative promoted by the Municipality of Brescia through which financial contributions were paid to employees to cover expenses incurred through the use of healthcare and social and educational facilities for children attending primary and lower secondary schools. Agreements have been promoted by the company with many local businesses, and employees have been offered a centralised purchase service for school and university texts with a 10% discount on the cover price and the possibility of deferring their payment for 4 instalments. In 2025, 573 scholarships were also provided for employees' children attending primary schools, lower and upper secondary schools, vocational schools and universities. The costs borne by Poliambulanza for these financial aids amounted to more than €345,000. In 2025, €2.9 million were disbursed in the form of corporate welfare, of which €590,000 were for taking out an insurance policy for non-healthcare employees.

In July, Polinfanzia was launched for the children of employees and collaborators aged between 2 and 7: a summer camp organised and run directly by Fondazione Poliambulanza with the support of four teachers. The costs of this initiative were fully covered by Fondazione

Company welfare

				
	<i>Employees with a part-time contract</i>	<i>Scholarships for employees' children</i>	<i>Productivity bonus value/ Covid Bonus (in</i>	<i>Welfare productivity bonus (in million euros)</i>
2023	235	570	1.08	2.45
2024	243	571	0.87	2.83
2025	237	573	0.83	2.87
% change	-2.5%	0.3%	-4.6%	1.4%

Poliambulanza, and around 46 children took part in it. 2025 was the year in which POLINido, the company nursery that began welcoming the children of Foundation employees in January 2026, was designed and established.

SFERA (School of Advanced Training, Education and Research) continuing education

Mission and training objectives

The aim of SFERA, Fondazione Poliambulanza's School of Advanced Training, Education and Research, has always been to provide professionals with technical-scientific, organisational-managerial and ethical-relational skills, aimed at improving processes, in line with Poliambulanza's Mission, which combines the evolution of complex and modern management strategies with the centrality of the people who work there.

SFERA, an ISO-certified Regional Provider of Continuing Medical Education (CME), draws up an annual training plan aimed at supporting continuous organisational and cultural improvement and promoting the development of the necessary competencies. The data on training activities demonstrate that Fondazione Poliambulanza regards the development of its staff as a strategic factor in improving the quality and appropriateness of the services provided, in line with national, regional and organisational objectives and Joint Commission International standards. The quality of the training provided is ensured by a highly qualified teaching team: each

Top Employers Institute, which operates in 125 countries, evaluates critical areas of Human Resources Management every year and assigns certification only to companies that implement the best management and development policies for their personnel. Fondazione Poliambulanza is one of the 145 Italian organisations that received the Top Employers 2025 certification.



CONTINUING EDUCATION 2025

327

Training events provided
(-4.4% compared to

12,030

Internal
participants

2,043

External
participants

54,742

Internal participants'
training hours
(11.8% compared to

16,336

External participants'
training hours
(-4.5% compared to
2024)

1.5%

Incidence of training
hours
(15.4% compared to
2024)

40

CME credits
per profile (with FAD)
(7.2% compared to 2024)

year, around 400 lecturers and trainers contribute their specialist expertise and professional experience, ensuring high standards of teaching effectiveness.

Internal training and competency development

Compared with the previous year, there was an increase in the total number of training hours undertaken by internal collaborators, particularly as part of multidisciplinary projects focusing on clinical and care-related topics. Interdisciplinary dialogue and cooperation remain essential to addressing contemporary challenges, helping to improve treatment effectiveness and patient satisfaction. In this context, interdisciplinarity was also put into practice through the CME accreditation of 16 interdisciplinary groups, 12 Operational Unit-level clinical case review groups and 12 groups dedicated to clinical governance and evaluation.

Alongside scientific and technical-professional training, there is a continued focus on developing soft skills, which are essential to ensuring high-quality care, improving operational efficiency and fostering a collaborative working environment. Investing in these competencies helps strengthen interpersonal and communication skills, empathy and self-efficacy, as well as teamwork and a sense of belonging, all of which are essential for working in complex and constantly evolving environments.

This approach also includes specific training programmes designed to help manage everyday tensions, such as 'Words That Matter: a practical workshop to promote effective communication within the family', 'Communication and Counselling in Maternal and Child Health' and 'Open Intensive Care Units: Training for Building Relationships', aimed at providing support in complex family or professional situations.

Particular emphasis is also placed on the basic and advanced courses in 'Narrative Medicine in Clinical Care: Caring Through Stories', which integrate the reading of personal narratives and writing as tools for gaining a deeper understanding of the person living with illness and the meaning of the act of caring.

The quality of care stems from the quality of relationships.

Recognising and promoting teamwork

Developing the ability to work as a team and an awareness of others is crucial to achieving organisational objectives and maintaining high levels of staff motivation, supported by a positive working environment.

Training events are tailored to the specific needs and challenges of the Operational Units and their intended participants, with particular attention to the choice of content and methods. The aim is not only to develop skills and improve organisational effectiveness, but also to foster the development of individuals and teams by encouraging

knowledge-sharing, interaction and reflective practice.

By way of example, some courses: 'From group to teamwork: Building the team'

Training for external audiences and integration with the local community

External training is aimed primarily at General Practitioners (GPs), paediatricians, community nurses and family associations, with the aim of strengthening collaboration with the community care network and improving continuity of care between hospital and community services.

Approximately 70 training events were held during the year. Of the participants, 60% were doctors, 28% nurses, midwives and healthcare technicians, 2% psychologists and educators, with the remainder comprising students and other professional groups. External training is not limited to organising conferences or refresher courses, but also includes the development of training projects aimed at strengthening multidisciplinary integration and promoting continuity of care. This includes, for example, the following programmes: 'Managing the care of family counselling centre patients and complex dynamics', 'The helping relationship and teamwork for continuity of care between hospital and community services'.

Advanced simulation and high specialisation

Training projects based on high-fidelity simulation also attract significant participation from professionals from across Italy. These programmes enable participants to develop advanced competencies, particularly in maternal and child health, and strengthen teamwork, which is crucial to managing complex clinical situations and ensuring the safety of both mother and newborn.

The Simulation Centre is listed in the national official register of simulation maintained by SIAARTI (Italian Society of Anaesthesia, Analgesia, Resuscitation, and Intensive Care) and by the European Society SESAM (Society for Simulation in Europe). The internal trainers are certified by EESOA (European School of Obstetric Anaesthesia) and/or SIN (Italian Society of Neonatology). SFERA's highly specialised training programmes also include five SIUMB (Italian Society for Ultrasound in Medicine and Biology) Schools: one Basic School and four Advanced Schools (Colour Doppler Ultrasound, Emergency and Urgent Care, Breast Ultrasound and Thoracic Ultrasound), as well as an IRC (Italian Resuscitation Council) Training Centre.

Professional education and Healthcare Assistant pathways

SFERA is also accredited to provide vocational education and training services and runs annual training programmes for Healthcare Assistants (OSS), who play a key role in social care and health and social care services in hospital, residential and home-care settings.



Training activity customer satisfaction



71% *Excellent*



20% *Good*



1% *Satisfactory*



0% *Unsatisfactory*



8% *Not defined*





The sixth Healthcare Assistant (OSS) course (2024/25 academic year) was completed in June, with a high level of student satisfaction (an average score of 4.6 on a scale of 1 to 5) and a 100% employment rate within 1.2 months of completing the programme.

Collaborative networks and education network

The training activity benefits from well-established collaborations with Ce.Ri.S.Ma.S. (Centre for Research and Studies in Healthcare Management), with the Faculty of Education of the Catholic University of the Sacred Heart, the Catholic Academy of Brescia, as well as scientific societies and family associations. For several years, an inter-company network has also been active, involving various organisations in the local area and, in some cases, extending to professionals from other cities.

Fundraising

In 2025, Fondazione Poliambulanza continued its systematic and widespread efforts to communicate its non-profit status to all internal and external stakeholders, highlighting its commitment to long-term economic and financial sustainability, free from the need to generate returns for shareholders and firmly rooted in its mission to care for the whole person, encompassing their clinical, human and spiritual dimensions.

Maintaining this pace of growth and commitment to excellence at



a time of rising inflation and increasingly scarce resources makes it essential to pursue every possible opportunity, through targeted fundraising initiatives, to secure the resources needed to support the development of human, technological and infrastructure capital. In 2025, 67 donors (33 individuals, 5 foundations, 14 companies and 5 associations) donated a total of €2,721,920, in some cases supporting specific initiatives launched by the various Operational Units and in others funding scientific research projects.

In particular, the collaborative relationship between Fondazione Alessandra Bono and Fondazione Poliambulanza, which began in 2019 with a donation of €1,500,000 for a state-of-the-art angiography system for the hybrid operating theatre of the 'Alessandra Bono Cardiovascular Operating Theatre Complex', continues through a new initiative supporting scientific research and education in the medical and healthcare fields, with €100,000 allocated to 11 scholarships for researchers and students selected for their commitment to key areas such as the fight against cancer and improving healthcare.

In 2025, Fondazione Poliambulanza further strengthened its commitment through the new 'Alessandra Bono' Nuclear Medicine Department project, which combines technological innovation with a strong focus on the person, opening up new possibilities for cancer diagnosis and treatment.

The synergy between Fondazione Alessandra Bono and Fondazione Poliambulanza represents a model of collaboration between

'Thanks to our collaboration with Fondazione Poliambulanza, we are able to broaden the scope of our activities and provide the support needed to address future challenges in healthcare,' said Valerio Bono. 'Our aim is to create a lasting impact through ambitious projects that can improve patients' lives.'

Valerio Bono, President
of Fondazione Alessandra
Bono



organisations that enriches the social fabric and promotes solidarity. Supporting research and training is not only a commitment to science, but also a direct contribution to the well-being of the community.

Cromodora Wheels S.p.A. has entered into a three-year agreement to provide financial support for the Brain Up project, a programme that gives newborn babies at high risk of developing severe neuropsychomotor disabilities access to rehabilitation programmes from the very first days of life.

This is a multidisciplinary project involving rehabilitation physicians, physiotherapists, speech and language therapists, neuropsychomotor therapists, neuropsychologists, occupational therapists and psychologists. Cromodora Wheels S.p.A. supports these activities with an annual contribution of €84,500.

Numerous fundraising initiatives have been launched by Ambassadors of Fondazione Poliambulanza: In 2025, the Associazione 6 Luglio returned to Fondazione Poliambulanza's Paediatrics Department to donate a new portable ultrasound scanner, a valuable tool that enables in-depth examinations to be performed at the bedside of young patients.

Fondazione Mella, meanwhile, supported the activities of Poliambulanza's Assisted Discharges Service with a significant donation of €50,000.

The Associazione Nadia Moretti, which is committed to supporting cancer care, donated a portable surgical light and a highly useful



computer to the hospital's Breast Unit.

The Fred Astaire Dance School in Brescia donates part of the proceeds from its end-of-year show to Fondazione Poliambulanza to support an important project: the purchase of a device and materials for areola tattooing for women who have undergone removal of the nipple-areola complex, with the procedure performed by a professional tattoo artist. Although not surgical, this procedure has an enormous impact on patients' self-esteem and psychological wellbeing during their journey of renewal after the disease.

The National State Police Association donates €5,000 in support of Paediatrics projects.

Finally, fundraising continued in support of the Oncology Operational Unit through the 'In Memory of Simona' initiative, which the family has pursued with passion and determination and which donated €6,370 to Fondazione Poliambulanza in 2025.

The year concluded with the formal agreement through which Fondazione Guido Berlucchi and Fondazione Poliambulanza strengthened their commitment to Fondazione Poliambulanza's Guido Berlucchi Radiotherapy Department. The agreement, signed by Giambattista Bruni Conter, President of Fondazione Guido Berlucchi, and Mario Taccolini, President of Fondazione Poliambulanza, formalises a significant donation, with the first instalment of €300,000 paid in December 2025. The donation further strengthens the partnership between the two foundations and provides tangible support for technological development and



Events 2025

In 2025, Fondazione Poliambulanza organised and supported numerous events, including both institutional events and events aimed at the public, strengthening its role as a key point of reference for public awareness, cultural promotion and prevention initiatives, while maintaining close ties with the local community.

From an institutional perspective, the most significant event of the year was the opening of the new 'Alessandra Bono' Nuclear Medicine Department, attended by leading representatives of the regional and local healthcare authorities. The project represented a major technological upgrade, with the introduction of state-of-the-art diagnostic imaging equipment, as well as a comprehensive redesign and upgrade of the Operational Unit's spaces, aimed at providing patients and their caregivers with an environment that promotes well-being and conveys a sense of welcome and care.

In June, the customary presentation of the 2024 Sustainability Report was accompanied by an exhibition in the central gallery of the healthcare facility, featuring illustrative panels devoted to the results achieved in 2024 and the principal developments introduced during the year. A report intended to be presented and shared with everyone who enters the hospital as patients or accompanying persons.

In December, the traditional Christmas event was held, featuring a concert by Fondazione Teatro Grande for patients, their families and all healthcare staff, as part of the 'Greater Community: Music as



Social Infrastructure' project. The event attracted strong participation from public officials and representatives of local institutions, who joined Poliambulanza employees and collaborators.

Among the initiatives aimed at healthcare and administrative staff in management and coordination roles, the 'Poliambulanza Dialogues' continued. The first meeting, held in late May at the San Cristo Complex in Brescia, featured Prof. Renato Balduzzi, Professor of Constitutional Law, who gave a talk entitled 'Universalism, Equity and Solidarity: Healthcare in Italy and Future Prospects'.

At the second event, held on 17 October, journalist and author Beppe Severgnini reflected on healthcare and ageing in the light of contemporary challenges, from fake news to artificial intelligence.

A wide range of public awareness initiatives were organised around national and international observances aimed at raising awareness of key health issues. These included National Day for Relief from Physical and Psychological Suffering, World Breastfeeding Week, Incontinence Prevention and Treatment Day and World Prematurity Day.

Our commitment to dialogue and collaboration with local associations and foundations also led to the organisation of an exhibition by the Nati per Vivere Association, dedicated to children born prematurely, and the 'If You Look at Me' exhibition. From Macro to Micro, from Physiological to Pathological', produced in collaboration with Fondazione Alessandra Bono and A.I.T.I.C., aimed at raising awareness of breast cancer prevention and promoting

A hospital that continues to serve as a space for listening, training, and openness, in order to respond with responsibility and humanity to the challenges of contemporary society.





scientific professions through art as a means of public engagement. Art and culture have long played a central role in Poliambulanza's activities, both through initiatives for staff – including opportunities to visit exhibitions and museums in the city – and through events aimed at a diverse audience of patients, healthcare professionals, students and members of the public. From January to November, more than ten literary events were organised with writers and prominent figures.

In collaboration with the Catholic University of the Sacred Heart, Poliambulanza also took part in the inaugural meeting of the newly established Permanent Seminar on the History of Catholic Healthcare.

On 12 December, Holy Mass was celebrated in memory of Saint Maria Crocefissa di Rosa, founder of the Handmaids of Charity and an example of dedication and commitment whose legacy continues to guide the definition and preservation of the hospital's mission. Through these initiatives, Fondazione Poliambulanza has sought to promote an approach to care that combines clinical expertise, a focus on the person, culture and social responsibility, while strengthening its ties with the community and the local area.

In 2025, Poliambulanza once again supported Race for the Cure, which attracted almost 10,000 participants and saw specialists from Poliambulanza and the area's main hospitals provide more than 465 healthcare services at the Health Village, in collaboration with the Brescia Health Protection Agency.



DESTITUTE PATIENTS

A number of foreign patients were treated at Poliambulanza facilities in 2025. They were either from poor countries or lived in Italy and were destitute and not eligible to receive treatment from the Regional Health Service. The total value of these treatments

Health pastoral care

At Fondazione Poliambulanza, religious spiritual assistance is provided by the Chaplaincy. Composed of chaplains and Handmaids of Charity from the local community, its purpose is to spiritually accompany the sick coming to the hospital. It is an expression of a 'Samaritan Church' that, following the example of Christ, cares for wounded humanity with closeness, compassion and tenderness. Spiritual accompaniment of the sick includes: visiting and greeting the sick person; celebrating the sacraments for those who request them (confession, communion, anointing of the sick); respecting and caring for the sick of all confessions and religions. Patients of other religions can request spiritual assistance from their ministers of religion; attention to the patient's relatives; attention to the staff working in the hospital with invitations to attend Mass, spiritual and formative moments, and pilgrimages.

Voluntary work

To provide support and companionship to the most vulnerable patients and those in greatest need, a group of volunteers known as 'Buon Samaritano' [Good Samaritan] operates under the direct coordination of the Poliambulanza Chaplaincy. In addition to this in-house group, other associations are also active in the hospital wards: Associazione Volontari Ospedalieri (AVO), Bambini di Dharma, Associazione Cancro Primo Aiuto ONLUS and Alice Brescia OdV, the latter recently established by former patients to support



people affected by stroke and their families. A number of other associations are also active, including the Associazione Nazionale dei Trapiantati d'Organo (ANTO), ABIS Brescia for ostomy patients, Nati per Vivere and Associazione Maruzza in the Neonatal Intensive Care Unit, Claunorsotti in Paediatrics, and the Associazione Italiana Epilessia in Neurology. Furthermore, Poliambulanza supports numerous non-profit initiatives by making spaces available to any associations wishing to organise fundraising activities and by granting its patronage to events of national or regional interest.

Humanitarian admissions

A category of patients, small in number, but with great significance, is made up of those people from developing countries who suffer from serious health problems that cannot be treated in their hospitals, who, with the collaboration of the international humanitarian network, are treated free of charge at Poliambulanza and then often rehabilitated at the Domus Salutis of the Handmaids of Charity, and then return to their countries as privileged witnesses of Christian charity.

For all these patients, in addition to care, we guarantee the bureaucratic phase of expatriation authorisation from the countries of origin, transport (often also of carers), accommodation, rehabilitation, return and therapy, even at a later time. Several foreign patients present in Italy were also treated, not assisted by the Regional Health Service and in situations of poverty, who had free urgent admissions

CARITAS EMERGENCY SHELTER

Poliambulanza made a contribution to the bed linen changed weekly in the dormitories at the Diocesan Caritas Emergency Shelter in



In 2025, Poliambulanza Charitatis Opera raised approximately €80,000 through the sale of gadgets, items of clothing bearing the Fondazione Poliambulanza name and a book of fairy tales inspired by Poliambulanza Charitatis Opera projects.



and outpatient services at the Foundation's facilities.

In addition to these cases handled by Poliambulanza Charitatis Opera, another 8 hospital admissions were provided, not funded by the National Health Service, for indigent foreigners primarily from African countries, with a total value of approximately €23,000.

Poliambulanza Charitatis Opera ETS

In the humanitarian field, Poliambulanza Charitatis Opera ETS is now in its sixteenth full year of operation, having been formally established on 21 October 2009.

The activities of Poliambulanza Charitatis Opera ETS (PCO) take the form of a range of initiatives at both local and international level:

- Distance support to two hospitals in Africa, Kiremba in Burundi and Clinica Bor in Guinea Bissau (supply of equipment, medicines, technical support, provision of health teams for field training, training of doctors and local staff at Poliambulanza).
- Instant support to situations of particular need that come into contact with Poliambulanza (clothing, basic necessities and small amounts of money) and support for the management of humanitarian cases from around the world or residents in Brescia and treated at Poliambulanza.
- Collection and management of medical equipment to be sent to developing countries (in collaboration with Medicus Mundi Equipment).

Total fundraising for 2025, including through gadgets, personalised



Fondazione Poliambulanza clothing and a book of fairy tales inspired by the Poliambulanza Charitatis Opera projects, amounted to about €80,000.

Since 24 October 2025, Poliambulanza Charitatis Opera has been registered in the Single National Register of the Third Sector (RUNTS) and has become a Third Sector philanthropic entity.

Bor Hospital

Since 2005, Poliambulanza Charitatis Opera has regularly carried out medical and technical missions at the Paediatric Clinic in Bor, Guinea-Bissau, one of the poorest countries in the world. In a context where life expectancy is below 50 years and almost 10% of children die within the first six months of life, the support provided by PCO represents a stable and tangible presence for the benefit of the local population.

Thanks to the support of numerous donors, PCO covers the costs of missions and materials sent, making a significant contribution to the operation and improvement of the healthcare facility, which today serves as a benchmark for healthcare in the region.

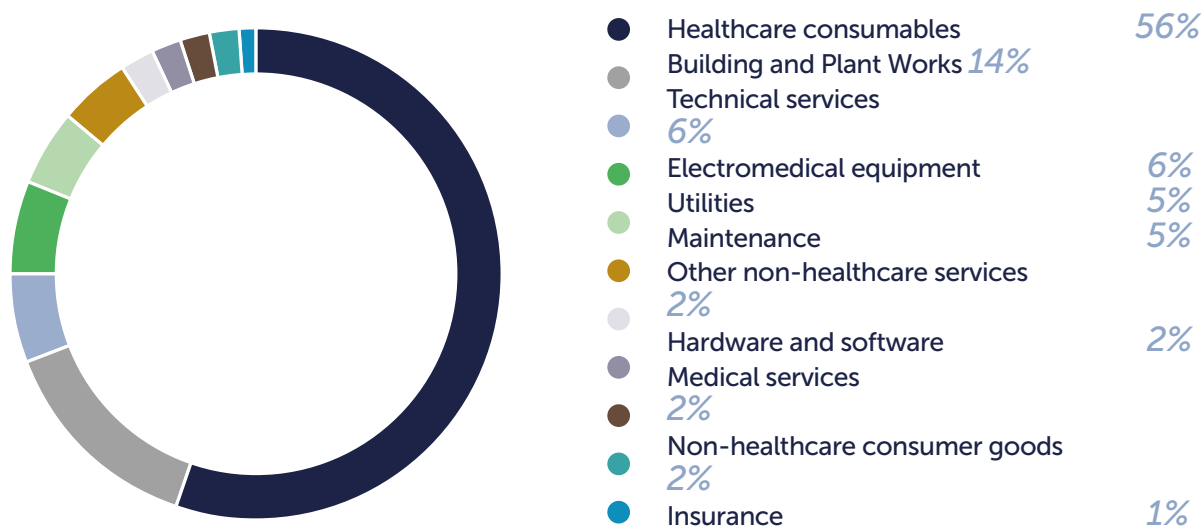
Each year, multiple missions are organised, involving the voluntary participation of medical practitioners, nurses, and technicians from Fondazione Poliambulanza, who provide their services free of charge. The intervention is not limited to clinical and surgical assistance, but also encompasses training of local staff, maintenance and management of electrical and plumbing systems, as well as the supply of medical materials and hospital equipment.

ETS Mille Colline

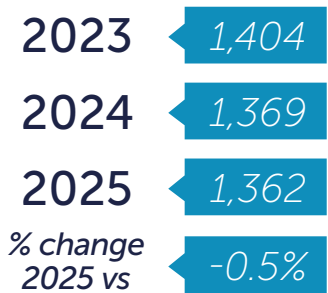
On 15/10/2024, the Foundation named 'Mille Colline Ente Filantropico del Terzo Settore' was established by the Diocese of Brescia, the Handmaids of Charity, Fondazione Poliambulanza, Fondazione Museke Onlus, Medicus Mundi Italia, and As.Co.M.

Onlus. Fondazione Poliambulanza participates in Mille Colline ETS, a registered non-profit organisation, by providing its full clinical and managerial expertise, in addition to an annual charitable contribution determined by the Board of Directors of

Distribution of invoicing suppliers by supply type



Number of suppliers with active contracts



Suppliers

Fondazione Poliambulanza is committed to its suppliers’ needs and reasonable expectations and engages in maintaining open and ongoing communications with them. Fondazione Poliambulanza’s expansion in recent years has been accompanied by an increase in the size of its entire supply chain. Fondazione Poliambulanza always seeks to promote long-term relationships with its suppliers.

In 2025, there were 1,362 suppliers with active contracts, a slight decrease of 0.5% compared with the previous year.

Healthcare consumables account for 56% of total procurement (pharmaceuticals, medical and surgical devices, and prosthetic materials), followed by building and plant works (14%), outsourced technical services (catering, laundry and cleaning) (6%), electromedical equipment (6%), utilities (5%), maintenance (5%), hardware and software (2%), non-healthcare consumables (2%), healthcare services (2%), other non-healthcare services (2%) and insurance (1%).

The regional distribution of the turnover of suppliers shows that 27.1% of purchases were made within the Province of Brescia (€29.2 million) and 48.3% within the other provinces of Lombardy (€52.0 million), thus contributing to the local economy’s development.

Distribution of invoicing suppliers by territory (in thousand euro)

	2023	%	2024	%	2025	%
Geographical Area	Turnover					
Province of Brescia	18,553	21.5%	21,518	24.4%	29,212	27.1%
Other provinces in Lombardy	44,028	51.1%	42,788	48.6%	51,984	48.3%
Italy	23,130		23,511	26.7%	26,128	24.3%
EU	275	0.3%	149	0.2%	214	0.2%
Non-EU	110	0.1%	59	0.1%	172	0.2%
Total	86,096	100%	88,025	100%	107,712	100%

24.3% of purchases were placed with suppliers in other Italian regions, while just 0.4% came from foreign EU and non-EU countries.

In 2014 Fondazione Poliambulanza signed up to the Italian Code for Responsible Payments, an initiative by Assolombarda (an association representing companies in Lombardy). It aims to promote good practices that will help Italian companies boost their reputation in the national and international markets and strengthen their competitiveness as a result. The Code does not set specific maximum terms for supplier payments but requires compliance with the payment terms established by contracts. In any case, Assolombarda believes payment terms should be standardised - within a range of 30 to 90 days - in the near future. The average invoice payment time, calculated as the number of days between the invoice date and the payment date, was 77 days in 2025, a slight increase compared with the 76 days recorded in 2024.



Payment terms

Average term for paying suppliers

2023

77

2024

76

2025

77

The Environment

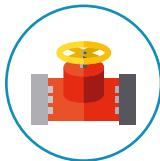
Fondazione Poliambulanza's commitment to and awareness of environmental issues are also reflected in practical, tangible terms in the methods used to generate and convert the energy required to meet its operational, healthcare and logistical needs. The commitment to sustainable management of energy resources is reflected in the selection of low environmental impact plants and technologies, designed to optimise efficiency and reduce polluting emissions.

At the heart of this virtuous system is the trigeneration plant, a sophisticated technological infrastructure capable of simultaneously and efficiently producing electricity, heat and cooling. This system plays a strategic role in the hospital's energy policy and makes a significant contribution to the energy independence and sustainability of the entire complex. The plant has a nominal electrical output of 2,004 kW, alongside a cogenerated thermal output of 1,900 kWt. The latter is effectively used to produce hot water for both space heating and domestic hot water, as well as chilled water through a lithium bromide absorption chiller, which efficiently converts heat into cooling energy.

During 2025, the plant's eighth consecutive year of operation, a *major overhaul* was carried out, requiring a technical shutdown of approximately five weeks. The upgrade involved replacing the main components with more efficient and technologically advanced solutions, enabling the system to exceed its previous average overall efficiency of 84%—already a significant level that qualifies it as High-Efficiency Cogeneration (HEC). Following the overhaul, the trigeneration system was restarted for a new operating cycle estimated at approximately 60,000 operating hours, equivalent to around seven years. This will take the plant through to 2032, when it will undergo a comprehensive overhaul, with a potential adjustment to its capacity in line with the hospital's future energy requirements. The change in consumption across the mix of energy uses shown in the table for 2025 was mainly due to the temporary shutdown of this plant.

Alongside the electricity generated by the trigeneration system, Fondazione Poliambulanza produces its own electricity from two separate photovoltaic systems: the first, in operation since 2009, has a nominal capacity of 121 kWp, while the second, installed more recently and completed in 2023, has a capacity of 985 kWp. For the construction of the latter, all unused roof surfaces of the hospital complex were optimally utilised, amounting to a total area of approximately 5,000 square metres. Of this total area, approximately 60% is occupied by ground-mounted panels, while the remaining 40% comprises panels installed on a purpose-built canopy that provides structural support and protection while also helping to integrate the installation more effectively into its architectural

Environmental impact of consumption

	 Electrical Energy Consumption	 Methane Consumption (cubic metres)	 District Heating Consumption (MWh)	 Water Consumption (cubic metres)
2023	3,906	4,956,105	4,848	250,782
2024	3,913	4,820,236	5,164	150,750
2025	4,325	4,325,278	7,412	217,348
% change	10.5%	-10.3%	43.5%	44.2%

surroundings.

Collectively, the trigeneration plant and the two photovoltaic systems make a significant contribution to the reduction of carbon dioxide (CO₂) emissions into the atmosphere, estimated at approximately 3,500 tonnes per year.

This significant environmental achievement represents not only a tangible contribution to combating climate change, but also a testament to the ongoing commitment of Fondazione Poliambulanza to a sustainable, responsible, and forward-looking healthcare model. Particular attention should also be given to the numerous initiatives undertaken in the area of energy efficiency, aimed at concretely and systematically reducing the consumption of raw materials and natural resources, from the perspective of environmental sustainability and managerial responsibility.

During 2025, three of the main chillers used to produce chilled water were replaced. These systems play a key role in maintaining appropriate temperatures in hospital environments and cooling diagnostic equipment. The new, highly efficient systems use next-generation refrigerants with a GWP approximately 50% lower than the previous ones. The new installations enable more efficient and reliable management of thermal loads, including during periods of the year when demand is particularly variable or low. In addition, the evaporative cooling towers serving the chillers operate in a closed circuit, significantly reducing water consumption while helping to maintain system efficiency and extend the equipment's service life.



Production of Electrical
Energy from the
Photovoltaic System

2023
100
2024
1,187
2025
1,116
% change
-6.0%

One of the most significant initiatives is the ongoing *relamping* programme, launched several years ago, which involves the gradual replacement of all conventional incandescent and fluorescent lamps with modern LED lighting.

These systems, which are more energy-efficient and have a significantly longer service life, not only reduce electricity consumption considerably but also improve the quality of indoor and outdoor lighting, while helping to reduce waste from electrical and electronic equipment. During the year, all 130 dual-light fittings on the five floors of the Inpatient Tower were replaced.

Waste management

Hospital waste is subject to special collection and disposal procedures designed to reduce environmental impact, promote recycling and, where possible, the recovery of materials, and control the risks of infection and chemical contamination in order to protect patients and staff.

All waste management follows an internal on-site sterilisation process for healthcare waste posing an infectious risk, involving shredding and subsequent disposal as municipal solid waste. Waste management is coordinated internally by the relevant Directorates, which are responsible for streamlining and optimising disposal times and costs, while ensuring that waste is correctly classified and managed and that the staff involved receive appropriate training. This is also a particularly important issue because improper waste management is one of the predicate offences under Italian Legislative Decree 231/2001. The Supervisory Body, working with the technical and operational departments, conducts periodic audits to verify compliance with the detailed requirements set out in the Procedure for the Proper Management of Waste. Non-hazardous waste or recyclable waste with no risk of infection (glass, paper, packaging, iron, wood) and non-recyclable waste are identified and sorted so that they may be sent for recycling or disposal.

From May 2025 onwards, as part of environmental sustainability projects promoted by the inter-organisational working group comprising the Local Health Authority (ASST), the Brescia Health Protection Agency, the University of Brescia, the Municipality of Brescia and accredited private healthcare facilities, new waste collection stations were progressively installed.

Additional stations were progressively installed in administrative areas, waiting areas, communal spaces and refreshment areas at Fondazione Poliambulanza and its external facilities (blood collection centres, outpatient clinics and family counselling centres), excluding clinical areas.

The initiative aims to improve waste separation across the facilities by promoting sustainable practices and the correct sorting of waste

Waste production (kg)

Type of waste	2023	2024	2025	% change
Potentially infected waste	393,575	371,170	411,164	10.8%
Laboratory waste water	46,140	47,470	58,850	24.0%
Xylene	1,672	1,024	1,243	21.4%
Formaldehyde	2,743	2,834	2,690	-5.1%
Colouring agents	4,304	5,538	6,903	24.6%
Alcoholic Solution	3,216	2,994	3,457	15.5%
Electronic equipment	7,330	10,314	5,849	-43.3%
Alkaline batteries	275	100	114	14%
Toner	1,117	1,224	840	-31.4%
Neon bulbs	165	180	305	69.4%

by staff, patients and visitors. Everyone’s cooperation is essential to reducing environmental impact and contributing to more responsible resource management.

In 2025, an initiative was also launched to install water dispensers connected directly to the hospital’s mains water supply, with the aim of promoting more sustainable practices and reducing the use of single-use plastic bottles. The project has provided staff, patients and visitors with safe, accessible drinking water dispensers, making a tangible contribution to reducing plastic waste and promoting practices that support environmental protection and the circular economy.

NEW TRIGENERATION PLANT

Poliambulanza’s new trigeneration system is highly efficient and can meet 80% of the hospital facilities’ electrical energy requirements, in addition to producing energy for heating and cooling by recovering any surplus thermal energy that the system produces.

3 University Education and Scientific Research

The Undergraduate Degree in Nursing and a selection of Master's degrees produce excellent professionals. Meanwhile, advancements in



A photograph of a hilltop town at dusk. The town's buildings, including a prominent tower, are illuminated with warm yellow lights. The sky is a soft gradient of blue and orange. In the foreground, there are dark silhouettes of trees and a small white building with a triangular pediment.

162

Students
enrolled on the
Undergraduate
Degree in Nursing

130

Clinical trials and
217 observational
studies in the
clinical field

168

Publications,
158 invited lectures
and over 200
abstracts presented
at international
conferences over 23
years of activity at
the Madre Eugenia
Menni Research
Centre

STUDENTS

At Poliambulanza, an average of 60 students graduate each year.

In terms of active courses in post-graduate education, there are 4 Master's degrees and 2 advanced courses.

University Education

Undergraduate Degree in Nursing and Master's degrees

The Undergraduate Degree in Nursing has been running at Poliambulanza since 1999, in partnership with the Università Cattolica del Sacro Cuore.

Since October 2015, the First Degree Course and the Master's Degree Course have found a new, large and prestigious common location at the Istituto Artigianelli in via Piamarta. The spaces dedicated to students for training and recreational activities are spacious and equipped. There are, in fact, three classrooms with 88 seats, two with 20 seats, and one with 30 seats, in addition to a computer room with 40 seats and a large room for technical-practical training sessions.

For the 2025/2026 academic year too, the number of available places for first-year students remained 95. There are currently 162 enrolled students, distributed as follows: 60 students in the first year, 42 and 60 in the second and third year respectively.

In the November 2025 session, 53 students graduated with a degree in Nursing, 34 of whom were hired by Poliambulanza to fill vacant positions.

Fondazione Poliambulanza also collaborates with the Università Cattolica on post-graduate courses. Various first-level Master's Degree courses (for the initial specialisation in healthcare professions) have been inaugurated over the years.

The following courses were held and completed in 2025: the Master's Programme in Coordination and Management for Healthcare Professionals (20 students), the Master's Programme for Operating Theatre Instrument Nurses (15 students), Cardiovascular Ultrasound Techniques (10 students), and Nursing Management of Intestinal, Urinary and Respiratory Stomas and Wound Care (8 students). An advanced course in Medium- to Long-term Venous Access Systems (PICCs and Midlines) with 15 students and the postgraduate course in Nursing Ultrasound Scan with 18 students complete the training offer.

Medical specialty training

For many years, Fondazione Poliambulanza has had agreements in place with the Specialty Training Schools in University Medicine Faculties and has - either on its own or with the financial aid of other private sponsors - been funding the creation of additional positions within those institutions. This allows junior medics to undertake their specialty training at Poliambulanza.

In 2025, a total of 93 doctors undertaking their specialty training attended Poliambulanza. They came from the following Specialty Training Schools: Anaesthesia and Intensive Care, Orthopaedics, Geriatrics, Oncology, Gastroenterology and Digestive Endoscopy, and Cardiac Surgery at the Università Cattolica del Sacro Cuore;



Urology, Obstetrics and Gynaecology, Nuclear Medicine, and Hygiene and Preventive Medicine at the University of Brescia; Medical Physics at the University of Milan; Emergency Medicine, Paediatrics and Orthopaedics at the University of Pavia. Poliambulanza also hosts junior medics and surgeons for post-graduate and post-specialty training.

Scientific Research

Activities in the Field of Research

In 23 years of activity, the M. Eugenia Menni Research Centre (CREM), has obtained funding for 40 projects from national and international bodies, edited 1 book, produced 15 book chapters, 168 publications, 158 invited lectures, over 200 abstracts with presentations at international congresses. In 2025, the Eugenia Menni Research Centre (CREM) continued in its research into stem cells from the placenta and published nine extended works on the topic, in major scientific journals reviewed on PubMed.

Several funded projects were active in 2025, including the European 'LIFESAVER' project (H2020-EU.3.5 – Societal Challenges), a project funded by AFM-Telethon, and the European 'SECRET' project (MSCA Doctoral Networks). As part of the latter, CREM hosts doctoral researchers working on the characterisation and development of innovative formulations of secretomes derived from placental cells, which have significant therapeutic potential for the treatment of inflammatory-onset diseases in the fields of cardiology and neurology. As part of the SECRET project, CREM also hosted the consortium's

SPECIALTY TRAINING

93 doctors are regularly attending the Poliambulanza for their specialty training.



E. MENNI RESEARCH CENTRE (CREM)

Established in 2002, the E. Menni Research Centre is dedicated to the memory of Mother Eugenia Menni.

The values upon which the Centre is based are the belief in research as a source of knowledge and scientific enthusiasm for the advancement of biomedical research, with the intentions of carrying out research and applying it clinically and of creating treatment strategies that respect human life.

kick-off meeting, welcoming doctoral students and their supervisors from leading companies and academic institutions, including the University of Genoa, Universitaetsklinikum Essen, Universiteit Antwerpen (Belgium), Universidade do Minho (Portugal), Academisch Medisch Centrum-Universiteit van Amsterdam (the Netherlands), the 'Gabriele D'Annunzio' University of Chieti-Pescara, Mimetas BV (the Netherlands) and Innovation Acta S.r.l. (Italy).

The Master's Degree Programme in Biotechnology (LM-9), 'Innovations in Biotechnology Applied to Regenerative Medicine', continued at CREM. The programme is jointly run by the Faculty of Medicine and Surgery and the Faculty of Mathematical, Physical and Natural Sciences of the Catholic University of the Sacred Heart. This programme, delivered entirely in English and with a strong international focus, is held at CREM, which plays a central role in the programme. The Course aims to train specialists in advanced biotechnologies applied to regenerative medicine and tissue engineering, with a focus on cell and molecular biology, omics and nanotechnology, offering students a unique opportunity to study and conduct research in an internationally renowned laboratory in the field of regenerative medicine. Financial income in 2025 amounted to approximately €226,500, deriving from funded scientific projects, the proceeds of the 2024 '5 per mille' tax donation scheme and donations.

Medical and clinical research activity

In 2025, medical and clinical research activities continued to consolidate overall, with a particular focus on two strategic areas of national interest that also have specific implications for the local

community:

- Gastroenterology (comprising three research areas: innovative diagnostics, surgical and pharmacological treatments, and minimally invasive approaches), with 88 scientific articles published;
- Oncology (medical, diagnostic and surgical), with 12 active studies on new drugs and 29 scientific articles published.
- Surgery (robotic and minimally invasive laparoscopic surgery), with 25 publications.

In addition to these areas, Fondazione Poliambulanza's scientific output has also achieved excellent results in other medical, diagnostic and surgical fields, including cardiology (through the Operational Units of Cardiology, Cardiac Surgery and Vascular Surgery, with 54 publications), orthopaedics (with 39 publications), urology (which makes use of the most advanced robotic techniques), neurology (with 16 publications), and other medical and diagnostic units, which make a substantial contribution to scientific output, with 48 publications in international journals.

Total scientific output amounted to 275 articles published in international journals, with a combined Impact Factor (IF) of approximately 1,139.

The Bioethics Board

The Bioethics Board is a multidisciplinary and independent advisory board that coordinates with the Governing Bodies to assess ethical issues within the various fields in which Poliambulanza operates.

The main issues it tackles are respect for new life and during end-of-life care and the need to respect human life in general and guarantee dignity. This applies to any situation where the conditions do not have a specific medical solution.

The Bioethics Board's role is to develop general reference documents and promote education and investigation into crucial areas without neglecting the need to provide guiding opinions on cases in which ad hoc evaluations may be required.

In 2025, a productive dialogue was initiated with Sacro Cuore Hospital in Negrar to discuss matters of common interest, with particular attention to the Catholic mission. The first topic addressed was therefore sustainability and the ethical criteria for governing the provision of healthcare services in a non-profit hospital inspired by Catholic values.

The Bioethics Board (BBE) then began work on defining the ethical principles to guide the use of Artificial Intelligence, starting with an initial consultation involving a number of Poliambulanza doctors with a particular interest in this area.

The close attention paid to issues raised directly by healthcare professionals made it possible to address the ritual circumcision of children under one year of age, on which the BBE adopted a formal position.

The BBE then turned to planning for 2026, focusing its meetings on two topics considered particularly relevant to Poliambulanza's needs:

- Aggressive treatment, end-of-life care and palliative care;
- Communication among healthcare professionals, with patients

With its significant experience in the study of the immunological properties of placental cells, the Fondazione Poliambulanza's E. Menni Research Centre actively participates in HIPGEN, a project funded by the European Union under the Horizon 2020 programme for research and innovation in personalised medicine.

The aim of the HIPGEN project is to develop a first cell therapy, in order to improve functional recovery after arthroplasty as a result of hip fracture.

hipgen



4

Financial Report

Economic value generated, distributed and retained, equity and financial position, investments, and performance in 2026.

The numbers that make a growing business.



16.6

million euros
of non-recurring
investments made
in 2025

253

million euros
distributed among
employees and
contractors, suppliers,
public authorities and
other entities

190

Million euros in
non-recurring
investments over 16
years to set up new
services and expand
the premises at Via
Bissolati

Economic value generated, distributed and retained

The decision to provide services even beyond the budget allocated by the Region reflects a deliberate commitment to prioritising the needs of the community

The financial report is presented through statements of the economic value generated, distributed, and retained, reclassifying the income statements for 2023, 2024, and 2025.

The aim is to show how the total sum of proceeds generated is distributed between the various interested parties and how much is retained by Poliambulanza.

Economic value generated

In 2025, the Economic Value generated by Poliambulanza was €239 million (+7.2% compared to the previous year).

The Lombardy Region establishes a cap on the funding for inpatient and outpatient admissions to protect the Regional Health Service's finances. Beyond that limit, health services are not required to provide services on behalf of the Regional Health Service and that is what constitutes non-reimbursed services.

Non-fixed fee services

This key source of revenue accounts for 3.5% of the economic value generated, and is a method of pricing used for certain activities that private or public institutions carry out that are not covered by

Economic value generated

	2023	2024	2025	% change
NHS inpatient admissions	112,730,236	112,135,213	114,363,450	2.0%
Non-funded NHS inpatient admissions	6,899,429	612,472	3,480,680	468.3%
Private inpatient admissions	9,295,755	10,727,210	11,571,953	7.9%
NHS outpatient services	32,859,277	35,004,841	38,019,600	8.6%
Non-funded outpatient services	5,671,184	3,883,550	5,520,076	42.1%
Private patient outpatient services	23,773,698	29,350,925	30,837,146	5.1%
Reimbursements for direct dispensing of medicines (File	13,815,348	16,716,529	17,284,762	3.4%
Non-tariffed functions	8,191,285	8,317,720	8,462,022	1.7%
Funding for scientific research and clinical studies	854,894	529,596	402,525	-24.0%
Other revenue and income	6,229,006	5,565,856	9,035,406	62.3%
Total Economic Value Generated	220,320,112	222,843,912	238,977,619	7.2%

Non-fixed fee services

	2023	2024	2025	% change
A&E Dept Activities	4,027,729	4,196,394	4,757,286	13.4%
Trauma Care	893,281	850,280	977,212	14.9%
Stroke and Interventional	707,092	681,948	781,431	14.6%
Neuroradiology:stroke treatment	847,199	776,486	662,278	-14.7%
Infarction Network (STEMI)	0	0	471,169	
Care coordination	0	0	266,132	
Continuity of care for renal patients during hospitalisation	0	0	181,248	
Immediate availability of beds for patients awaiting placement in the community subacute care network	0	0	160,845	
Minors in acute conditions	119,388	94,616	129,454	70.0%
Organ and Tissue Procurement	5,138	18,325	74,967	606.4%
Centres of regional importance	0	0	0	
Treatment of elderly patients	839,231	1,039,297	0	-100.0%
Nursing staff training	515,534	476,227	0	-100.0%
File F Distribution Cost	236,693	184,148	0	-100.0%



La Carità nostra
sia di edificare,
d'amare e di
pregare.

Lettera 721, 1854, Santa Maria Crocefissa Di Rosa
Fondatrice Congregazione Suore Ancelle della Carità

Economic value distributed

In 2025, Poliambulanza distributed approximately €250 million to its various stakeholders (up by 12.4% compared to 2024). Suppliers received €107,7 million, of which €79.1 million was for the purchase of goods and services, and €15.3 million for goods and services related to investments. The latter were therefore capitalised and not included among operating expenses, except for the depreciation/amortisation charge.

Employees and contractors received €129.8 million, of which €104.9 million was paid directly as wages and salaries, and €24.9 million as indirect remuneration (including employer social security contributions, severance pay accrued during the year, and other expenses).

€12.2 million was paid to public authorities in VAT on goods and services purchased. €48,800 was donated to other non-profit organisations, primarily as contributions to projects in Africa.

Economic value retained

In 2025, Fondazione Poliambulanza retained €12.3 million, part of which was allocated as depreciation for investments made and as provisions for future commitments and risks.

Economic Value Distributed by Fondazione Poliambulanza



	2023	2024	2025	% change
<i>Suppliers</i>	86,365,369	88,024,519	107,711,529	22.4%
<i>Employees and Contractors</i>	120,721,120	127,240,316	129,847,110	2.0%
<i>Capital providers</i>	272,791	228,531	421,608	84.5%
<i>Public Authorities</i>	10,727,827	9,676,539	12,199,625	26.1%
<i>Community investments</i>	164,000	37,600	48,800	29.8%
Total Economic Value Distributed	218,251,107	225,207,506	250,228,672	11.1%

Economic Value Retained by Fondazione Poliambulanza

	2023	2024	2025	% change
<i>Amortisation rates, depreciation amounts and</i>	14,932,211	15,852,148	16,842,853	6.2%
<i>Surplus/Deficit for the year</i>	-3,202,567	-7,098,690	-4,608,989	-35.1%
Total retained value	11,729,644	8,753,458	12,233,865	39.8%

Reclassification of assets

	2023	2024	2025	% change
Cash	44,805,956	34,191,950	33,949,119	-0.7%
Accounts receivable	25,721,970	25,893,143	26,521,991	2.4%
Inventory	5,985,407	7,627,159	7,878,816	3.3%
Fixed assets	82,045,272	81,455,402	98,087,154	20.4%
Total assets	158,558,605	149,167,654	166,437,080	11.6%



Average payment term
(days) for
collection of receivables

2023
14.0

2024
14.0

2025
14.0

Equity and financial position

Fondazione Poliambulanza's equity and financial situation for the year ended 31/12/2025 is summarised in the reclassified statements of assets and liabilities in the statement of financial position taken from the 2023 to 2025 Financial Statements.

Assets on the Balance Sheets

Total assets at 31 December 2025 amounted to approximately €166.4 million (+11.6% compared with 2024). The Receivables item consists of short-term debts owed by the District Health Authorities and the Regional Government (73% of the total). The Regional Government—acting through the Brescia Health Protection Agency—in 2025 made monthly advance payments covering 95% of the agreed amount under each inpatient and outpatient contract; the remaining balance is typically settled within the first nine months of the following financial year. The average payment term for services carried out on behalf of the Regional Health Service is 14 days. The Inventories item represents the value of goods held in stock at the hospital as at 31 December 2025. The Fixed Assets item includes the sum total of tangible and intangible assets from the establishment of Fondazione Poliambulanza up until 31/12/2025; the values are net of depreciation/amortisation charges. The property in Via Bissolati (and all its pertinencies as at 1 August 2005) has not been included under fixed assets as Fondazione Poliambulanza was granted free use thereof by the Handmaids of Charity. Fondazione Poliambulanza

Reclassification of liabilities

	2023	2024	2025	% change
Short-term debts	56,523,598	58,415,646	70,286,024	20.3%
Medium- to long-term debts	31,541,728	28,703,617	40,111,462	39.7%
Reserve funds	25,261,643	12,227,573	9,909,208	-19.0%
Equity	45,231,636	49,820,818	46,130,386	-7.4%
Total	158,558,605	149,167,654	166,437,080	11.6%

Current ratio

	2023	2024	2025	% change
A Immediate cash	43,772,448	33,402,359	33,312,067	-0.3%
B Short term cash equivalents	26,755,379	26,682,734	27,159,042	1.8%
C Current liabilities	56,523,598	58,415,646	70,286,024	20.3%
Current ratio [(A+B)/C]	1.25	1.03	0.86	-16.4%

has never had any long-term financial assets.

Liabilities on the Balance Sheets

The liabilities necessary for funding expenditure consist of debts to suppliers and others, previous years' funds and reserves, and equity paid in by the Founding Partners upon Poliambulanza's establishment.

Short-term liabilities include trade payables to suppliers arising from normal payment terms, amounts due to employees in respect of salaries payable on the 7th day of the month following the end of the financial year, amounts due to public authorities and payable within 12 months, and amounts due to banks. Medium- to long-term Payables (beyond 12 months after the balance sheet date) include payables to banks and to employees for severance pay.

Provisions include all amounts set aside by Fondazione Poliambulanza over the years and not yet utilised to meet future obligations, including provisions relating to employee remuneration and the management of legal disputes. Equity represents the value of Fondazione Poliambulanza's net assets and comprises the initial endowment fund contributed by the Founding Bodies (€10 million), the value of the assets donated by the Congregation of the Handmaids of Charity when Fondazione Poliambulanza was established (excluding the property granted under usufruct), and the results accumulated from previous years.



The Fondazione Poliambulanza, which has been certified HIMSS EMRAM Stage 6 since 2016, is the first Italian hospital to receive re-accreditation for the advanced computerisation of patient treatment and care processes, from the management of medical and nursing clinical documentation, to the prescription and administration of therapies cycle, to transfusion processes and complete digitisation of all diagnostic pathways, including



Investments

Fondazione Poliambulanza has carried out a major capital investment plan over the last 16 years that can be broken down as follows:

- Ordinary investments to upgrade facilities and equipment.
- Non-recurring investments in new services and the expansion of the premises in Via Bissolati.

All investment values indicated include VAT.

Ordinary investments

In 2023, ordinary investments amounted to a total of €7.4 million (€2.2 million for electromedical equipment, €3.9 million for IT systems, and €1.3 million for construction and installation works).

In 2024, a total of €6.4 million was invested: €2.8 million in electro-medical equipment, €2.5 million in IT systems, and €1.1 million in construction and installation works.

In 2025, as part of its routine investment programme, Fondazione Poliambulanza began the process of upgrading its major electromedical equipment with state-of-the-art technologies, including PET scanners, linear accelerators, angiography systems, CT scanners and MRI scanners.

Extraordinary Investments

During the period 2010–2025, the total amount of non-recurring investments made was €190 million, which can be broken down into three

Ordinary investments 2023-2025

	2023	2024	2025
<i>Electromedical equipment</i>	3,905,085	2,768,815	11,096,725
<i>IT Systems</i>	2,180,504	2,521,170	3,121,765
<i>Construction and installation works</i>	1,338,828	1,096,565	1,049,119
Total	7,424,417	6,386,550	15,267,609

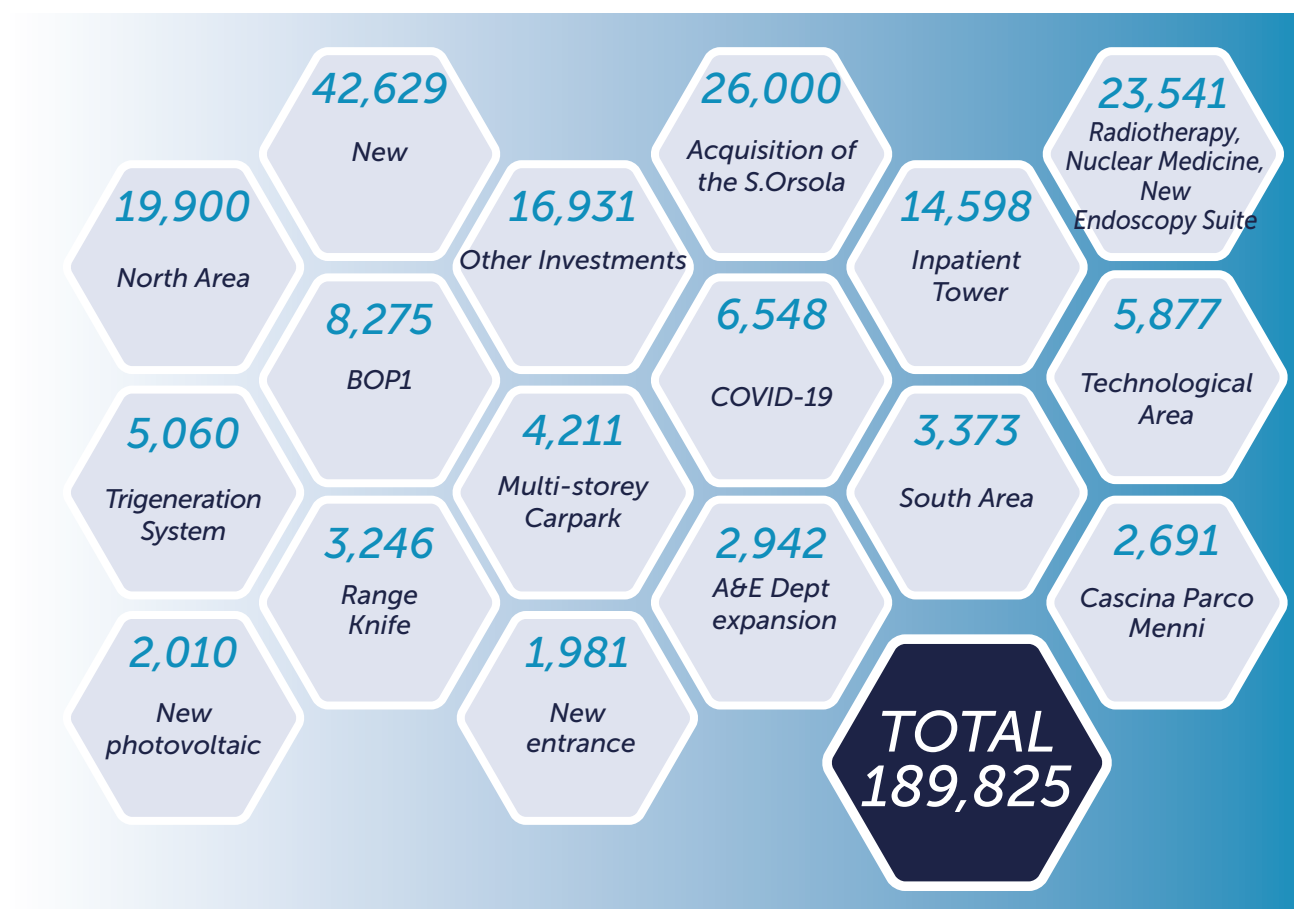
broad categories:

- Investments arising from the purchase of a business branch, relating to activities at the S. Orsola Hospital (€26 million, in addition to the €2.6 million spent in 2009).
- Investments in setting up new services (specifically a new two-storey area of 3,600 square metres for Radiation Therapy, Nuclear Medicine and Endoscopy, with a total value of approximately €23.5 million. The work began on 15 October 2009 and finished on: 20 January 2011 for Radiotherapy, 18 April 2011 for Nuclear Medicine and 3 September 2011 for the new Endoscopy Suite). These projects are among the projects financed by the Region of Lombardy in keeping with the provisions of article 25, law 33/2009, titled 'Grants to not-for-profit health care organisations'.
- Expansion works carried out at the Poliambulanza hospital in order to integrate the two hospitals' activities, partially completed in 2012 and 2013:
 - Construction of the new tower (8,000 square metres on 5 floors to accommodate most of the hospital stays transferred by S. Orsola, whose work began on 1 December 2010 and completed in various stages between 16 January 2012 and 14 July 2012 for a total value of about €14.6 million).
 - The expansion of the Accident and Emergency Department (840 square metres were added to the existing 1,800 square metres. The construction works took place between 1 September 2011 and

4K UHD TECHNOLOGY

Poliambulanza was the first hospital in Italy to carry out minimally invasive surgical procedures using 4K UHD Technology which, combined with 3D imaging, allows for procedures to be carried out more efficiently and with increased precision. 3D imaging provides a depth of vision similar to that of traditional surgery, while 4K UHD technology makes it possible to distinguish the most important details in tissue and organs.

Total non-recurring investments 2010–2025 (thousands of euros)



23 May 2012, for an overall amount of approximately €3 million);

- Construction of the new multi-storey carpark with 560 parking places reserved for Fondazione Poliambulanza employees and contractors. The construction works took place between 9 December 2011 and 21 August 2012, for an overall amount of approximately €4 million;
- Construction of the new main hospital entrance and the expansion of the cafeteria. The construction works began on 21 January 2013 and ended in early 2014, for an overall amount of approximately €2.2 million.
- The construction of the new multifunctional unit (10,800 square metres across four storeys). The construction works began on 18 January 2013. The most considerable investment falls under the General Works Plan for the expansion of the premises in Via Bissolati. It will be carried out in two phases. The first phase, completed in early 2016, included most of the building and installation work, including installing the fixtures and fittings for 10 operating rooms, the new intensive care unit, the new delivery suite and the new neonatal intensive care unit, for an overall amount of approximately €36.4 million, including VAT. The underground floor -1 of the multifunctional

Non-recurring investments 2010-2025



unit was opened in 2017, including the opening of new spaces dedicated to the sterilisation centre, pathological anatomy and the morgue.

The analysis of non-recurring investments according to the year of execution shows that €7.6 million was invested in 2017, of which €3.2 million was for the purchase of the Gamma Knife Icon, €2.9 million for the Trigereneration Plant and €1.4 million for the New Multifunctional Unit.

In 2018, €2 million were invested, of which €1.2 million related to the renovation of the Cardiovascular Operating Block, €300,000 for the robotic management of anti-cancer medicines, €300,000 for the South Area Project (demolition of warehouses and path connecting to the Metro) and €160,000 for the New Multifunctional Unit.

In 2019, €12 million were invested, including €4.5 million for the renovation of the Cardiovascular Operating Block, €2.7 million for Cascina Parco Menni, €960 thousand for the construction of new outpatient clinics for private patients, €960 thousand to complete the refurbishment of the Laboratory, €800 thousand for the New Multifunctional Unit, €640 thousand for the North Area Project, and €610 thousand for the refurbishment of the Specialist Rehabilitation Unit with gym facilities.

In 2020, non-recurring investments amounted to €11 million, includ-

ing €6.5 million allocated to address the COVID-19 emergency, €2.6 million for the renovation of the Cardiovascular Operating Block, €480 thousand for the South Area Project, €316 thousand for the North Area Project, €292 thousand for the construction of new staff changing rooms, and €153 thousand for the refurbishment of the Area F Outpatient Clinics.

In 2021, €3.1 million were invested, of which €2.1 million were earmarked for the Area Nord project, €570,000 for the construction of the new Poliambulanza Medical Centre Flaminia, €296,000 for the Area Sud project and €143,000 for the Technology Area.

In 2022, non-recurring investments amounted to €1.8 million, of which €945,000 earmarked for the completion of the Flaminia Medical Centre and €450,000 for works in the South Area.

In 2023, €6.5 million were invested, including €1.9 million for the construction of the photovoltaic system and €1.5 million for the expansion of the CREM laboratories.

During 2024, investments focused particularly on the North Area (€6.7 million), the South Area (€970 thousand), and the visitors' car park (€773 thousand).

Several non-recurring investment projects were completed in 2025, including the Radiotherapy Bunker, the Technology Area and the refurbishment of the area housing the new CT and MRI scanners. Work also

2026 Performance

2026 marks the twenty-first year since the establishment of Fondazione Poliambulanza and the twenty-ninth year of operation at the Via Bissolati site.

In the first four months of activity, a total of 10,873 inpatient admissions were recorded, an increase of 6.5% (+665 cases compared with 2025), with revenue up 9% (+€3.9 million). The specific activity stream relating to patients from the Lombardy Region increased by 9% (+€3.3 million), non-NHS activity increased by 15% (+€580 thousand), while activity relating to patients from outside the region increased slightly, by 2% (+€150 thousand).

Overall outpatient activity for outpatients shows growth compared to the previous year (+14%, +3 million euros). In particular, the value of NHS activity increased by €2.1 million, while private patient activity increased by €915 thousand compared with 2025.

For the A&E Department attendances, the first four months of activity recorded 28,674 attendances, a slight decrease compared with the same period in 2025 (-1.5%).

The total number of beds at Poliambulanza is 660, broken down as

Homogeneous Area	Operational Unit	Beds
Cardiovascular Area	Cardiology	42
	within which the Coronary Intensive Care Unit	6
	Cardiac surgery	15
	Vascular Surgery	14
	Total	71
Critical Area	Multifunctional Intensive Care	24
	Cardiovascular Intensive Care	5
	Short-stay Observation Unit*	6
	Total	35
Women's Health and Maternal-Child Care Area	Obstetrics and Gynaecology	67
	Paediatrics	17
	Neonatal Intensive Care	6
	Neonatal Pathology	14
	Total	104
Surgical Sciences Area	Urology	23
	General Surgery	71
	Orthopaedics	59
	Neurosurgery	20
	Neurology	18
	including Stroke Unit	4
	Otorhinolaryngology	9
	Ophthalmology	5
	Total	205
Medical Sciences Area	Geriatrics	40
	including the Sub-Intensive Care Unit	4
	Sub-acute Care Unit*	20
	General Medicine	73
	including Complex Outpatient Treatment*	2
	Oncology	18
	including Complex Outpatient Treatment*	6
	Specialist Rehabilitation	42
	including Complex Outpatient Treatment*	2
	Total	193
Corporate Health Management	Day Surgery Centre	18
	Private Patient Ward	34
	Total	52

*Technical beds



GRI Standards

The GRI (Global Reporting Initiative) standards are a methodology for organisations for reporting on the environmental, social and economic sustainability of their activities. The GRI International Independent Standards Organization was founded in 1997 as a non-profit initiative. Over the years it has evolved from providing guidelines to setting the first global standards for sustainability reporting – the GRI Standards. Its main objective is to provide a common and consistent framework for reporting the sustainable performance of organisations, enabling comparability of data and transparency of information. The GRI Standards cover a wide range of sustainability issues, including environmental impact, human rights, stakeholder engagement, corporate governance and ethics. These topics are divided into three main dimensions: economic, environmental and social, commonly known as 'people, planet, profit'. The GRI Standards establish principles and indicators that organisations can use to identify, measure and report their sustainable performance. GRI Standards indicators are divided into different categories, such as energy, emissions, water, health and safety, employment, human rights, local communities, etc.

In order to communicate its performance in a consistent and transparent manner, Fondazione Poliambulanza has decided to draw up the following report with reference to GRI Standards.

GRI 1 used > GRI 1: Foundation 2021

GRI STANDARD	INDICATORE	POSIZIONE NEL REPORT
GRI 2: Informativa generale 2021	2-1 Dettagli organizzativi 2-2 Entità incluse nella rendicontazione di sostenibilità dell'organizzazione 2-3 Periodo di rendicontazione, frequenza e punto di contatto 2-4 Revisione delle informazioni 2-6 Attività, catena del valore e altri rapporti di business 2-7 Dipendenti 2-8 Lavoratori non dipendenti 2-9 La struttura e composizione della governance 2-11 Presidente del massimo organo di governo 2-25 Processi volti a rimediare gli impatti negativi 2-27 Conformità a leggi e regolamenti 2-28 Appartenenza ad associazioni 2-29 Approccio al coinvolgimento degli stakeholder 2-30 Contratti collettivi	<i>Copertina-Nota metodologica-Ultima pagina</i> <i>Nota metodologica</i> <i>Nota metodologica-Ultima pagina</i> <i>Nota metodologica</i> <i>Il contesto di riferimento-Attività clinica</i> <i>-I fornitori-La formazione permanente-</i> <i>Formazione universitaria e ricerca scientifica</i> <i>I dipendenti e i collaboratori</i> <i>I dipendenti e i collaboratori</i> <i>L'assetto organizzativo e il modello di governance</i> <i>Organi societari</i> <i>Customer satisfaction-La gestione dei rischi aziendali</i> <i>La gestione dei rischi aziendali</i> <i>La Pastorale sanitaria, il volontariato e i ricoveri a carattere umanitario</i> <i>Ogni giorno, in Poliambulanza-Comunicazione interna</i> <i>Rapporti sindacali</i>
GRI 3: Temi materiali 2021	3-1 Processo di determinazione dei temi materiali 3-2 Elenco di temi materiali 3-3 Gestione dei temi materiali	<i>Nota metodologica</i> <i>Nota metodologica</i> <i>Informazioni presenti in tutto il documento</i>
GRI 201: Performance economica 2016	201-1 Valore economico direttamente generato e distribuito	<i>Valore economico generato, distribuito e trattenuto</i>
GRI 203: Impatti economici indiretti 2016	203-1 Investimenti in infrastrutture e servizi supportati	<i>Gli investimenti</i>
GRI 204: Prassi di approvvigionamento 2016	204-1 Proporzioni della spesa effettuata a favore di fornitori locali	<i>I fornitori</i>
GRI 302: Energia 2016	302-1 Consumo di energia interno all'organizzazione	<i>L'ambiente</i>
GRI 306: Rifiuti 2020	306-1 Generazione di rifiuti e impatti significativi correlati ai rifiuti 306-3 Rifiuti generati	<i>Gestione dei rifiuti</i> <i>Waste management</i>
GRI 401: Occupazione 2016	401-1 Assunzioni di nuovi dipendenti e avvicendamento dei dipendenti 401-2 Benefit per i dipendenti a tempo pieno che non sono disponibili per i dipendenti a tempo determinato o part-time 401-3 Congedo parentale	<i>I dipendenti e i collaboratori</i> <i>Corporate welfare</i> <i>Assenze e maternità</i>
GRI 403: Salute e sicurezza sul lavoro 2018	403-1 Sistema di gestione della salute e sicurezza sul lavoro 403-2 Identificazione del pericolo, valutazione del rischio e indagini sugli incidenti 403-3 Servizi per la salute professionale 403-4 Partecipazione e consultazione dei lavoratori in merito a programmi di salute e sicurezza sul lavoro e relativa comunicazione 403-5 Formazione dei lavoratori sulla salute e sicurezza sul lavoro 403-6 Promozione della salute dei lavoratori 403-7 Prevenzione e mitigazione degli impatti in materia di salute e sicurezza sul lavoro direttamente collegati da rapporti di business 403-8 Lavoratori coperti da un sistema di gestione della salute e sicurezza sul lavoro 403-9 Infortuni sul lavoro 403-10 Malattia professionale	<i>Salute e sicurezza sul luogo di lavoro</i> <i>Health and safety in the workplace</i> <i>Salute e sicurezza sul luogo di lavoro</i> <i>Salute e sicurezza sul luogo di lavoro</i> <i>Salute e sicurezza sul luogo di lavoro</i> <i>Salute e sicurezza sul luogo di lavoro</i> <i>Health and safety in the workplace</i> <i>Salute e sicurezza sul luogo di lavoro</i> <i>Salute e sicurezza sul luogo di lavoro</i> <i>Salute e sicurezza sul luogo di lavoro</i>
GRI 404: Formazione e istruzione 2016	404-1 Numero medio di ore di formazione all'anno per dipendente	<i>Continuing education</i>





Edited by

Fondazione Poliambulanza

Contact details

Fondazione Poliambulanza

Marketing and Communications Office

Via Leonida Bissolati, 57

25124 - Brescia (Italy)

www.poliambulanza.it

Publishing project

MAG Studio (Mattia Schieppati // Giuseppe Millaci)

Update

Ellisse srl

Photography

Archives of the Congregation of the Handmaids of Charity, Erminando Aliaj, Fabio Montanini, Marco Ortogni, Eleonora Pecoraro, Ottavio Tomasini, Filippo Venezia and Elisa Venturelli

Printing

Litos S.r.l.

via Pasture, 3

25040 - Gianico (BS)

